

Getting involved and keeping informed

SURVEY RESPONSE REPORT

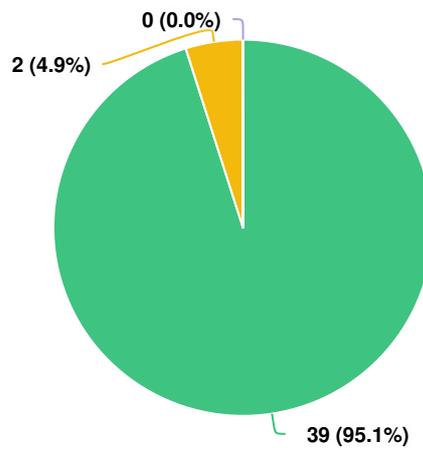
06 December 2021 - 08 February 2024

PROJECT NAME:

Getting involved and keeping informed

SURVEY QUESTIONS

Q1 Are you a tenant or leaseholder of Derby Homes?



Question options

Tenant Other Leaseholder

Mandatory Question (41 response(s))
Question type: Radio Button Question

Q2 Thinking about how you can make a complaint or give us feedback, how much do you agree with the following statements?

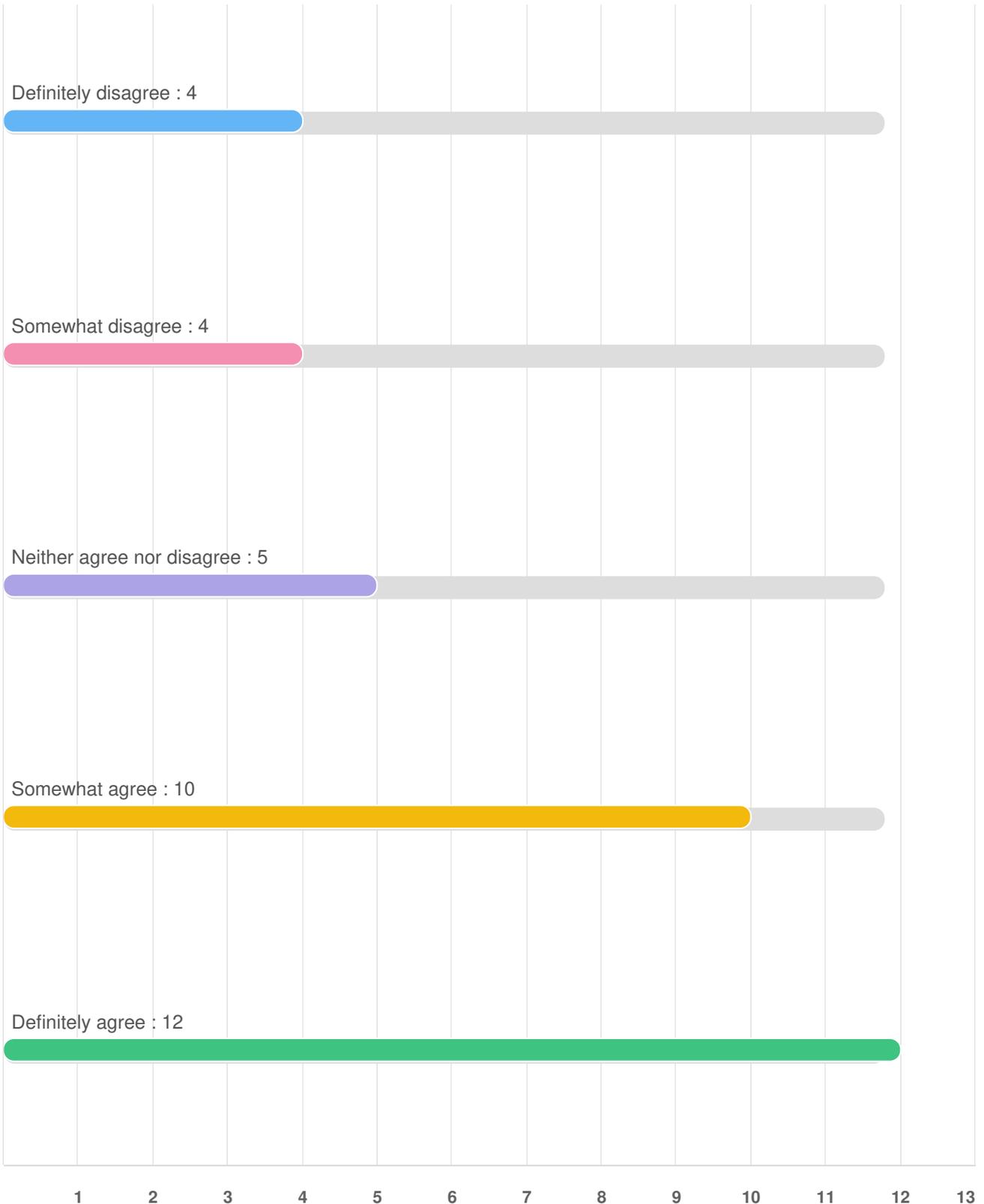


Optional question (35 response(s), 8 skipped)

