

**PERFORMANCE MANAGEMENT COMMITTEE
4 AUGUST 2009**

ITEM B2

SUPPORTED LIVING TEAM MANAGEMENT INFORMATION REPORT

Report of the Director & Company Secretary

1. SUMMARY OF REPORT

This report presents Quarter 1 management information report for the Supported Living Team, Tenancy Support and Family Intervention Project. The report provides information on the performance of these teams during the period 6 April 2009 to 5 July 2009.

2. RECOMMENDATION

To note the report and offer any comments.

3. MATTER FOR CONSIDERATION

3.1 These services collect a range of information and report regularly to the Supporting People Team against a set of performance indicators. In addition, the information is also provided about the progress against targets set by Supported Housing Offering Unity and Trust (SHOUT) and our achievements towards social inclusion.

3.2 These services have now developed a combined management information report to bring this information together in one place. The first of this year's quarterly report is attached as Appendix 1.

4. CONSULTATION IMPLICATIONS

4.1 A number of performance targets have been developed in consultation with the SHOUT group and this report will be presented to the group.

4.2 It is anticipated that the management information report will be used as a tool for consultation with clients and stakeholders.

5. FINANCIAL AND BUSINESS PLAN IMPLICATIONS

Case studies have been included but personal details have been changed to protect the confidentiality of clients.

6. LEGAL AND CONFIDENTIALITY IMPLICATIONS

- 6.1 The management information report provides some information about the gender and ethnicity of clients and will enable us to consider trends or potential action points.
- 6.2 Case studies are included to demonstrate the impact of the service for a variety of clients.

The areas listed below have no implications directly arising from this report

- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety
- Risk

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: None

Supporting Information: None