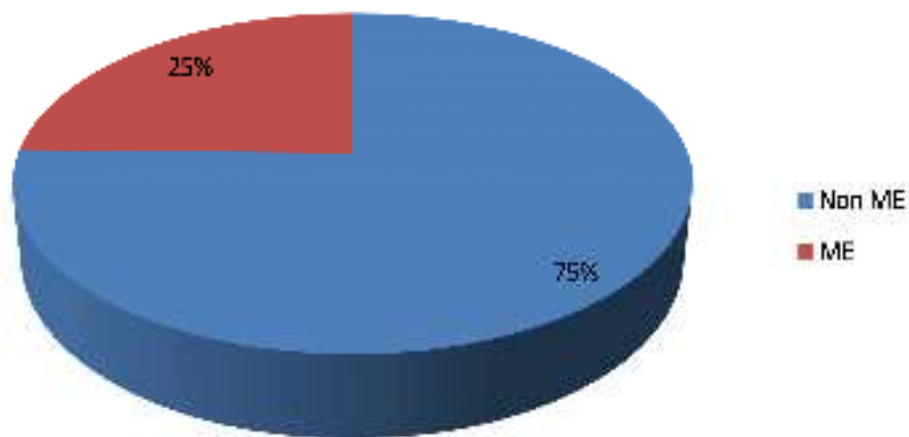


Equalities End of Year Report 2015/16

Ethnicity

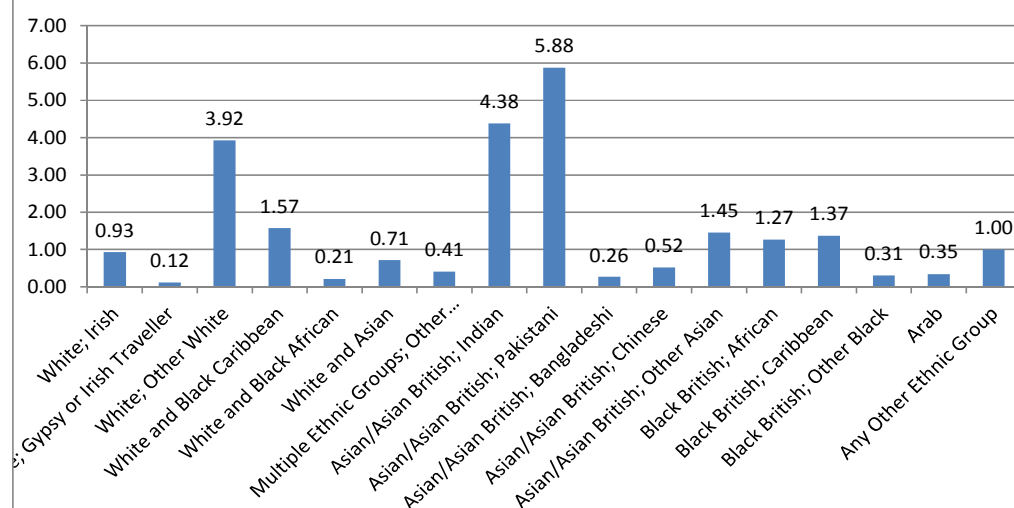
Ethnic Group for Derby - 2011 Census



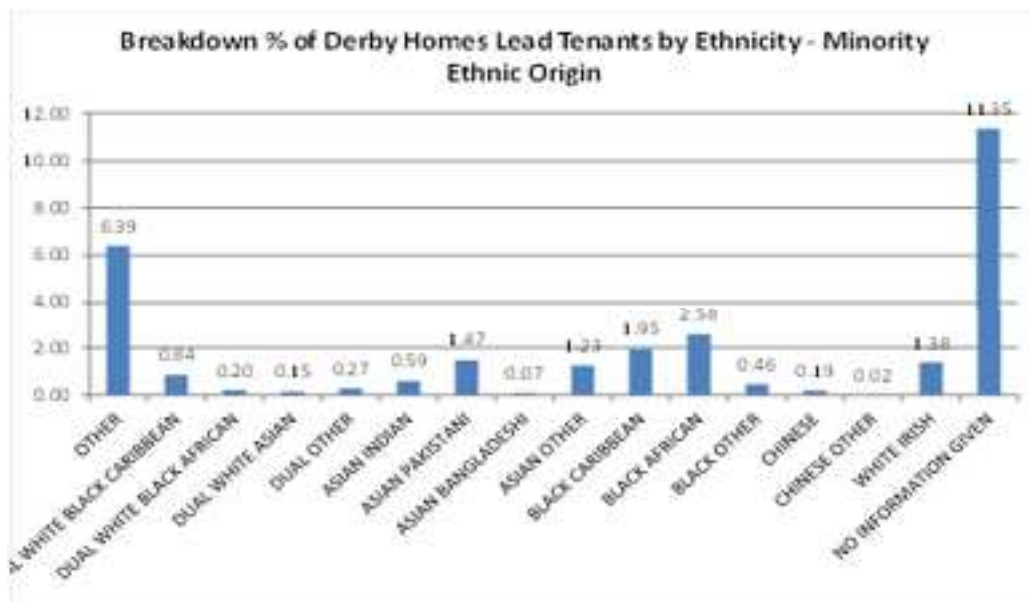
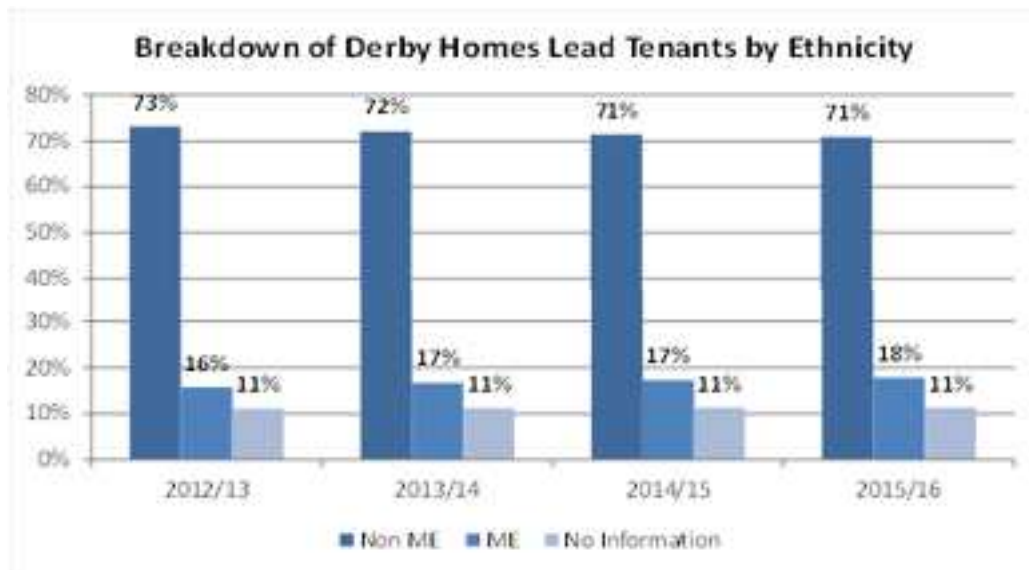