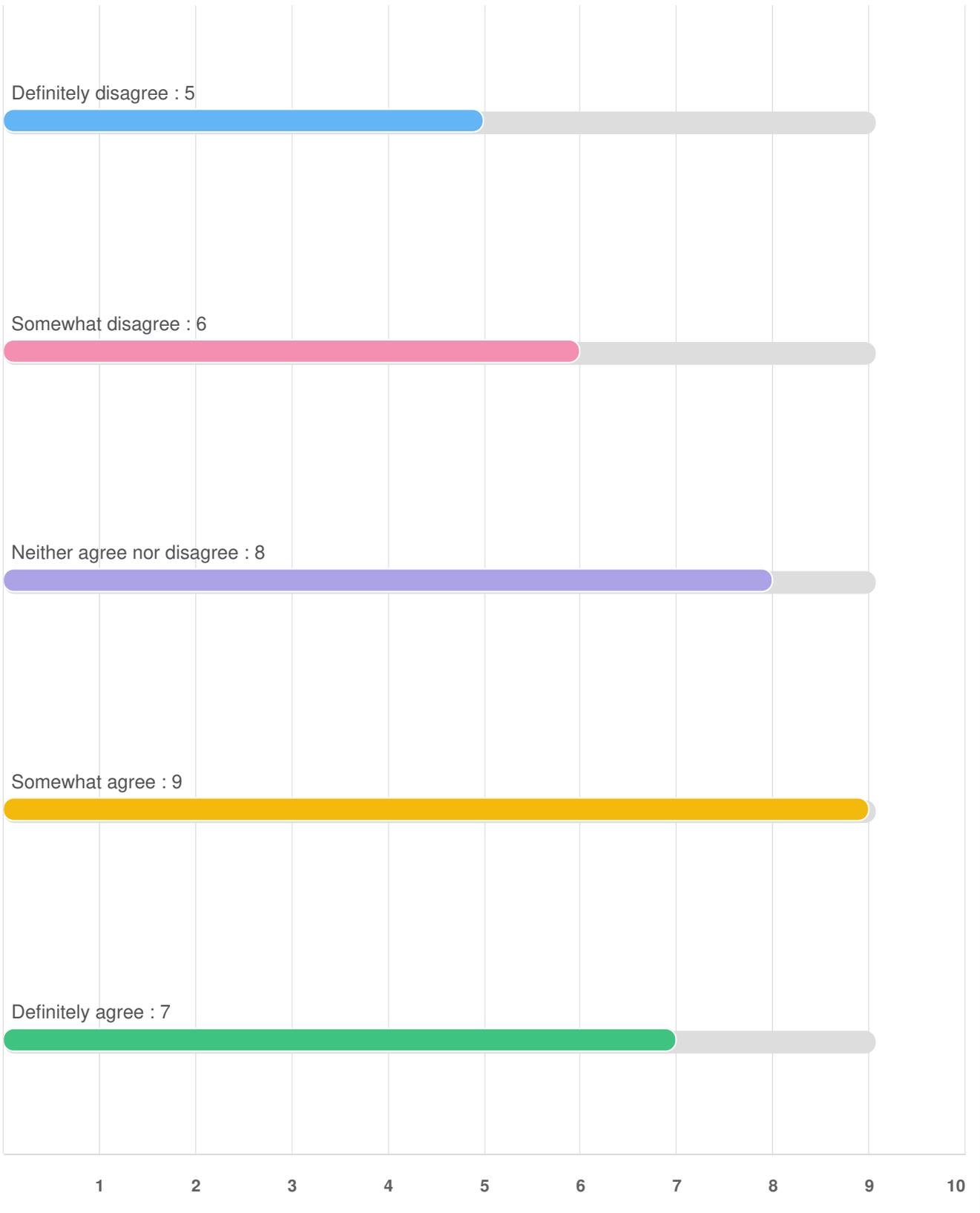
Question type: Likert Question

Q2 | Thinking about how you can make a complaint or give us feedback, how much do you agree with the following statements?

