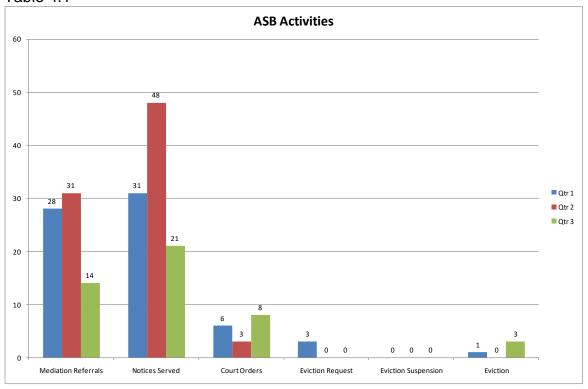
## 4 ASB – Quarter 3 – 2008/09

Table 4.1



21 notices were served in Quarter 3 as opposed to 48 in Quarter 3 (table 4.1). Of the 21 these were served on 0.18% of non ME tenants and 0% of ME tenants (table 4.2)

Table 4.2

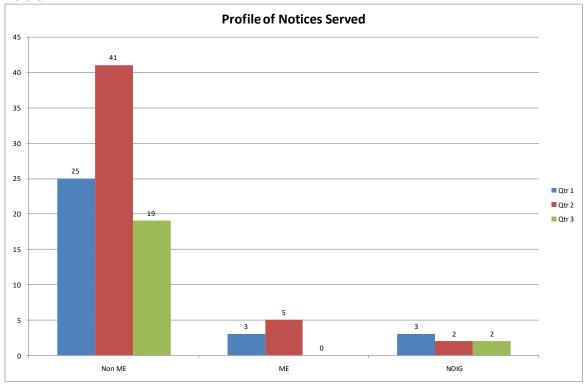


Table 4.3 and 4.4 shows the profile breakdown of the perpetrator and complainant on current 'live' cases. This information only covers October and November rather than the full quarter due to reporting problems within the new Academy release. This means that we are unable to provide information on ethnicity for December and also data on age, gender and disability for Quarter 3 in this report. This problem is currently being investigated and will be rectified by Quarter 4.

Complainants and perpetrators are of mixed tenure and therefore percentages have been calculated on the total number of complainants and perpetrators rather than the total number of Derby City tenants.

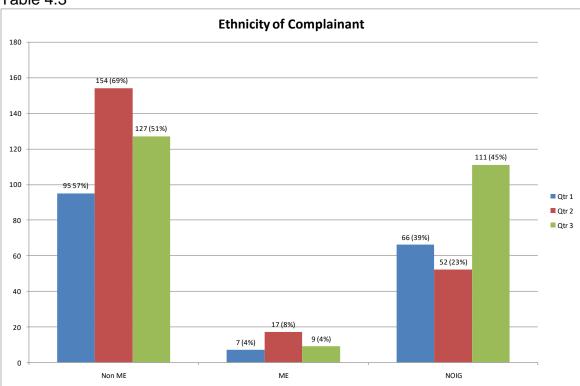


Table 4.3

There was a total of 247 'live' cases during October and November compared to 223 in Quarter 2. A total of 118 new cases were opened during this period and 120 cases were closed.

Analysis of 'live' cases for October and November shows that 51% of the total number of complainants were of non ME origin and 4% were of ME origin. 111 cases cannot be analysed as the ethnicity profile of the complainant is not known. However, a number of these cases include housing officers that have recorded the complaint themselves and current procedure requires them to log their ethnicity as no information given.



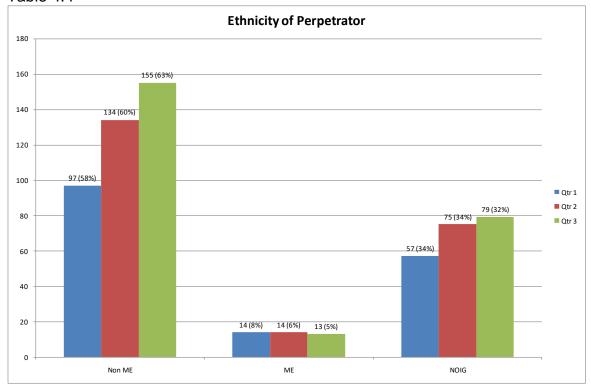


Table 4.4 shows that of the same 'live' cases for October and November 63% of perpetrators were of non ME origin and 5% of ME origin.

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