

Getting involved and keeping informed

SURVEY RESPONSE REPORT

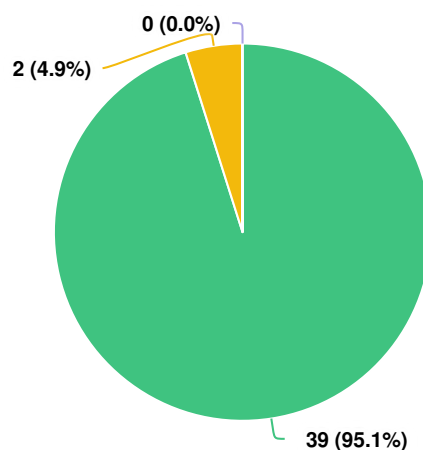
06 December 2021 - 08 February 2024

PROJECT NAME:

Getting involved and keeping informed

SURVEY QUESTIONS

Q1 Are you a tenant or leaseholder of Derby Homes?



Question options

☒ Tenant ☐ Other ☐ Leaseholder

Mandatory Question (41 response(s))

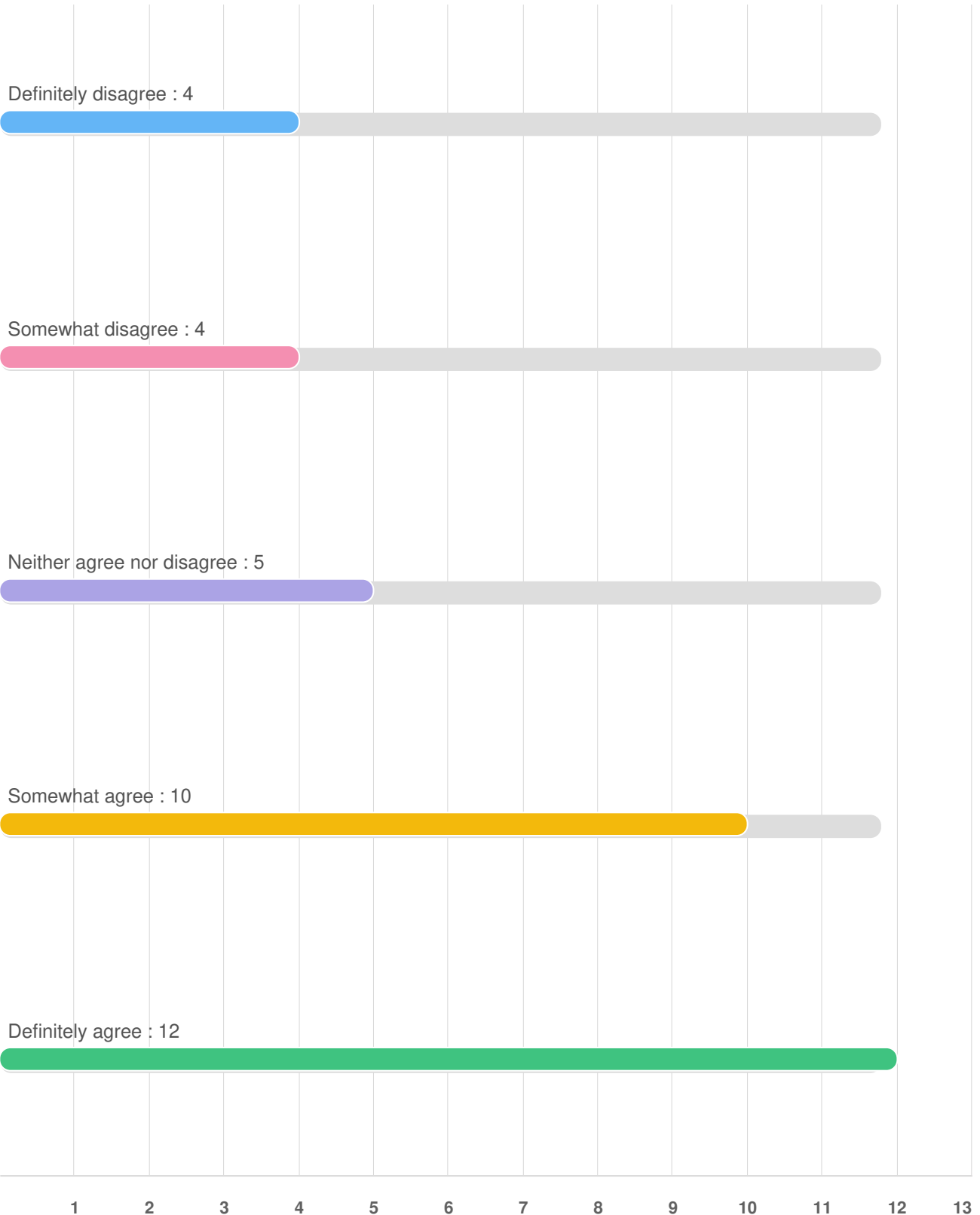
Question type: Radio Button Question

Q2 Thinking about how you can make a complaint or give us feedback, how much do you agree with the following statements?