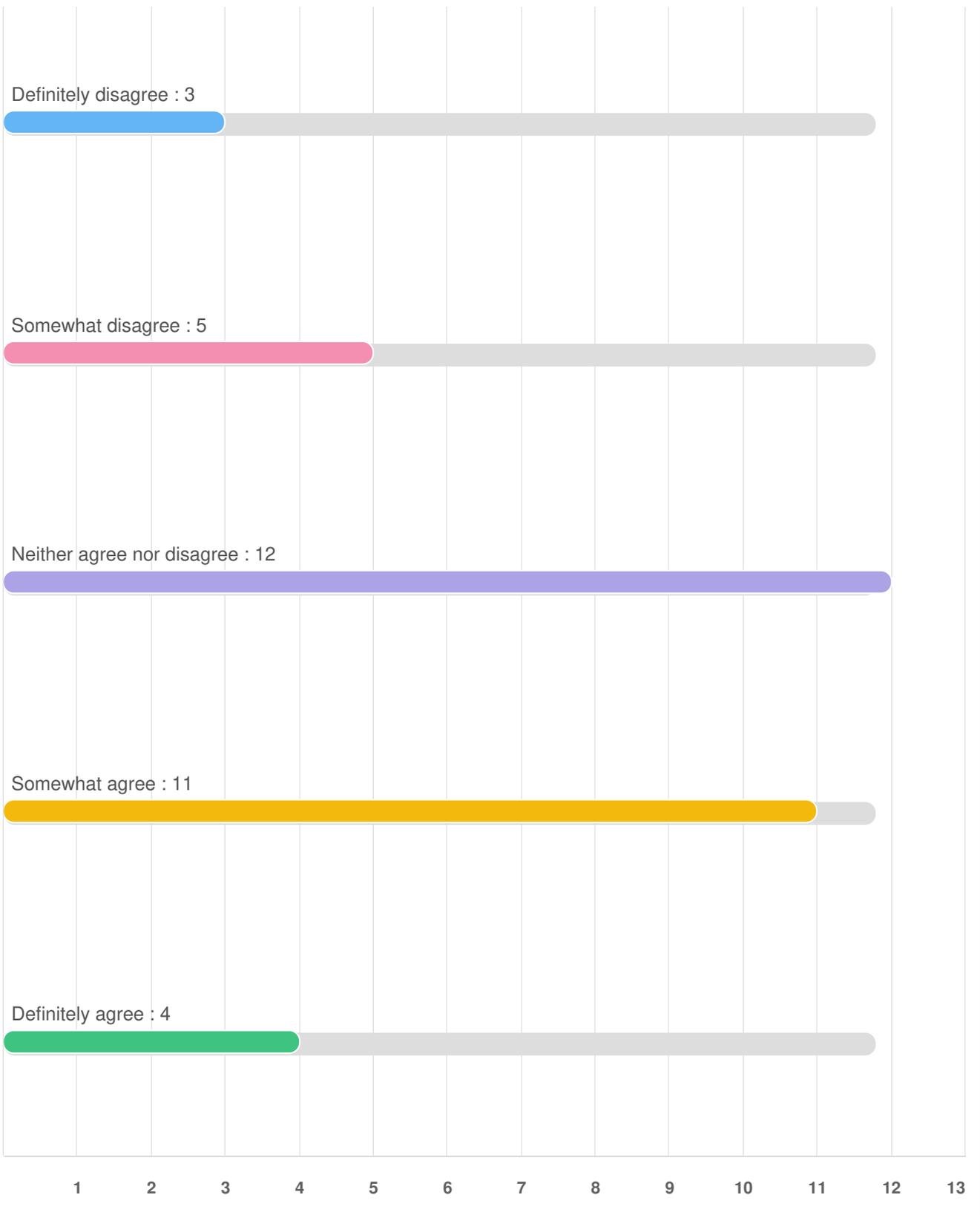
I know how to make a complaint



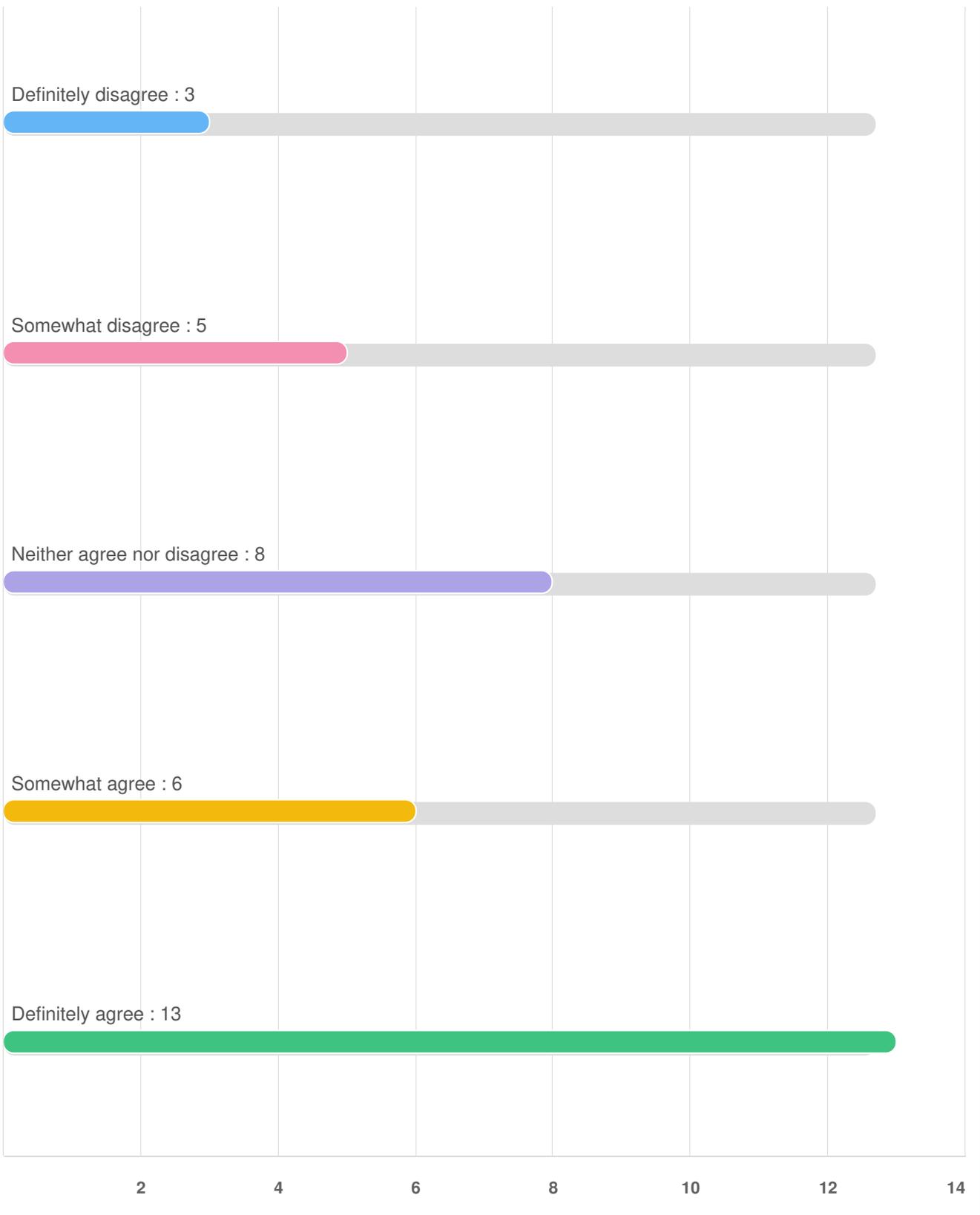
I know how my complaint will be dealt with (the complaints process)



