

OPERATIONAL BOARD
9 June 2022

ITEM A2

OPERATIONAL BOARD FORWARD PLAN
SEPTEMBER 2022 – DECEMBER 2022

8 September 2022	HoS Lead	Author	Frequency
Performance Management Q1	Finance Director	K Sahota	Quarterly
Forward Plan	T Lallia	T Lallia	Annual
Value for Money Annual Report	Finance Director	Finance Director	Annual
Estates Pride – 2021/22 Update	I Yeomans	I Yeomans	Annual
Home Release Policy	L Testro	L Testro	Policy
Customer First Strategy	L Testro	A Barwick	Policy
Social Value Strategy	S Bennett	S Bennett	Policy
Service Delivery Update	HoS	HoS	Every
Homelessness Q1	J Joyce	D Herrod	Quarterly
Complaints & Compliments Q1	L Testro	A Barwick	Quarterly
Localised Customer Priorities Q1	L Testro	G Walton	Quarterly
Customer Survey Q1	L Testro	H Johnson	Quarterly
Anti Social Behaviour Q1	L Testro	N Bale	Quarterly
Annual Equalities Report	T Lallia	A Barwick	Annual

8 December 2022	HoS Lead	Author	Frequency
Performance Management Q2	M Kirk	K Sahota	Quarterly
Service Delivery Update	HoS	HoS	Every
Leasehold Policy	M Kirk	M Kirk	Policy
Void Management Policy	L Testro	L Testro	Policy
Homelessness Q2	J Joyce	D Herrod	Quarterly
Complaints & Compliments Q2	L Testro	A Barwick	Quarterly
Localised Customer Priorities Q2	L Testro	G Walton	Quarterly
Customer Survey Q2	L Testro	H Johnson	Quarterly
Anti Social Behaviour Q2	L Testro	N Bale	Quarterly
Annual Equalities Report	T Lallia	A Barwick	Annual