Information taken from the Office of National Statistics – Census 2011

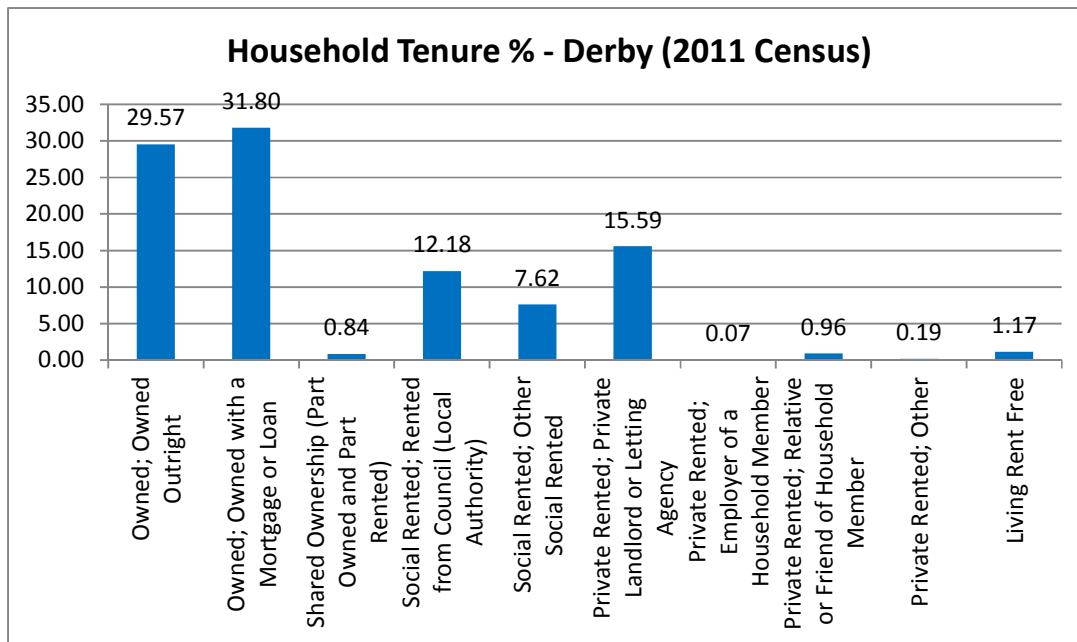
Copyright Please note that the Local Profiles contain data and information derived from the Office for National Statistics (ONS), and government department sources which are protected by Crown copyright.