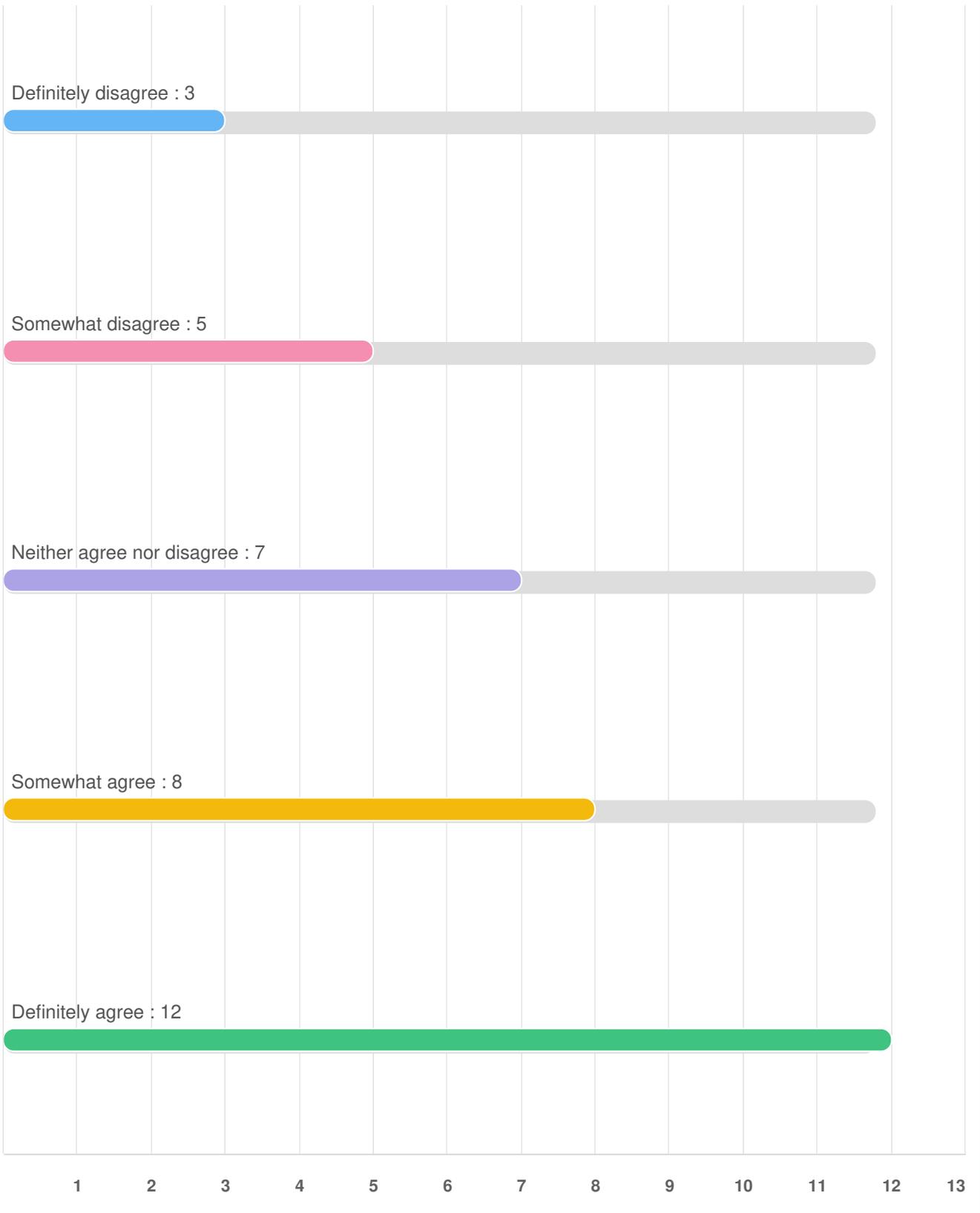
I find it easy to make a complaint



I know how to make a compliment or give feedback



I find it easy to make a compliment or give feedback

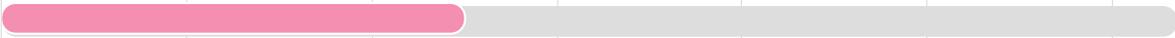


Derby Homes value my feedback

Definitely disagree : 7



Somewhat disagree : 5



Neither agree nor disagree : 5



Somewhat agree : 13



Definitely agree : 3



2 4 6 8 10 12 14

Derby Homes take action on feedback I give

