

Latest year to date figure (latest month or quarter), target and traffic light status.

Forecast for year end performance, year end target and traffic light status

Direction of Travel Arrow – comparing forecast performance with previous year outturn

Reporting -> Derby Homes
30-Sep-2014

Description	Good is	Council Scorecard	Previous Year End Outturn	Year To Date	Quarterly Target	Quarterly Target Status	Year End Forecast	Year End Target	Forecast Status	Direction of Travel	Commentary/Actions	Directorate	Department	Accountable Officer
DH Local 32 (BVP1212) Average time taken to relet local authority housing (days)	Low		24.1	22.1	22.6	24.0	Blue	24.0	24.0	Green	→ The re-let figure continues to increase with a small number of low demand properties again hitting the figure and hiding the fact that the majority of the properties let are done so within our current target. We are working with the Housing Options Centre and other landlords to make changes to the software that we use to incorporate our Choice Based Lettings System and the Open to All applications onto a single shortlist in order that we only have to advertise a property once. We are confident that this should be available to us in time to impact on this re-let figure. However overall demand for our properties remains low and those applicants who are bidding are appearing on several of our shortlists, we are again working with our colleagues at the Housing Options Centre and the other landlords in order to raise the profile of social housing to generate more demand.	Derby Homes	Monthly	Clare Mehrzad
Maintenance														
DH Local 16 Percentage of emergency repairs carried out (attend and make safe within 2 hours and complete in 24hrs)	High		100.0%	100.0%	100.0%	100.0%	Green	100.0%	100.0%	Green	→ Performance in quarter two is on target. During the quarter we have completed 107 jobs all within priority.	Derby Homes		
DH Local 17 Percentage of very urgent repair (complete	High		99.7%	99.9%	99.9%	99.7%	Green	99.7%	99.7%	Green	→ Performance in quarter two is well above target. During the quarter we have completed 816 jobs with only 1 job out of priority.	Derby Homes		
	High		99.9%	99.9%	100.0%	99.7%	Green	99.7%	99.7%	Green	→ Performance in quarter two is well above target. During the quarter we have completed 925 jobs with no jobs out of priority.	Derby Homes		
	Low		0.0%	0.0%	0.0%		Annual Collection	0.0%	0.0%	Green	N/A No further update. Blocks still meeting Decency Standards	Derby Homes	Annual	Matt Hands
	High		100.0%	100.0%	100.0%	100.0%	Green	100.0%	100.0%	Green	→ GAS SERVICE & SAFETY CHECKS Result 100% At end of 2nd quarter a valid 'Landlords Gas Safety Certificate' has been issued for all applicable properties. This once again is a superb performance by the gas team and continues yet again our 100% compliance with our legal obligations under the Gas Safety (Installation Use) Regulations 1998	Derby Homes	Quarterly	Shaun Bennell
DH Local 24 Energy Efficiency coverage SAP rating of dwellings (B1053)	High		72.6	72.6	72.6		Annual Collection	72.6	72.1	Green	→ No further updates to report	Derby Homes	Annual	Matt Hands

Measures are grouped by type e.g. Council Plan, Business Plan, local measures

Report shows previous year end figure where applicable and the previous period (quarter or month) year to date figure

Commentary to support performance data/provide a progress update if no data is available. Also shows actions in place to improve performance if underperforming

Last three columns show the reporting frequency of the indicator, directorate, department and the accountable officer.