

HEALTH AND SAFETY UPDATE

Report of the Chief Executive

1. SUMMARY

Details of recent health and safety performance and current issues.

2. RECOMMENDATION

To consider the report.

3. MATTER FOR CONSIDERATION

3.1 ACCIDENT AND INCIDENT REPORTS

Accidents and incidents involving Derby Homes' staff are recorded using a formal reporting system. In May and June there were 6 reported accidents. One of these was a Lost Time Accident (LTA) with back pain that the employee attributed to work. More details are shown in the attached accident and incident trends chart (Appendix 1).

3.2 VIOLENCE AND AGGRESSION REPORTS

Violent, aggressive or abusive incidents towards staff are reported by staff using a formal reporting system. Appropriate action is always taken against the perpetrator. In May and June there were 6 reported cases of violence, aggression or abuse towards staff. More details are shown in the attached violence and aggression trends chart along with related incidents (Appendix 1).

PROPOSED NEW FIRE SAFETY GUIDANCE FOR PURPOSE BUILT BLOCKS OF FLATS

- 3.3 There has been growing concern over fire safety in flats following recent fires in London and Southampton that led to deaths of residents and fire fighters.
- 3.4 The Local Government Improvement and Development, an organisation that supports improvement and innovation, is set to publish a new legal guide on fire safety in flats at the end of July.
- 3.5 Until the final document is issued, its effect on Derby Homes' management of blocks of flats cannot be determined.

4. HEALTH & SAFETY IMPLICATIONS

It is a legal responsibility of the Board to ensure effective health and safety management is maintained within the company. This report provides the relevant information to enable the Board Members to monitor this.

The areas listed below have no implications directly arising from this report:

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Risk
- Policy Review

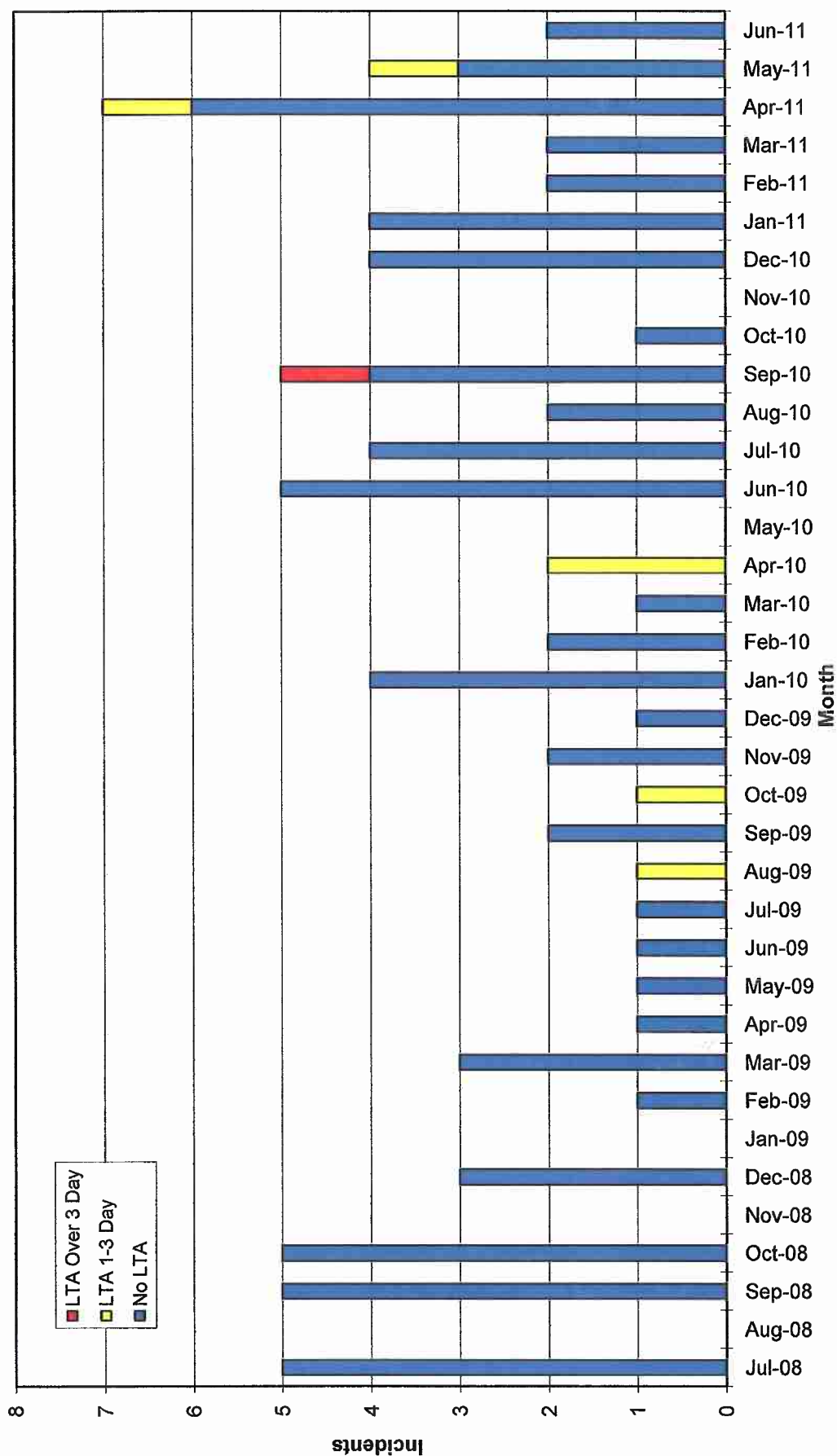
If Board members or others would like to discuss this report ahead of the meeting please contact the author, or Phil Davies, Chief Executive, phil.davies@derbyhomes.org – Phone: 01332 888528