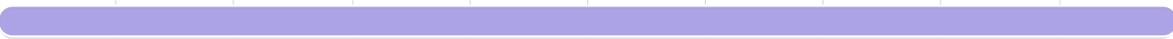
Definitely disagree : 8



Somewhat disagree : 4



Neither agree nor disagree : 10



Somewhat agree : 9

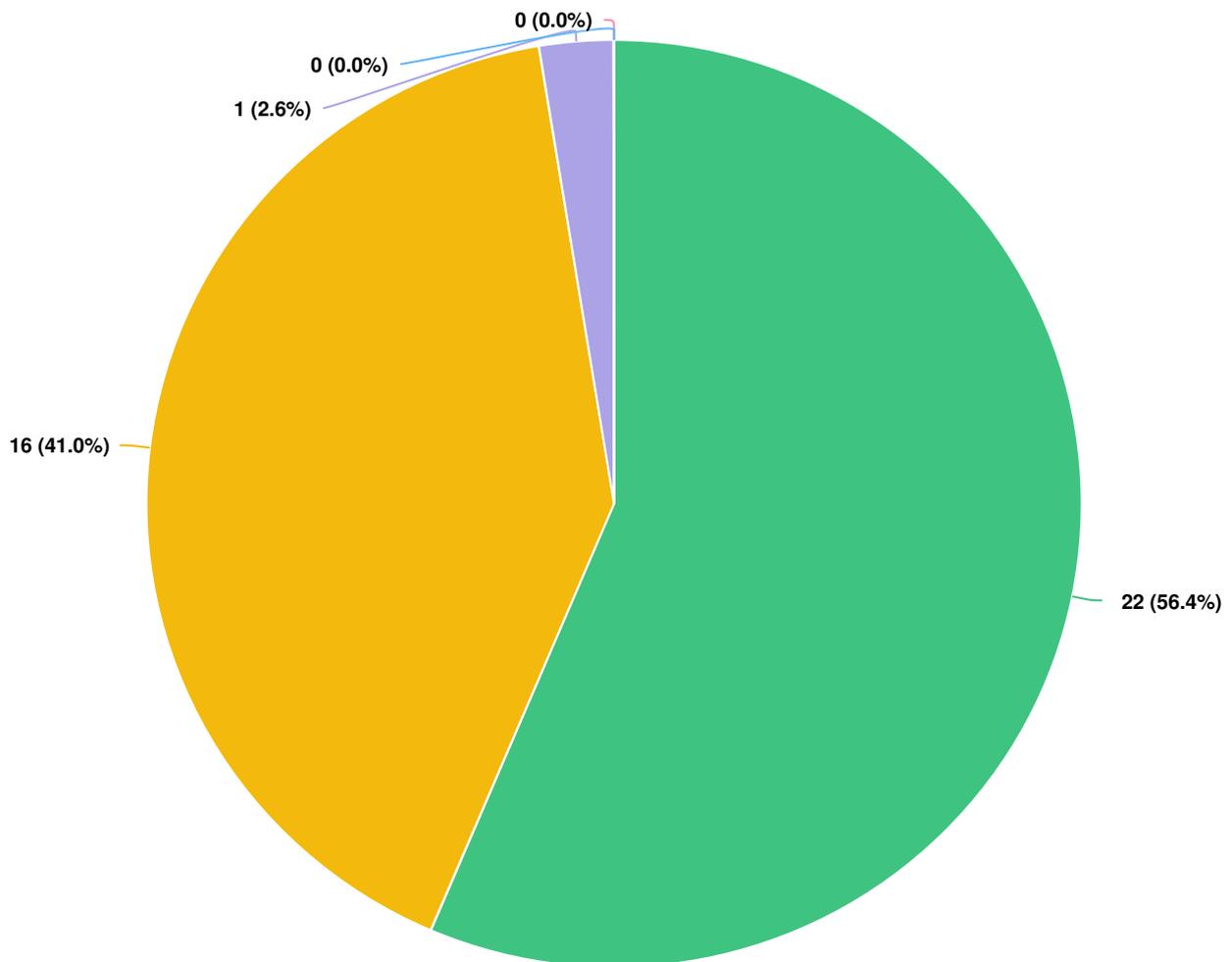


Definitely agree : 4



1 2 3 4 5 6 7 8 9 10 11

Q3 Please tell us how you describe your gender

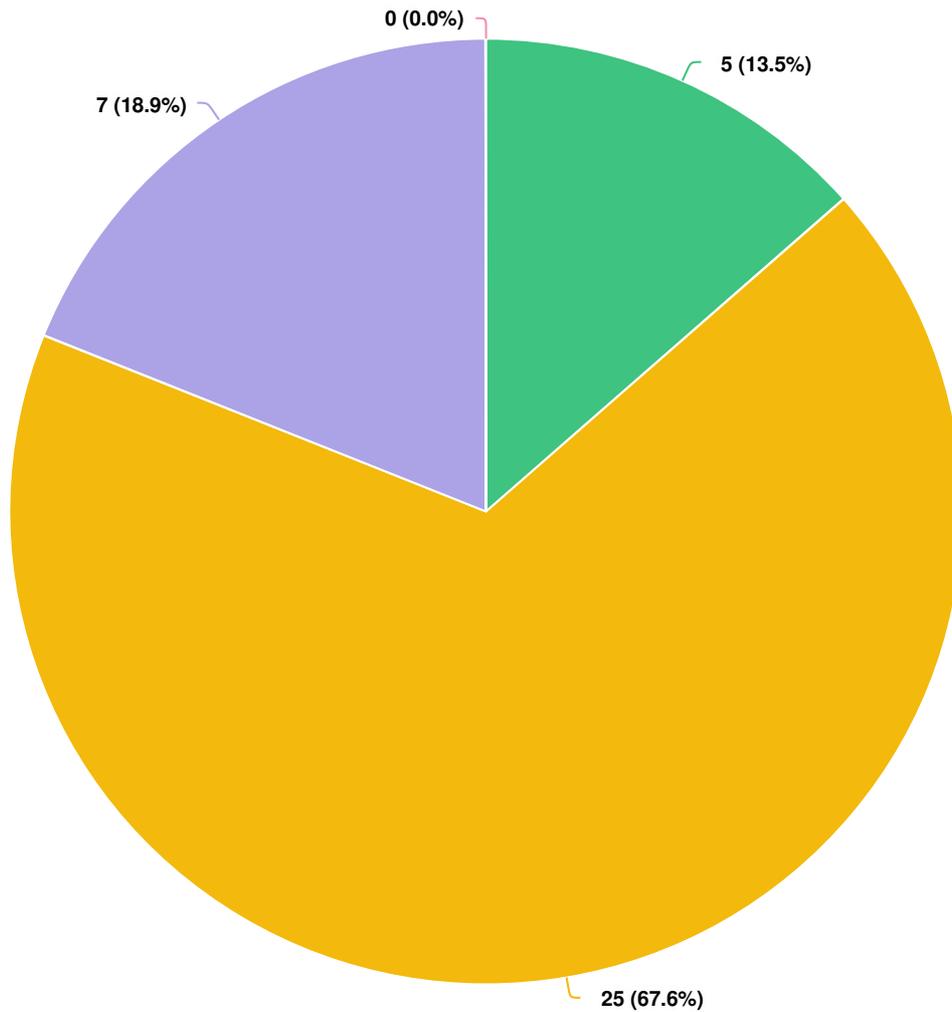


Question options

- Prefer not to say
- Non-binary
- Other (please specify)
- Man/boy
- Woman/girl

