

SUPPORTING PEOPLE UPDATE

Report of the Director of Derby Homes

SUMMARY OF REPORT

1. This report gives details of Supporting People and Support Providers working with Derby City Council.

RECOMMENDATION

2. For noting.

MATTER FOR CONSIDERATION

- 3.1 Derby Homes are currently working with nine support providers in the city, including the in-house tenancy support team. The figures supplied in this report relate to Deeds of Variation received up to Friday 14 March 2003.

Provider	No of Clients	Provider	No of Clients
Action Housing	19	Community Support Team	18
Derby Homes	200	Karma Nirvana	1
Learning Disability	17	Oasis	69
Refugee Housing	36	Rethink	6
Walbrook	9		

- 3.2 Some providers are working with other Housing Associations in the City, namely Action Housing, Karma Nirvana, Refugee Housing, Rethink and Walbrook. The details of client base with the other associations are not held by Derby Homes.
- 3.3 Derby Homes has sent referrals of potential clients living in Council tenancies to each provider as identified with the criteria.
- 3.4 All the support providers now meet on a monthly basis to discuss referrals, procedure, quality and monitoring. The first meeting took place on 12 March 2003 and the next meeting has been scheduled to take place at Action Housing Headquarters on 10 April 2003.

- 3.5 The total number of clients for all providers is 410 and all rent variations have been completed. The details have been forwarded and Transitional Housing Benefit applied for.
- 3.6 Training for all providers on the Quality Assessment Framework has been requested.
- 3.7 Derby Homes and Oasis have submitted contracts to the Supporting People Team. The other providers still need to submit contracts and are aware of the deadline 31 March 2003.

CONSULTATION IMPLICATIONS

- 4.1 Derby Homes Tenancy Support Team have completed their Business plan.
- 4.2 The service will have an official launch.
- 4.3 Details of the support service are given with all offers of accommodation.

FINANCIAL AND BUSINESS PLAN IMPLICATIONS

- 5. The total costs of Supporting People grant that will be received to fund these schemes is estimated at £

LEGAL AND CONFIDENTIALITY IMPLICATIONS

- 6.1 A Confidentiality Policy has been drafted.
- 6.2 Child Protection Training for all staff has been organised.
- 6.3 Social Services Department are giving guidance on Data Protection, confidentiality and good practice on keeping professional case notes.

PERSONNEL IMPLICATIONS

- 7.1 Seventeen staff will be in post on 17 March 2003.
- 7.2 A further 4.5 posts have been advertised.
- 7.3 Short listing and interviews for these posts will take place w/c 17 March 2003.
- 7.4 Achievement and Development Interviews are scheduled for completion in May on all team leaders and specialised staff.
- 7.5 A two-week training programme will commence from 17 March- 31 March 2003.
- 7.6 Internal and external training providers will deliver the training package.

- 7.7 Team meetings have been arranged at two levels. Team leaders and support workers will meet weekly. The manager, team leaders and specialised officers will meet fortnightly.

ENVIRONMENTAL IMPLICATIONS

8. Supporting People objectives are to help tenants sustain their tenancy, by keeping to all the tenancy conditions.

EQUALITIES IMPLICATIONS

9. None.

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