

## **EQUALITIES PERFORMANCE MONITORING INFORMATION**

Report of the Director of Housing & Customer Service

### **1. SUMMARY OF REPORT**

This report provides detail of equalities monitoring during Quarter 3, 2008/09 against a range of key services.

### **2. RECOMMENDATION**

Committee is requested to approve proposals for the further development of this report and notes the detail contained and actions taken to date.

### **3. MATTER FOR CONSIDERATION**

- 3.1 Demographic data relating to the City has been taken from the 2001 Census information and matches that used within Derby City Council Corporate Plan 2008/09. Data relating to Derby Homes' tenants is current and taken from the Academy Housing Management System. Data relating to allocations and lettings has been extracted from Abrisas, the system used to manage Derby Homefinder.
- 3.2 Commentary for Quarter 3 has been included within each section of the report attached at Appendix 1.
- 3.3 We are continuing to collect profile data on our tenants. In Quarter 2 we reported that 13% of current lead tenants were of a minority ethnic background. We have now established that this figure was inflated because some tenants who had not provided information had been included. We have corrected this data and the figure for Quarter 3 is 8%. There has been a corresponding increase in the % of tenants we are still to obtain this data. The change has been reflected throughout the report.
- 3.4 Data on allocations is contained within Section 2 of Appendix 1. We are continuing to look at why ME applicants made a high number of bids which result in a lower number of allocations. A report will be presented to Performance Management Committee in May 2009 detailing the outcome of this investigation.
- 3.5 Tables 2.6 – 2.8 give detail of allocations to applicants who consider themselves to have a disability. This is a new section within the report and the outcomes do not indicate any unfavourable treatment on the grounds of disability.

- 3.6 Section 3 of Appendix 1 examines the breakdown of arrears activities. From our high level analysis of the arrears activities during 2008/09 it does appear that a higher percentage of minority ethnic tenants enter the arrears process than non minority ethnic tenants. During Quarter 4 more detailed analysis will be carried out and a separate report will be presented to Performance Management Committee in May 2009.
- 3.7 Equalities information for Quarter 3 on Anti Social Behaviour (ASB) is contained in Appendix 2 of this report. Appendix 2 is to follow.

**The areas listed below have no implications directly arising from this report**

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety

**If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, [phil.davies@derbyhomes.org](mailto:phil.davies@derbyhomes.org) - Tel 01332 711010**

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**Background Information:** None.

**Supporting Information:** None.