Optional question (39 response(s), 4 skipped)
Question type: Radio Button Question

Q4 Do you identify as a gender other than what you were assigned at birth, that is you are a trans person or someone with a trans history? Please select one option



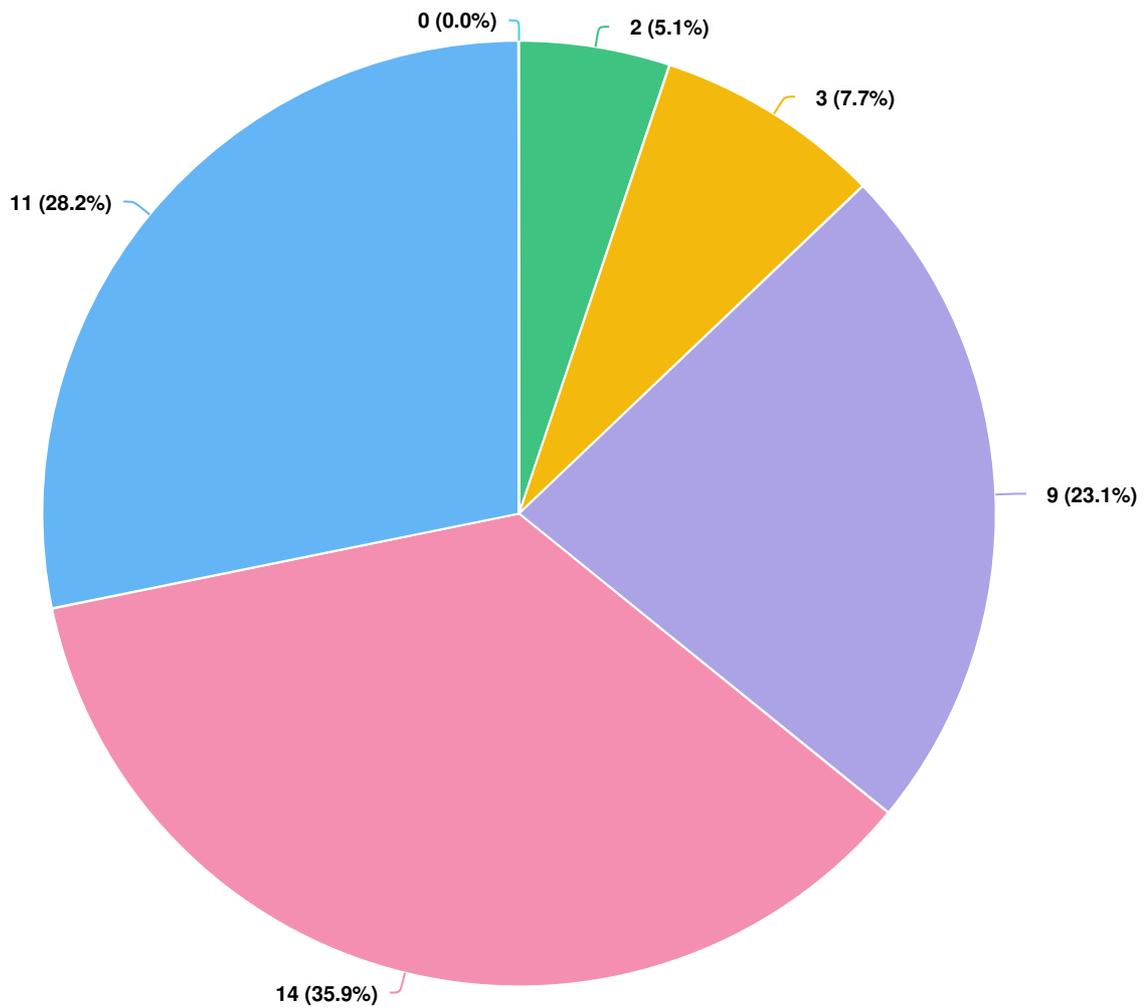
Question options

- Prefer not to say
- Not relevant
- No
- Yes

Optional question (37 response(s), 6 skipped)

Question type: Radio Button Question

Q5 What is your age?

