

PERFORMANCE MONITORING INFORMATION

Report of the Director of Housing and Customer Service

1. SUMMARY OF REPORT

To report to the Local Housing Board South up to date performance information of Derby Homes against key performance indicators.

2. RECOMMENDATION

To note performance information contained in this report, at Appendix 1.

3. MATTER FOR CONSIDERATION

- 3.1 On 9 May 2006 Performance Management Committee recommended that in future full quarterly performance reports would be subject to scrutiny by that Committee.
- 3.2 Performance Management Committee would then forward summary reports to the local and main boards. These summary reports would highlight any areas of concern and detail corrective action as required.
- 3.3 These recommendations were approved by the main board on 25 May 2006 and will take effect from the Local Housing Boards in September 2006.
- 3.4 In the interim, the following performance information has been produced to update local board members on the current performance against some of our key performance indicators.
- 3.5 Commentary against the service areas and indicators is shown in the report at Appendix 1

The areas listed below have no implications directly arising from this report

- Consultation
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment

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Background Information: None

Supporting Information: None.