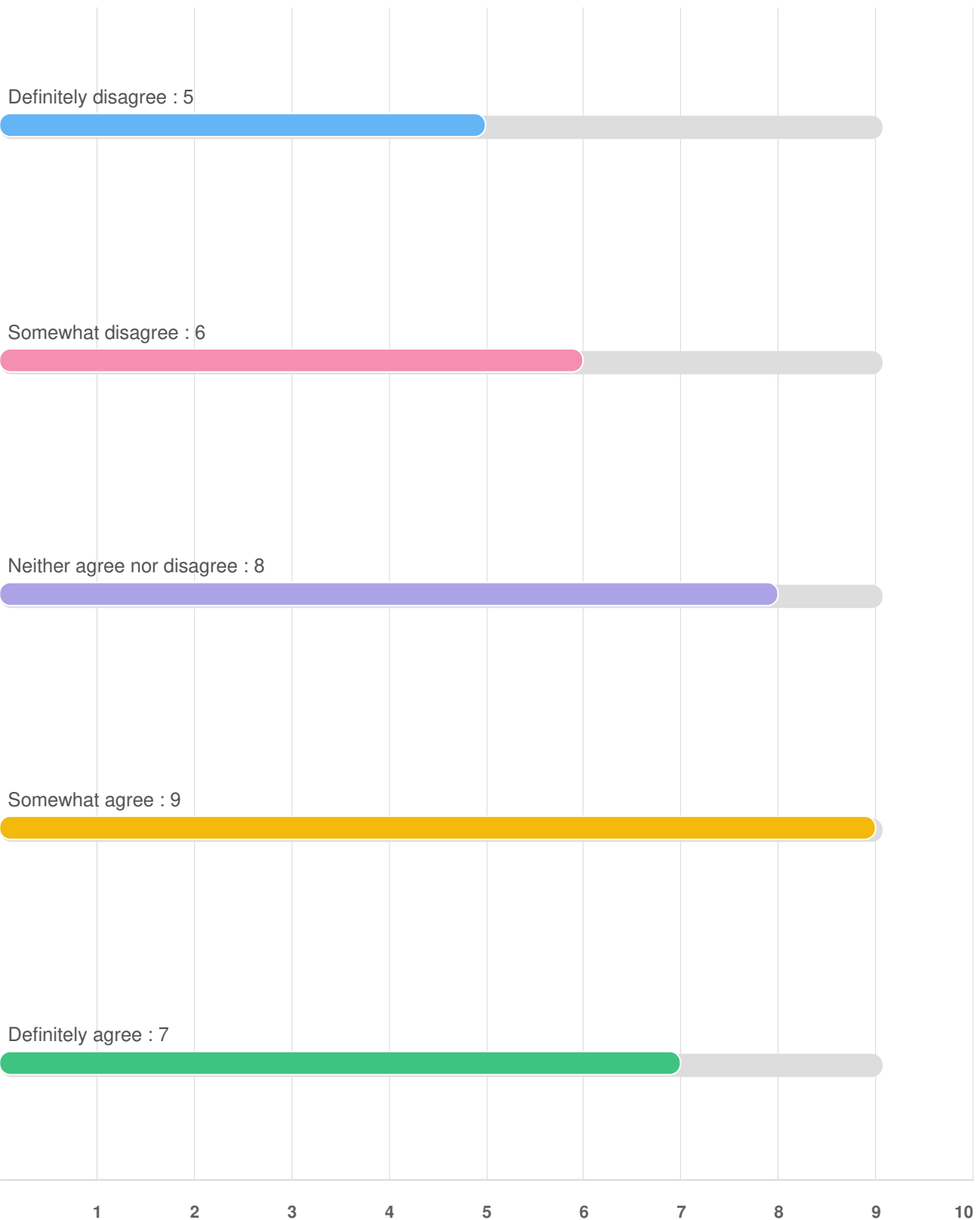


Optional question (35 response(s), 8 skipped)