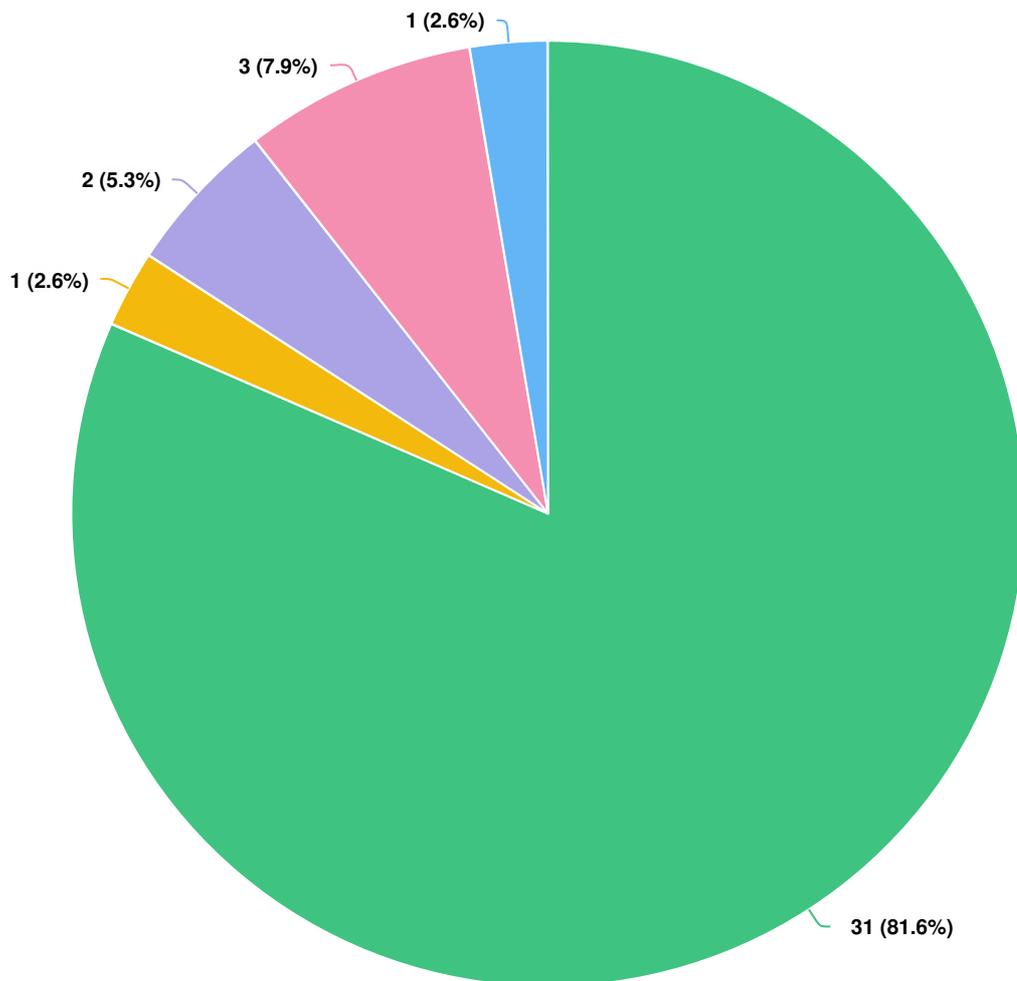


Question options

- 18-25
- 65+
- 56-65
- 46-55
- 36-45
- 26-35

Optional question (39 response(s), 4 skipped)
Question type: Radio Button Question

Q6 I consider myself to be...

