

OPERATIONAL BOARD FORWARD PLAN
JUNE – SEPTEMBER 2022

9 June 2022	HoS Lead	Author	Frequency
Performance Management Q4	Finance Director	K Sahota	Quarterly
Forward Plan	T Lallia	T Lallia	Every
Crowding & Space Hazards	L Testro	T O'Connor	Policy
Domestic Abuse	L Testro	V Ross	Policy
Service Delivery Update	HoS	HoS	Every
Home Release Policy	L Testro	L Testro	Policy
Homelessness Q4	J Joyce	D Herrod	Quarterly
Homefinder Q4	J Joyce	N Tuckwell	Bi-annually
Complaints & Compliments Q4	L Testro	A Barwick	Quarterly
Localised Customer Priorities Q4	L Testro	G Walton	Quarterly
Customer Survey Q4	L Testro	H Johnson	Quarterly
Anti Social Behaviour Q4	L Testro	N Bale	Quarterly
Customer Engagement & Community Development Update	L Testro	H Johnson	Bi-annually
Estate & Flat Inspections	L Testro	T O'Connor	Bi-annually
Derwent Café Update	L Testro	H Johnson	-
DACP Grant 2022/23	L Testro	H Johnson	Annual
8 September 2022	HoS Lead	Author	Frequency
Performance Management Q1	Finance Director	K Sahota	Quarterly
Forward Plan	T Lallia	T Lallia	Annual
Value for Money Annual Report	Finance Director	Finance Director	Annual
Estates Pride – 2021/22 Update	I Yeomans	I Yeomans	Annual
Service Delivery Update	HoS	HoS	Every
Homelessness Q3	J Joyce	D Herrod	Quarterly
Complaints & Compliments Q3	L Testro	A Barwick	Quarterly
Localised Customer Priorities Q3	L Testro	G Walton	Quarterly
Customer Survey Q3	L Testro	H Johnson	Quarterly
Anti Social Behaviour Q3	L Testro	N Bale	Quarterly
Annual Equalities Report	T Lallia	A Barwick	Annual