Breakdown % of Ethnicity for Derby Local Authority - 2011 Census



Information taken from the Office of National Statistics – Census 2011

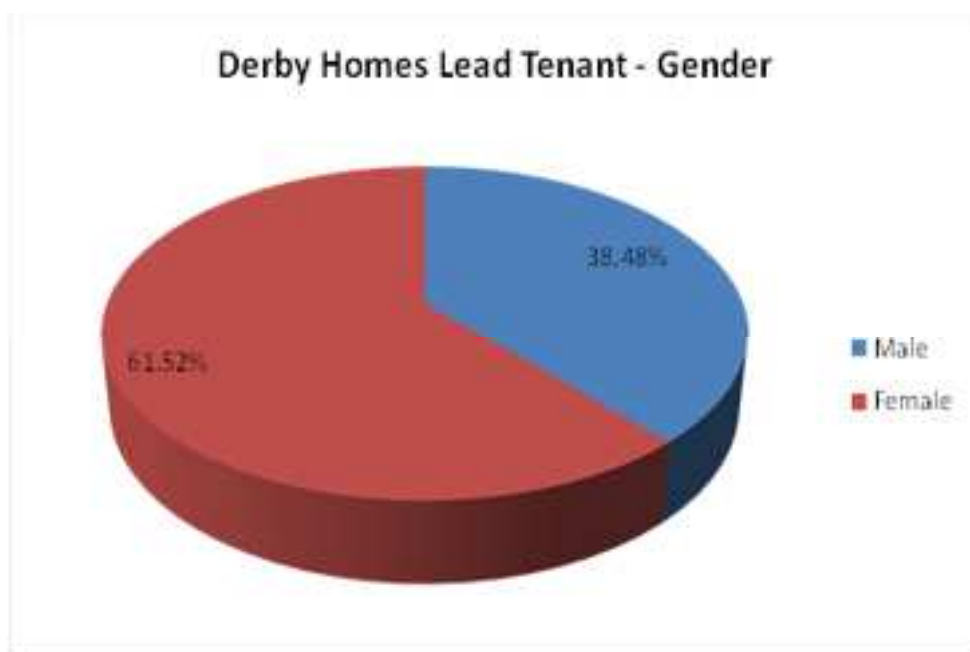


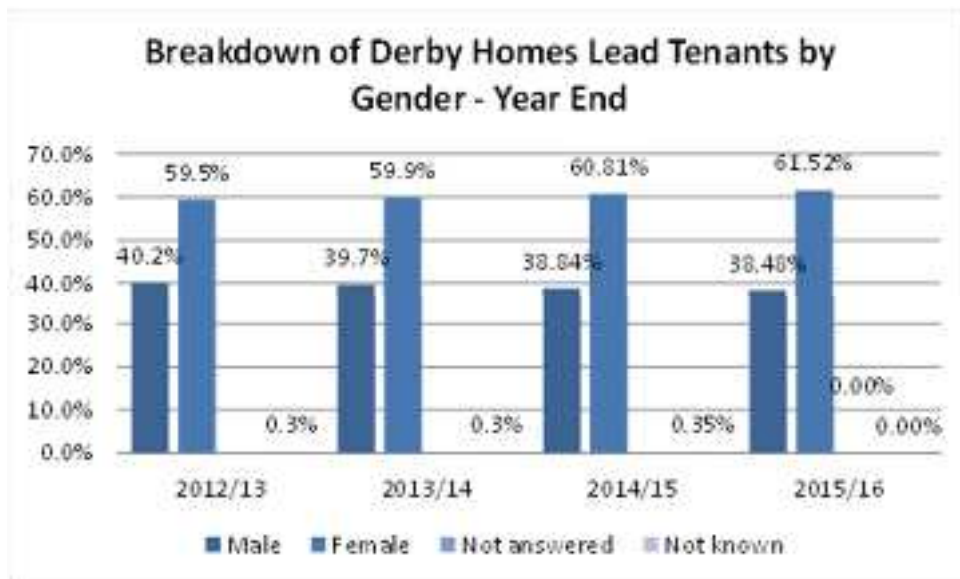


The 2011 Census asked people to describe their general health over the preceding 12 months as 'very good', 'good', 'fair', 'bad', or 'very bad'.