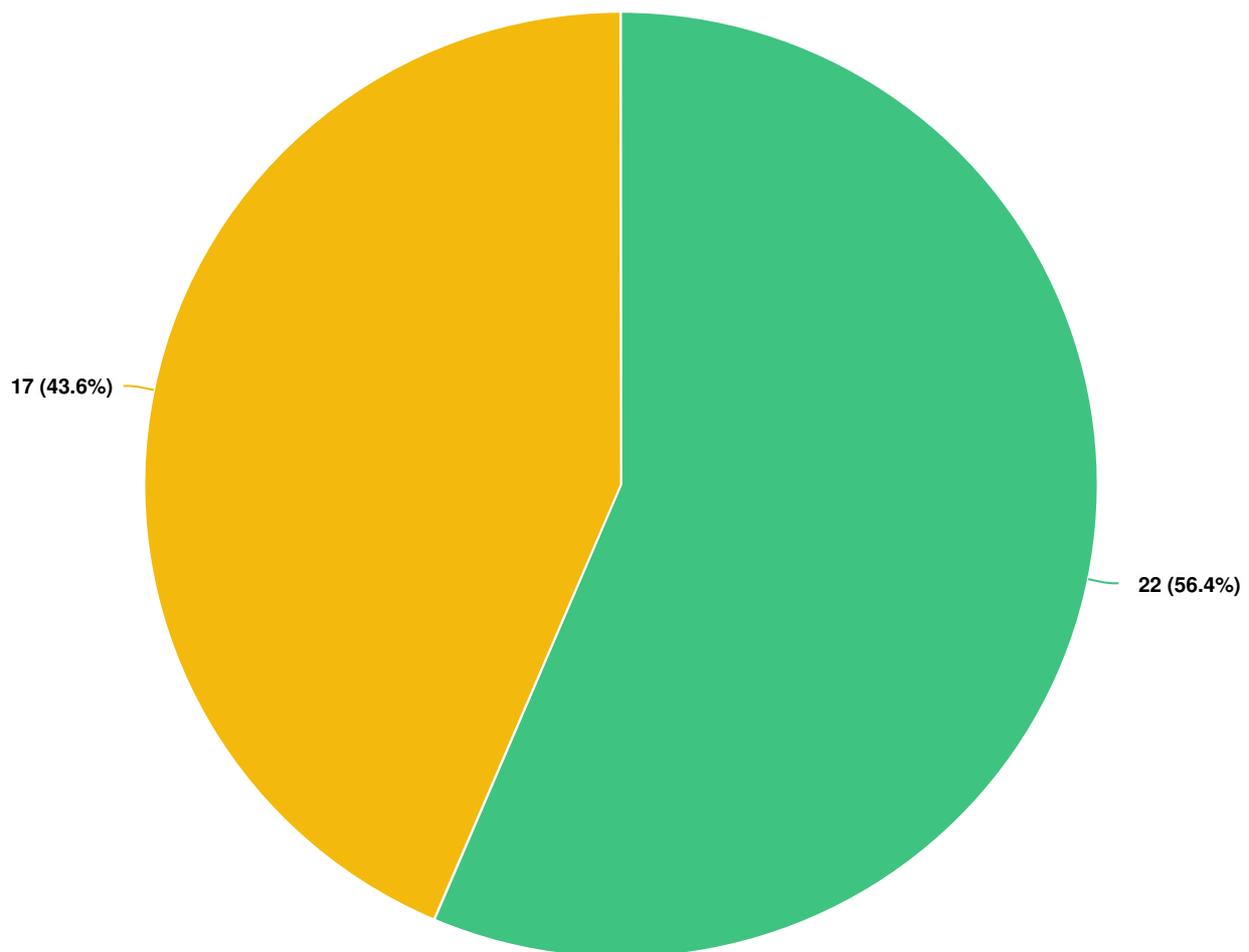


Question options

- Other
- Prefer not to say
- Homosexual
- Bisexual
- Heterosexual/Straight

Optional question (38 response(s), 5 skipped)
Question type: Radio Button Question

Q7 Do you consider yourself to be a disabled person?

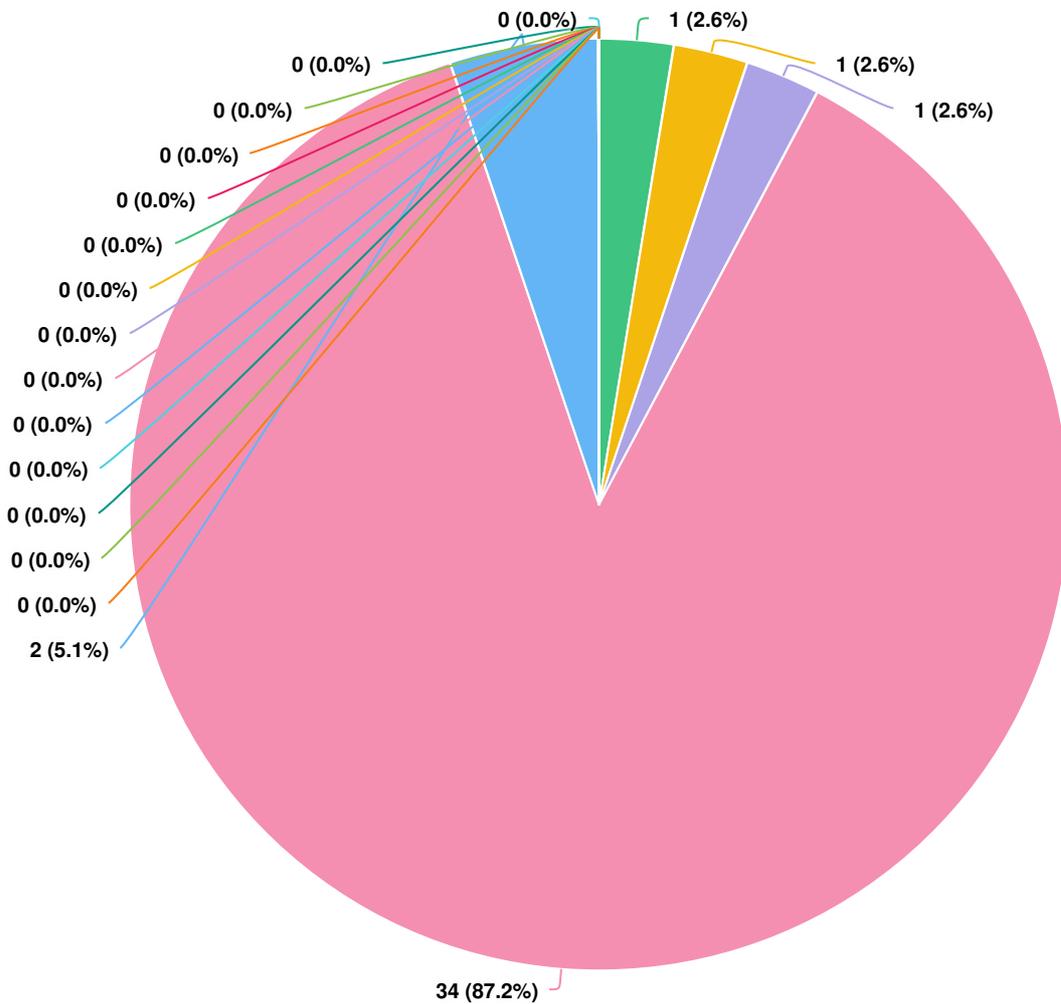


Question options

- No
- Yes

*Optional question (39 response(s), 4 skipped)
Question type: Radio Button Question*

Q8 To which group do you consider you belong to?



Question options

- Other (please specify) Any other ethnic group Other ethnic group - Arab Any other White background
- White - Gypsy or Irish Traveller Any other Dual Heritage background Dual Heritage - White and Asian
- Dual Heritage - White and Black African Dual Heritage - White and Black Caribbean Any other Black background
- Any other Asian background Asian or Asian British - Chinese Asian or Asian British - Bangladeshi
- Asian or Asian British - Pakistani White - Irish White - English / Welsh / Scottish / Northern Irish / British
- Black or Black British - Caribbean Black or Black British - African Asian or Asian British - Indian

Optional question (39 response(s), 4 skipped)
Question type: Radio Button Question