



## **Camden Council Visit**

**Thursday 30 November 2006**

**Cardinal Square, Floor Room 1**

### **Agenda**

10.30am	Arrival
10.45am	Introductions
11.00am	Complaints and Customer satisfaction – Jackie Mitchell
11.15am	Anti-social behaviour – Carrie Bria
11.45am	Enquiry Centre - Mary Holmes
12.15pm	Lunch
13.15pm	Arrears recovery – Jaz Sanghera
13.45pm	Performance – Julie Eyre / Julie Hughes
14.00pm	Estate Management Procedures – Pete Matthews
14.30pm	Voids and Allocations – Graeme Walton
15.00pm	Break
15.15pm	Rent Statements – Barbara Peach
15.45pm	Close