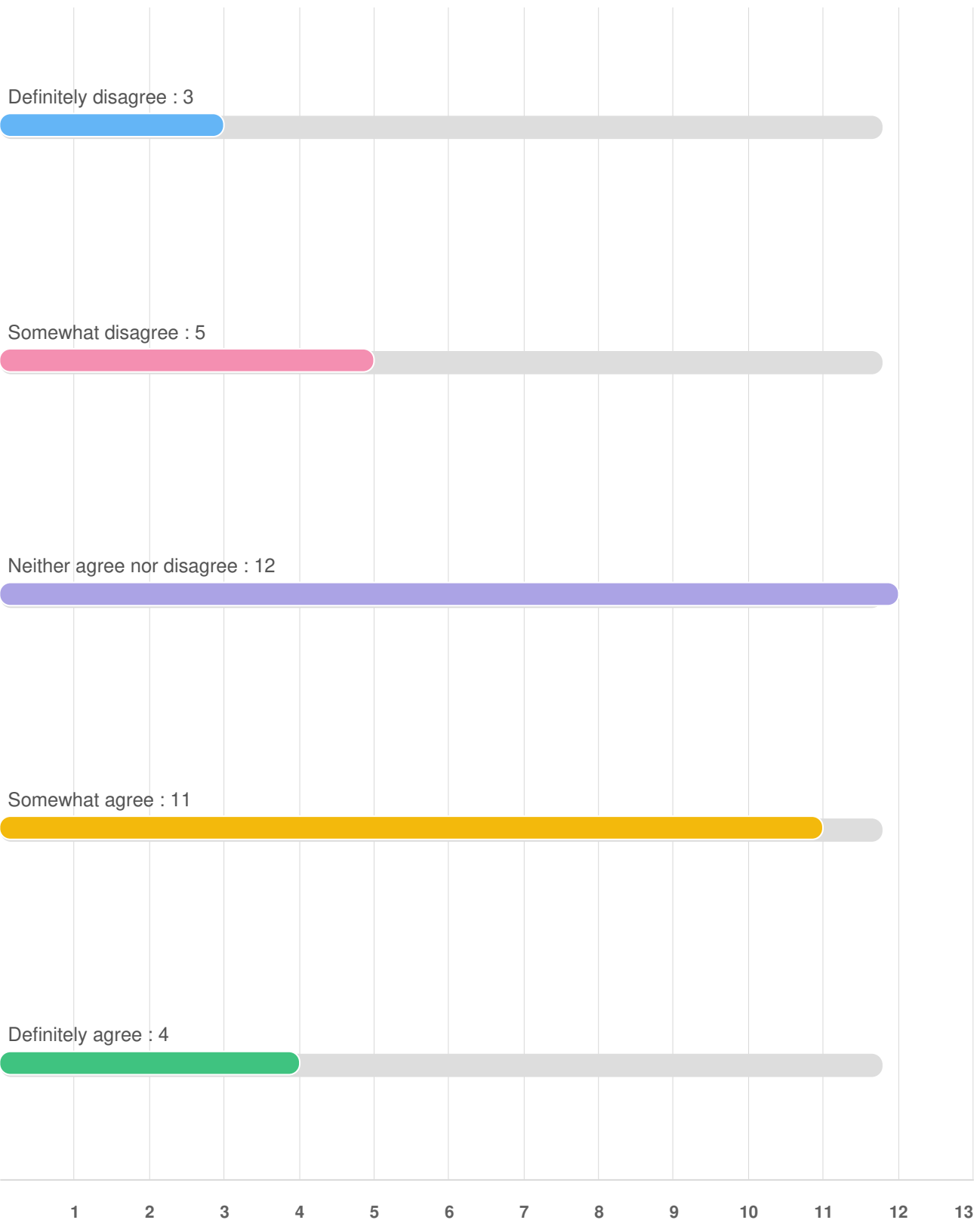
Question type: Likert Question

Q2 | Thinking about how you can make a complaint or give us feedback, how much do you agree with the following statements?**I know how to make a complaint**

I know how my complaint will be dealt with (the complaints process)



