

**ITEM A4** 

# **REMEDY AND COMPENSATION POLICY**

Report of Head of Personnel

### 1. SUMMARY

The Remedy and Compensation Policy has been reviewed.

### 2. **RECOMMENDATION**

To review and consider the changes to the Remedy and Compensation Policy.

### 3. MATTER FOR CONSIDERATION

- 3.1 The Remedy and Compensation Policy has been reviewed in line with the 3 year policy review programme. This policy has not been changed significantly.
- 3.2 The changes are to clarify that Heads of Service will approve compensation and remedy payments over £100.
- 3.3 Also clarification has been given to state that any compensation or remedy payment will be paid against any debts owed to Derby Homes.
- 3.4 The Operational Board receives information on compensation and remedy payments made in the quarterly Complaints report.

## 4. POLICY REVIEW IMPLICATIONS

This is a key policy of Derby Homes and is/will be included in the Key Policy Review Schedule. In accordance with minute 10/51 this policy will be reviewed no later than 3 years from the date of this meeting.

The areas listed below have no implications directly arising from this report:

Consultation Financial and Business Plan Legal and Confidentiality Council Personnel Environmental Equalities Impact Assessment Health & Safety Risk If Board Members or others would like to discuss this report ahead of the meeting please contact:

Annabelle Barwick / Customer Service and Equalities Manager / 01332 888402 / annabelle.barwick@derbyhomes.org

Background Information: None

Supporting Information: None