Author: | Stuart Hufton, Senior Health and Safety Advisor, Telephone 01332 888487, Email stuart.hufton@derbyhomes.org.

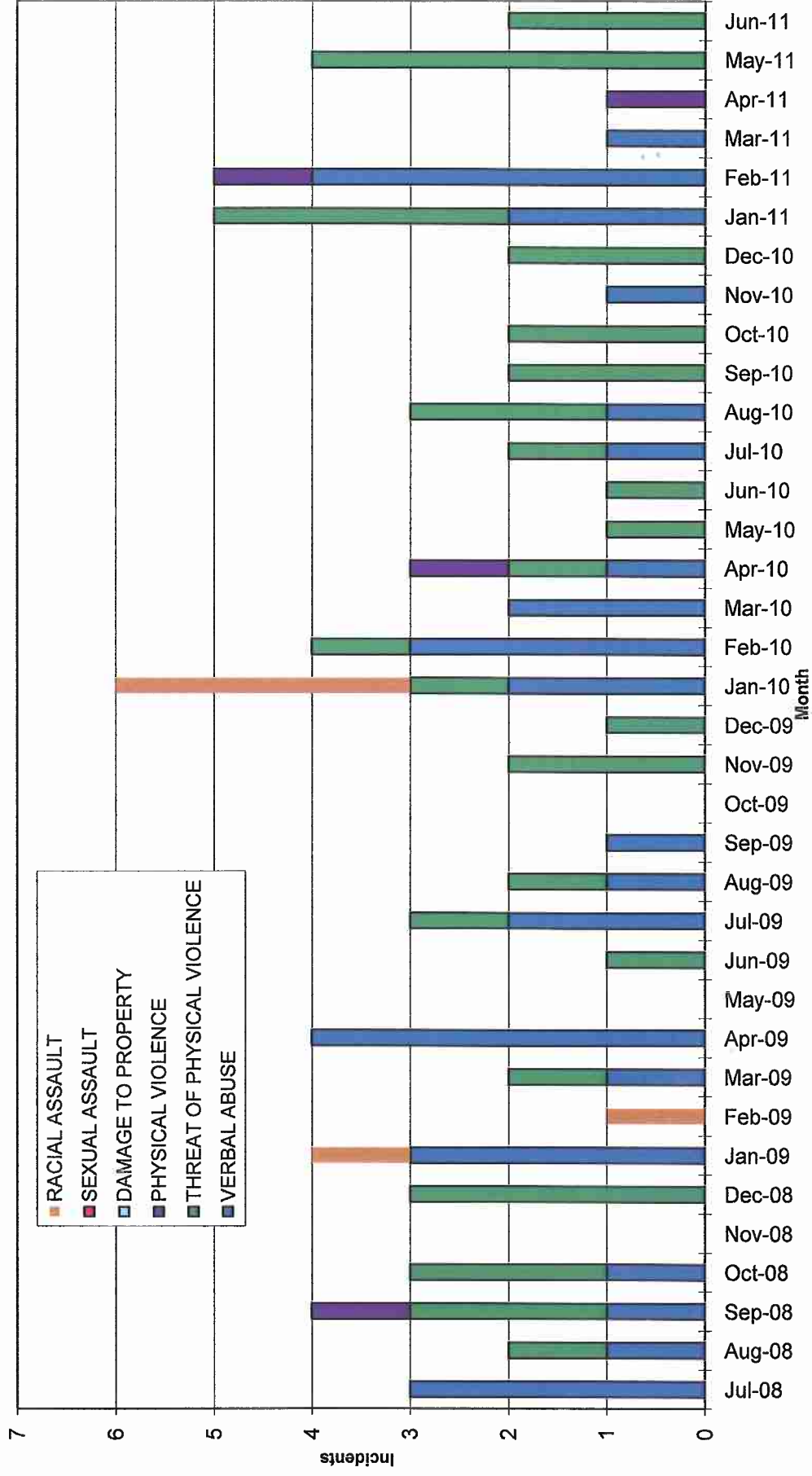
Background Information: None

Supporting Information: None

Accident & Incident Trends



Violence & Aggression Trends



DERBY HOMES

SUMMARY OF REPORTED ACCIDENTS MAY AND JUNE 2011

DATE	JOB	LOCATION OF INCIDENT	DETAILS OF INCIDENT	DETAILS OF INJURY
04/05/11	Joiner	On site	While lifting a plywood sheet off vehicle to cut it, felt a slight twinge in back. Pain got worse over the next few days.	Back pain.
06/05/11	Work experience placement	On site	While helping to remove chestnut fencing a piece of wire from the fence struck him above the right eye.	Cut above right eye.
17/05/11	Roofer	On site	While clearing debris picked up a rubble sack containing broken tiles. On picking up the sack a piece of tile came through the side of the sack and scraped the operative's leg.	Deep cut to left knee.
16/05/11	Estate Response Officer	In property	Moving furniture with a colleague during the day. Not aware of any issues at the time but developed back pain some time later. Employee believes it may be the result of this work.	Back pain resulting in time off work.
06/06/11	Support Officer	Max Road Community room	Pushed open fire door to kitchen (pushed hard). The door rebounded, hit the plate she was carrying and this hit he right eye.	Bruising to right eye, sickness and dizziness.
17/06/11	Housing Assistant	Fox Street	A drunken man grabbed her arm firmly.	Painful bruised arm.

DERBY HOMES
ABUSE, AGGRESSION AND VIOLENCE CASES
MAY & JUNE 2011

NOTE: *The details of incidents and actions in this summary are reproduced as they appeared in the original reports and intended as a guide only. Some details may have been omitted or paraphrased for the purpose of this summary.*

WARNING INDICATORS: When a warning indicator is placed on the housing management system it will be subject to review. All warnings will stay on for a minimum of six months and are then reviewed twice per year.