I find it easy to make a complaint



I know how to make a compliment or give feedback

Definitely disagree : 3



Somewhat disagree : 5



Neither agree nor disagree : 8



Somewhat agree : 6



Definitely agree : 13



2

4

6

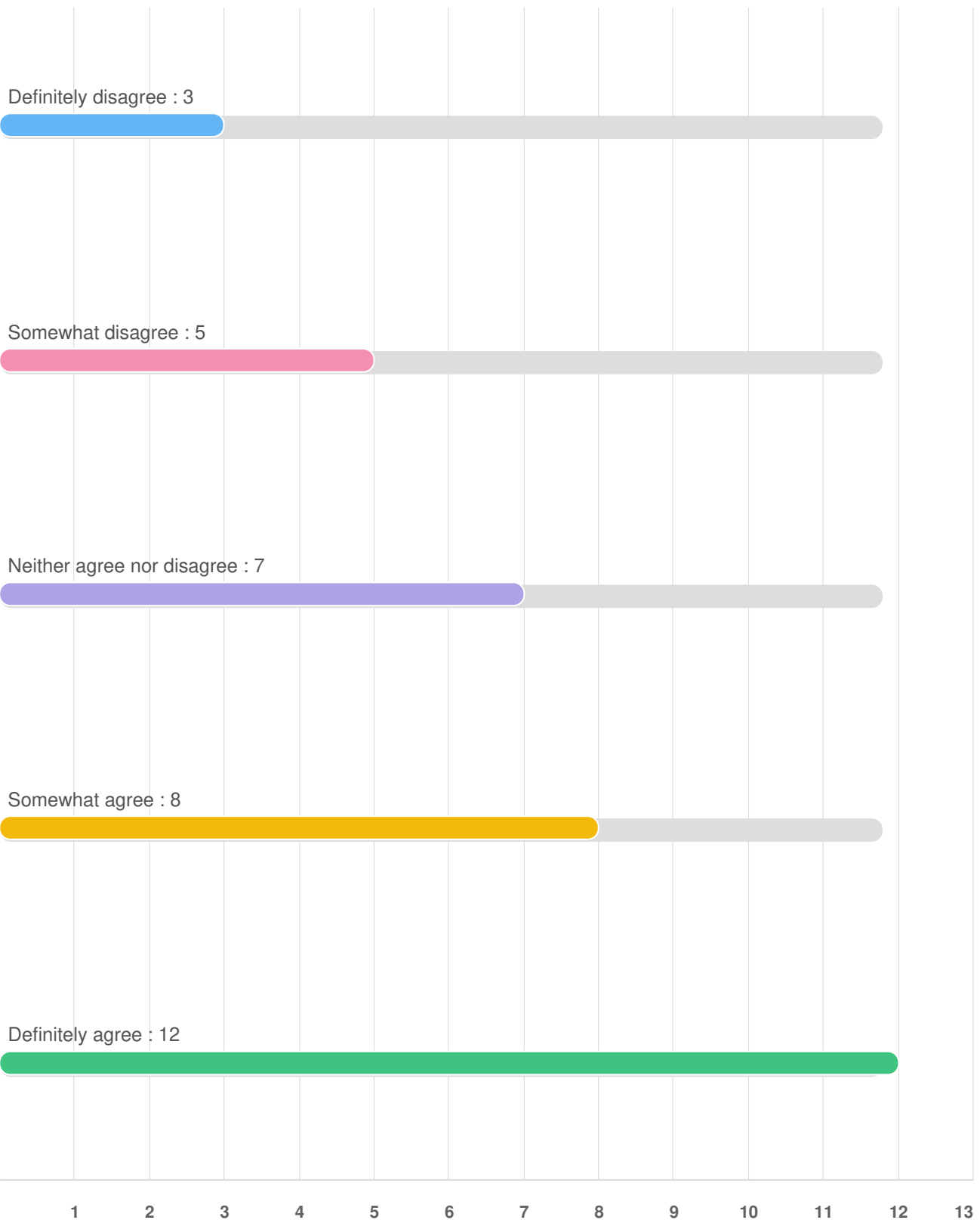
8

10

12

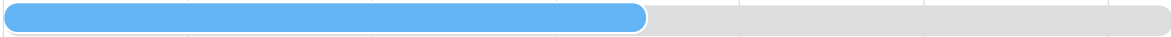
14

I find it easy to make a compliment or give feedback



Derby Homes value my feedback

Definitely disagree : 7



Somewhat disagree : 5



Neither agree nor disagree : 5



Somewhat agree : 13



Definitely agree : 3

