WORK SHADOWING FOR BOARD MEMBERS

At the recent away day several Board members asked for the opportunity to get to know the work of Derby Homes at the front line.

The following opportunities have been developed and Board members can arrange to spend a half-day or a full day on any of the following work shadowing opportunities.

	Opportunity	Contact
	Local Housing Office: Meet staff, learn about repairs, allocations, the role of local offices in their local community	Farooq Malik Tel: 716564 or Maureen Davis Tel: 711170
•	Sheltered Housing Scheme: Meet wardens, tenants of sheltered housing schemes and learn the role we play in housing elderly people	Pippa Wood Tel: 716562
•	Tenancy Team: Meet staff and learn about our successful anti-social behaviour initiatives, and if you wish, spend time out with a Community Watch Patrol	Laurie Storey Tel: 716561 or Kiran Dhanda Tel: 716552
•	Arrears Team: Meet staff involved in serious rent arrears cases and learn more about our procedures	Murray Chapman Tel: 716580 or Jaz Sanghera Tel: 716589
•	Community Initiatives Team: Meet staff who work with tenant participation – visit the Derby Association of Community Partners' offices and a Community Panel meeting	Richard Smail Tel: 711041 or Julia Lemon Tel: 711045