

## **REVIEW AND RESEARCH TOPIC – MAINTENANCE SERVICES**

Report of the Director of Investment and Regeneration

### **1. SUMMARY OF REPORT**

This report summarises a presentation that updates the Committee on the progress to date with the new repairs contract, and the anticipated improvements in service the new partnering contract will bring.

### **2. RECOMMENDATION**

That the Committee notes this update/presentation, and considers how the Committee could become involved from a performance management perspective in this area of service.

### **3. MATTER FOR CONSIDERATION**

- 3.1 The repairs contract has recently been market tested. We have appointed Derby City Council's Environmental Services Department (ESD) to work in partnership with us on the delivery of the repairs service.
- 3.2 We have agreed some ambitious plans to modernise the way repairs are carried out in the City. Our aim is to provide the best repairs service in the country.
- 3.3 Our presentation will set out the numerous initiatives and highlight the structure that has been put in place to achieve this.

### **4. FINANCIAL AND BUSINESS PLAN IMPLICATIONS INCLUDING EFFICIENCY SAVINGS**

The repairs service is funded through the Housing Revenue Account. This is held by the City Council. We work closely with the City Council to ensure the service is delivered within the budgets that are available.

**The areas listed below have no implications directly arising from this report**

- Consultation
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety

**If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive,**  
**[phil.davies@derbyhomes.org](mailto:phil.davies@derbyhomes.org) - Tel 01332 711010**

**Author:** Shaun Bennett/Director of Investment & Regeneration/Telephone 01332 711033/Email  
shaun.bennett@derbyhomes.org

**Background Information: None**

**Supporting Information: None**