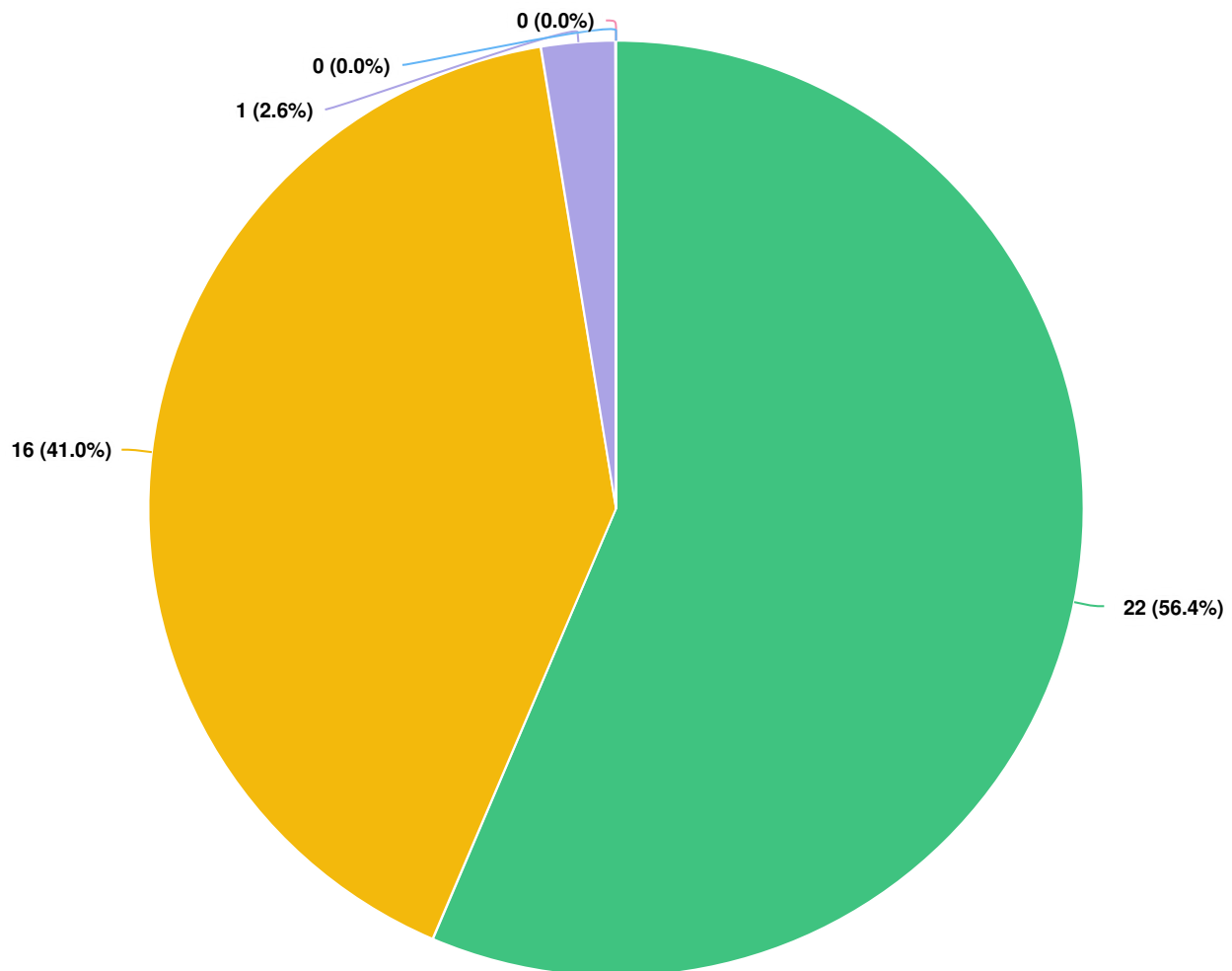


2 4 6 8 10 12 14

Derby Homes take action on feedback I give



Q3 Please tell us how you describe your gender



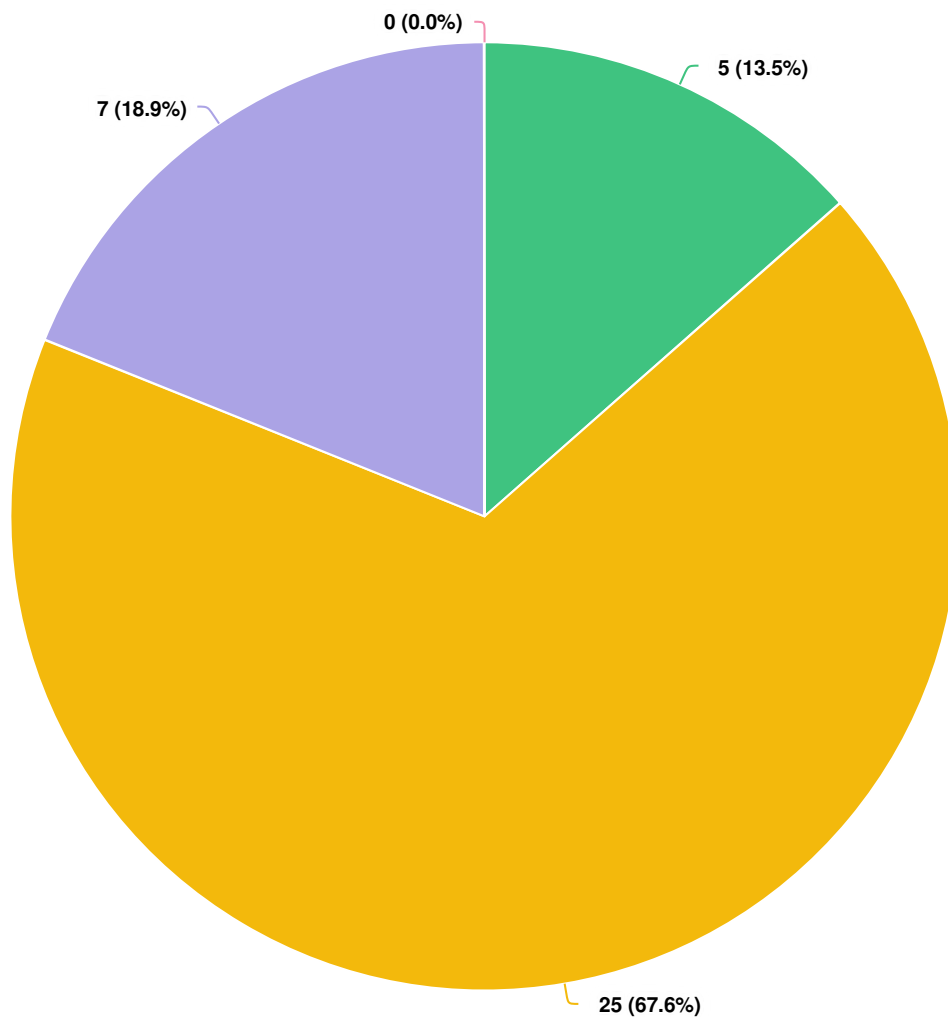
Question options

☐ Prefer not to say
 ☐ Non-binary
 ☐ Other (please specify)
 ☐ Man/boy
 ☐ Woman/girl

Optional question (39 response(s), 4 skipped)

Question type: Radio Button Question

Q4 Do you identify as a gender other than what you were assigned at birth, that is you are a trans person or someone with a trans history? Please select one option