Date of Incident	Details of Incident	Action Taken
Two incidents reported in May for April & May	Verbal and aggressive behaviour from son of tenant. Threatening behaviour to support officer and to tenant. Second incident was again by family members of the tenant; again aggressive and shouting at support worker.	Red warning on Academy. Warning issued to tenant. Housing staff and operatives made aware to go in pairs when visiting this property. Police informed of incident and situation being monitored. Support from FIP removed and warning of further action if staff continued to be threatened.
31/05/11	Tenant visited office and was very abusive verbally; staff feared that she would physically assault a member of staff. Police attended after the incident and are monitoring situation.	Red warning on Academy. Warning issued to tenant. Housing staff and operatives made aware to go in pairs when visiting this property. Tenant banned from the Austin Neighbourhood Base for 6 months.

Date of Incident	Details of Incident	Action Taken
14/06/11	On home visit by two members of staff tenant was verbally abusive and aggressive.	Red warning on Academy. Warning issued to tenant. Housing staff and operatives made aware to go in pairs when visiting this property. Manager has raised the incident with the Probation service who are currently supporting the tenant. This is being monitored.
16/06/11	Repair operative suffered verbal and aggressive language from tenant. No physical attack on operative but new tiles in bathroom damaged.	Red warning on Academy. Warning issued to tenant. Housing staff and operatives made aware to go in pairs when visiting this property.
Report from contractor		Referred to Local Office for monitoring.
19/05/11	Verbal abuse and aggressive behaviour from tenant during visit by external contractor.	Red warning on Academy. Warning issued to tenant. Housing staff and operatives made aware to go in pairs when visiting this property. Notice has been served as this is not the first incident. Currently waiting court date.

