

LOCAL HOUSING BOARD NORTH SATISFACTION SURVEY RESULTS [INSERT MONTH/YEAR]

	June 10	Sept 10				
Number of Local Board Members in attendance	9					
Number of forms returned	9					

Reports	Average Score					
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Did you receive the agenda in good time?	2.8					
Were the minutes of the previous meeting accurate, had follow up actions been taken?	2.4					
Were the reports generally acceptable in terms of their length?	2.5					
Were the reports written in plain English?	2.4					
Did the reports give you the information you needed to make a decision?	2.6					

Meeting	Average Score					
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Did the meeting start on time?	2.5					
Was the meeting well attended?	2.8					
Did the Chair involve all Board members?	2.8					
Did officers present reports briefly and clearly?	2.5					
Were you clear about the decisions made?	2.7					
Were you satisfied with your contribution and influence as a Board Member?	2.7					

Total Average Score	2.6					
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Any comments – anything that could be done better at future meetings?

<ul style="list-style-type: none"> Some items not followed up.