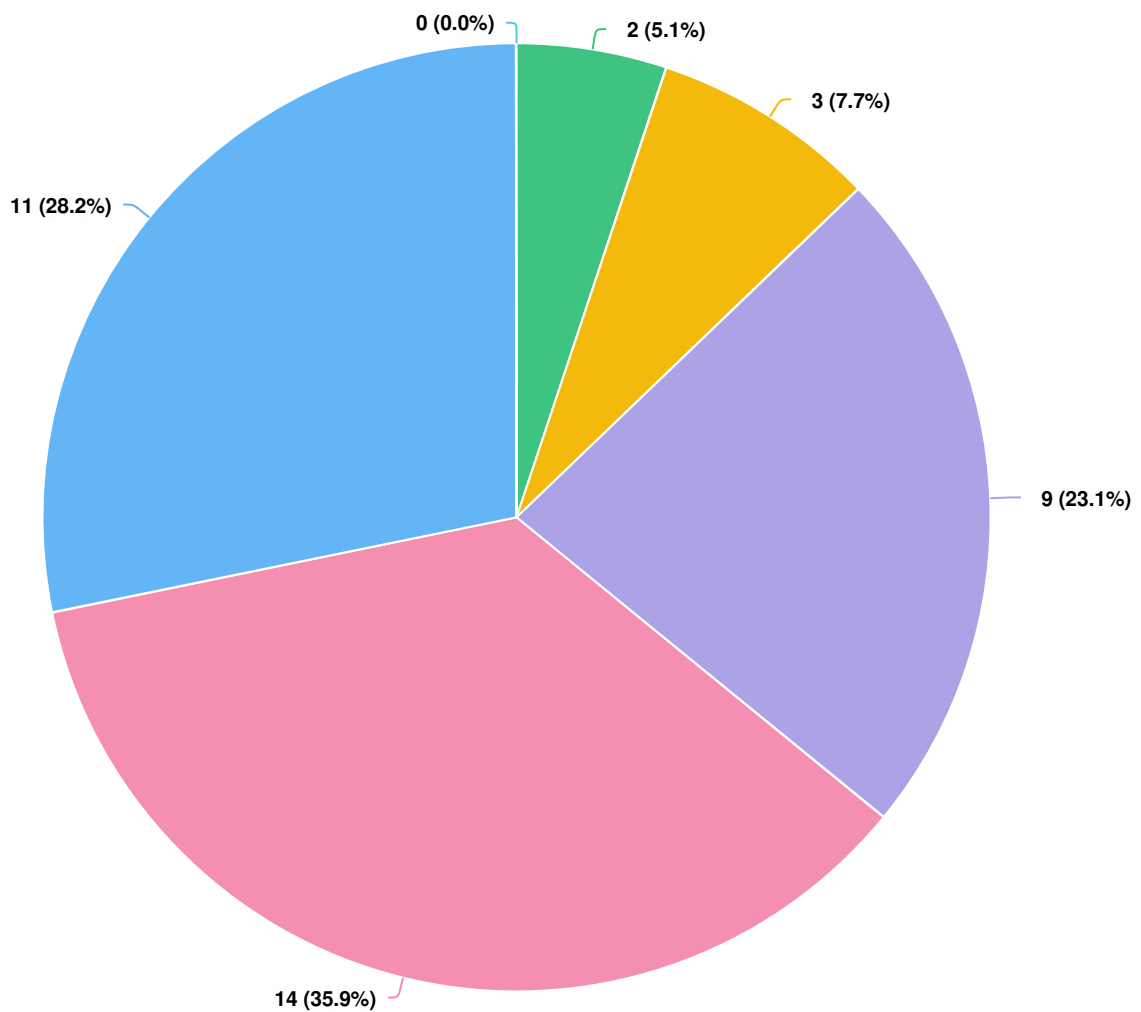
Question options

☐ Prefer not to say
 ☐ Not relevant
 ☐ No
 ☐ Yes

Optional question (37 response(s), 6 skipped)

Question type: Radio Button Question

Q5 What is your age?

