



## **National ALMO Performance Improvement Club**

**Meeting on Thursday 14 December 2006, 11:00 am - 3:00pm**

**The Riverside Centre, Riverside Court**

**Riverside Road, Pride Park, Derby DE24 8HY**

**Please note coffee will be available from 10:30am**

### **A G E N D A**

1. **General introductions** – Everyone
2. **Minutes of last meeting and matters arising**– Ross Fraser, HouseMark
3. **STATUS Surveys** (held over from meeting on 31 October)

In response to requests from some ALMOs, there will be an opportunity for a club discussion on ensuring consistency in the way that STATUS surveys are undertaken and reported by ALMOs.

There will also be an opportunity to discuss the guidance note issued by HouseMark at the 31 October meeting. **(Attached)**

4. **Measuring relet time**

Again, in response to requests from some ALMOs, HouseMark will lead a discussion on whether the sector should develop a PI which is more accurate and less prone to misinterpretation than BV212.

5. **Measuring time taken to complete non-urgent repairs**

A third issue, on which guidance has been requested, concerns which repairs to include when measuring the time taken to complete non-urgent repairs. HouseMark will lead a discussion on this matter.

12:30 – 13:15 pm Lunch

6. **DCLG Research into the Performance of the ALMO Sector**

DCLG has decided to update the research into the Performance of the ALMO Sector undertaken in 2004/5 on its behalf by South Bank University.

This research will require input by all Round 1 to 6 ALMOs.

The purpose and nature of the research will be explained, together with the data collection timetable.

This session will be helpful for all ALMO officers responsible for performance monitoring – as they are likely to be required by their ALMOs to input the data to DCLG.

7. **Any Other Business**