

MOBILITY SCOOTER POLICY

Report of the Head of Housing Management
Author: Carl Tring-Willis

1. SUMMARY

- 1.1** This policy is included in the Key Policy Review Schedule and should now be considered for review.

2. RECOMMENDATION(S)

- 2.1** To approve the reviewed Mobility Scooter Policy which sets out to our customers why permission needs to be sought before purchasing a mobility scooter if it is to be stored in a Derby Homes Mobility Scooter store or on external communal land managed by Derby Homes. It also sets out what we will do if we identify mobility scooters in or on our properties where there is no requirement to seek permission.
- 2.2** The current Mobility Scooter Policy is attached at Appendix 1 and the reviewed. Mobility Scooter Policy is attached at Appendix 2 to this report.

3. REASON(S) FOR RECOMMENDATION

- 3.1** To ensure we have a consistent approach when approving permission for mobility scooters across all housing types.
- 3.2** To ensure we have a consistent approach when approving permission for mobility scooters that are to be housed in stores provided by Derby Homes within external communal areas managed by Derby Homes.
- 3.3** To ensure we have a consistent approach when advising customers in cases where permission to store is not required.
- 3.4** To ensure we have a consistent approach and in providing accurate advice, always considering the safe storage, charging and use of the mobility scooter.

4. MATTER(S) FOR CONSIDERATION

- 4.1** The new policy includes a requirement (3.4) that Derby Homes strongly recommends customers to consider insurance when permission is sought to store a mobility scooter on external communal ground managed by Derby Homes, or within a communal mobility scooter store.

- 4.2** The new policy includes a new requirement (4.5) that an annual PAT test be required for all mobility scooters housed in stores provided by Derby Homes. Derby Homes will conduct the PAT tests at no additional cost to the customer and will be rolled out over the next 12 months.
- 4.3** The new policy will take immediate effect at our Category 2 Scheme Accommodation Rebecca House, Whitecross House, and Rose Homes. The policy will take effect at Kestrel House upon completion of the new external mobility storage facility and other areas where we have provided such a facility or may do in the future.
- 5. IMPLICATIONS**
- 5.1** A consultation exercise has been conducted the Virtual Panel; the feedback has been incorporated into the updated policy. This consultation is attached at Appendix 3.
- 5.2** We have pulled out the responses and comments made by the respondents and considered these.
- 6 EQUALITIES IMPLICATIONS**
- 6.1** An Equality Impact Assessment not been completed, in writing the policy we have had to consider the Government Guidance and rules around the use of mobility scooters which are already set out.
- 7. HEALTH & SAFETY IMPLICATIONS**
- 7.1** In providing permission to our customers to store a mobility scooter in a Derby Homes Scooter store and on external land managed by Derby Homes we will ensure customers are aware of their responsibilities around the health and safety for themselves and others.
- 7.2** In providing advice to customers where we identify a mobility scooter in or on a property where permission is not required, we will ensure these customers are aware of their responsibilities around the health and safety for themselves and others.
- 7.3** When communicating with our customers around health and safety and providing permission we will consider the National Fire Chiefs Council Guidance published around mobility scooters.
- 8. POLICY REVIEW IMPLICATIONS**
- 8.1** This is a key policy of Derby Homes and is included in the Key Policy Review Schedule. In accordance with Derby Homes Board Minute 10/51 this policy will be reviewed no later than 3 years from the date of this meeting

The areas listed below have no implications directly arising from this report: (delete as applicable)

Consultation
Financial and Business Plan

Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk
Policy Review

For more information please contact:

Name/Title
Telephone 01332 888
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Background
information:

List of appendices:

This report has been approved by the following:

Governance Services (checked)

Chloe Gaskell

29.08.2023