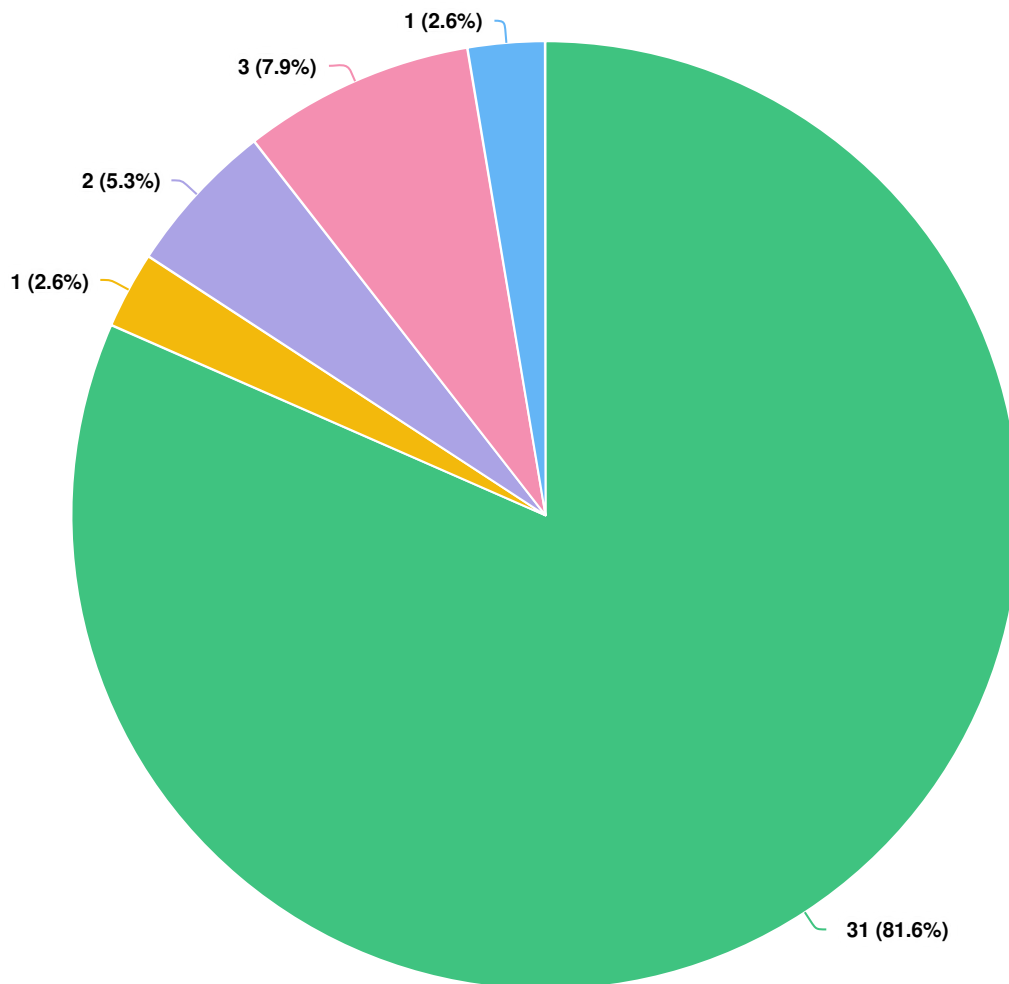


Question options

18-25 65+ 56-65 46-55 36-45 26-35

Optional question (39 response(s), 4 skipped)
Question type: Radio Button Question

Q6 I consider myself to be...



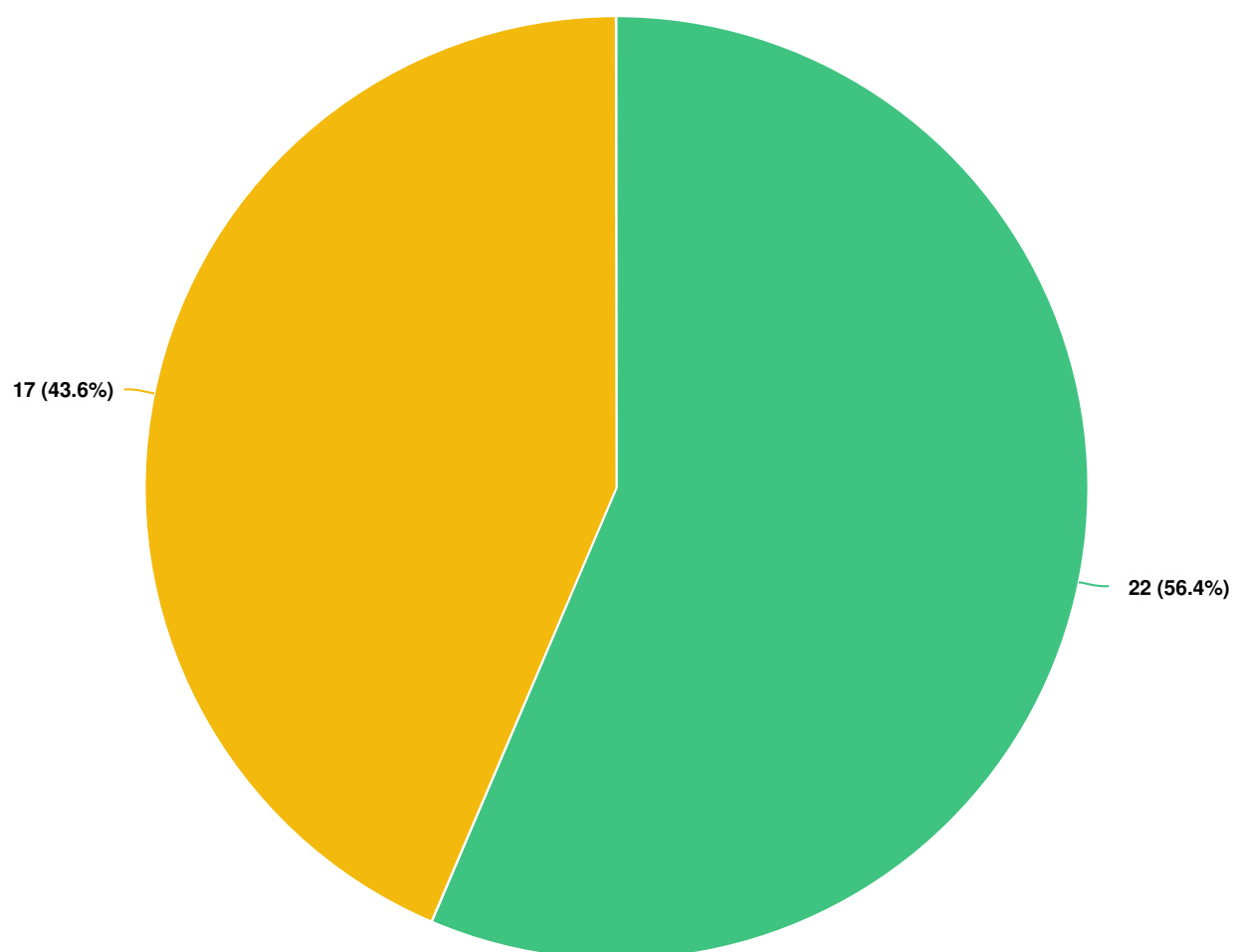
Question options

Other Prefer not to say Homosexual Bisexual Heterosexual/Straight

Optional question (38 response(s), 5 skipped)

