



National ALMO Performance Improvement Club

Meeting on Monday 5 February 2007, 11:00 am - 3:00pm
The Riverside Centre, Riverside Court
Riverside Road, Pride Park, Derby DE24 8HY
Please note coffee will be available from 10:30am

A G E N D A

1. **General introductions** – Everyone
2. **Minutes of last meeting and matters arising**– Ross Fraser, HouseMark
3. **ALMOs and Financial Inclusion 1: David Rickus, Leeds South East Homes - "Money Talk"**

Leeds South East Homes are recent award winners for the work they have done on financial inclusion.

Dave will run through their "Money Talk" initiative, and how it is designed to promote financial inclusion for both prospective and existing tenants, and is used as a tool to help prevent rent arrears. He will also explain how they used stars from the TV soap "Emmerdale" to help their marketing and public awareness campaign.

4. **ALMOs and Financial Inclusion 2: Eric Thompson, Chief Executive, Financial Inclusion Services (South Yorkshire)**

Eric will talk about the work and experiences of Financial Inclusion Services, and that of its associate organisations, Moneyline Yorkshire, and the Sheffield Credit Union, plus, how they work with Sheffield Homes ALMO and other social landlords in the area.

12:30 – 13:15 pm Lunch

5. **ALMOs and Financial Inclusion 3: Peter Fitzhenry, Assistant Director, Golden Gates Housing**

Peter will speak about a whole range of initiatives that GGH have been involved in to help bring about financial inclusion for their tenants - ranging from negotiating lower gas and electricity bills for their tenants, through to setting up a partnership with a high street bank, to help their tenants access bank accounts, and enable them to pay rent by direct debit. Their achievements in this area were praised by the Audit Commission following their inspection in 2004.

6. **Club member discussion on financial inclusion**

ALMO members are invited to discuss their experiences and initiatives around financial inclusion

7. **Any Other Business**