Question type: Radio Button Question

Q7 Do you consider yourself to be a disabled person?

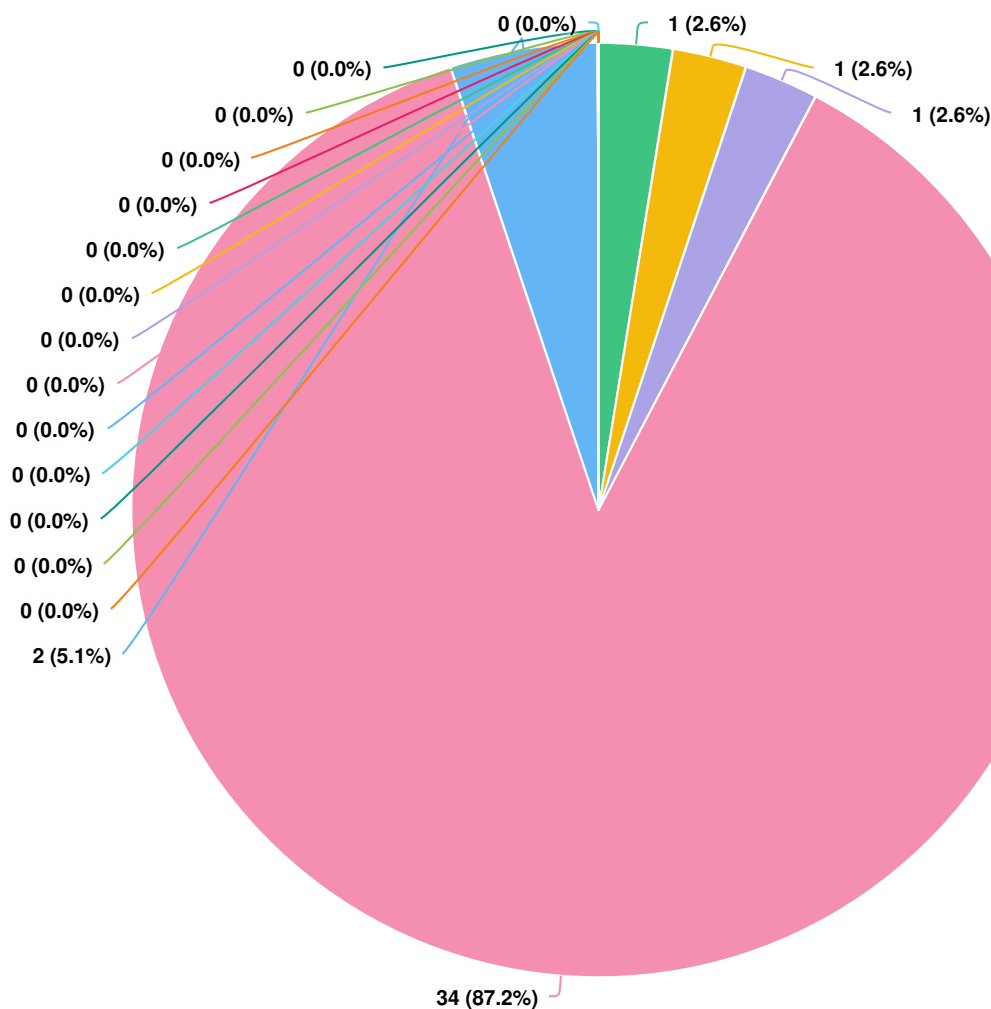


Question options

☐ No ☒ Yes

Optional question (39 response(s), 4 skipped)

Question type: Radio Button Question

Q8 To which group do you consider you belong to?

Question options

- Other (please specify)
 ● Any other ethnic group
 ● Other ethnic group - Arab
 ● Any other White background
- White - Gypsy or Irish Traveller
 ● Any other Dual Heritage background
 ● Dual Heritage - White and Asian
- Dual Heritage - White and Black African
 ● Dual Heritage - White and Black Caribbean
 ● Any other Black background
- Any other Asian background
 ● Asian or Asian British - Chinese
 ● Asian or Asian British - Bangladeshi
- Asian or Asian British - Pakistani
 ● White - Irish
 ● White - English / Welsh / Scottish / Northern Irish / British
- Black or Black British - Caribbean
 ● Black or Black British - African
 ● Asian or Asian British - Indian

Optional question (39 response(s), 4 skipped)

Question type: Radio Button Question