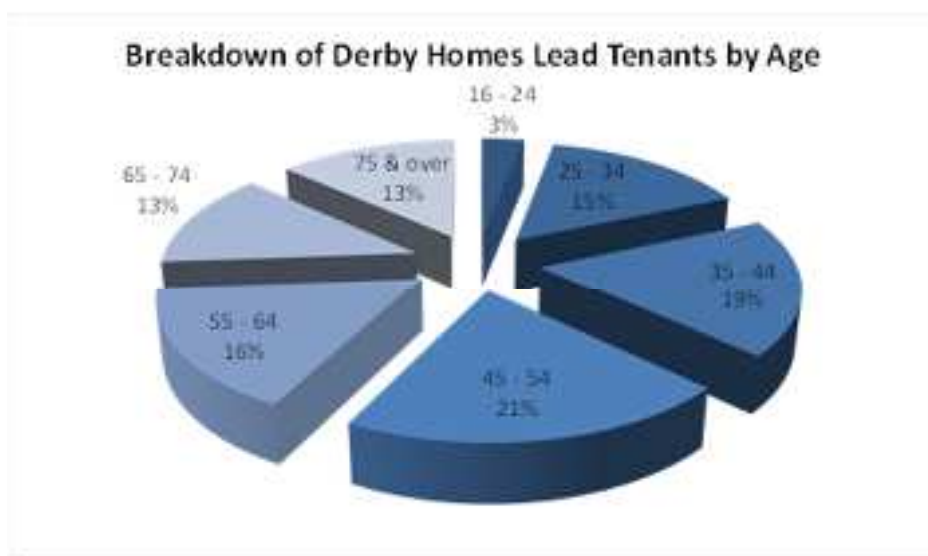
Variable	Derby %	England %
Very good	45.0	47.2
Good	35.0	34.2
Fair	14.1	13.1
Bad	4.6	4.2
Very bad	1.3	1.2

Gender





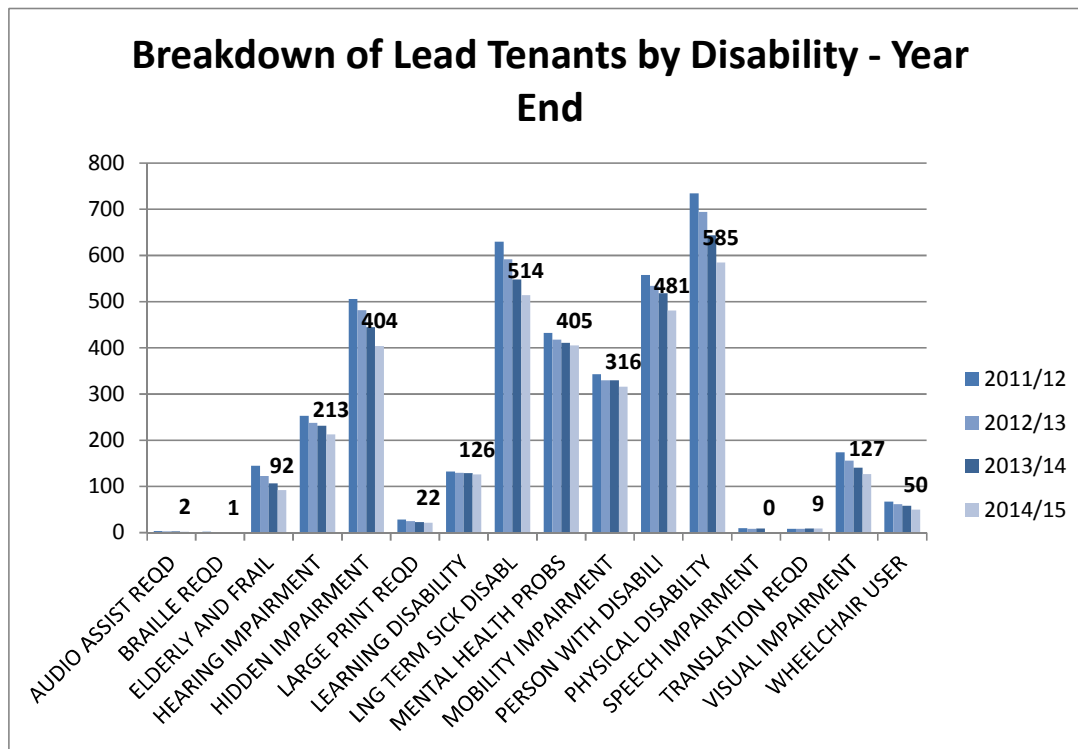
Age



Disability

It has not been possible to run a report which captures the breakdown of disability by reason. All we can report on this year is 2424 households with a disability.

The graph below shows historical information from previous years.



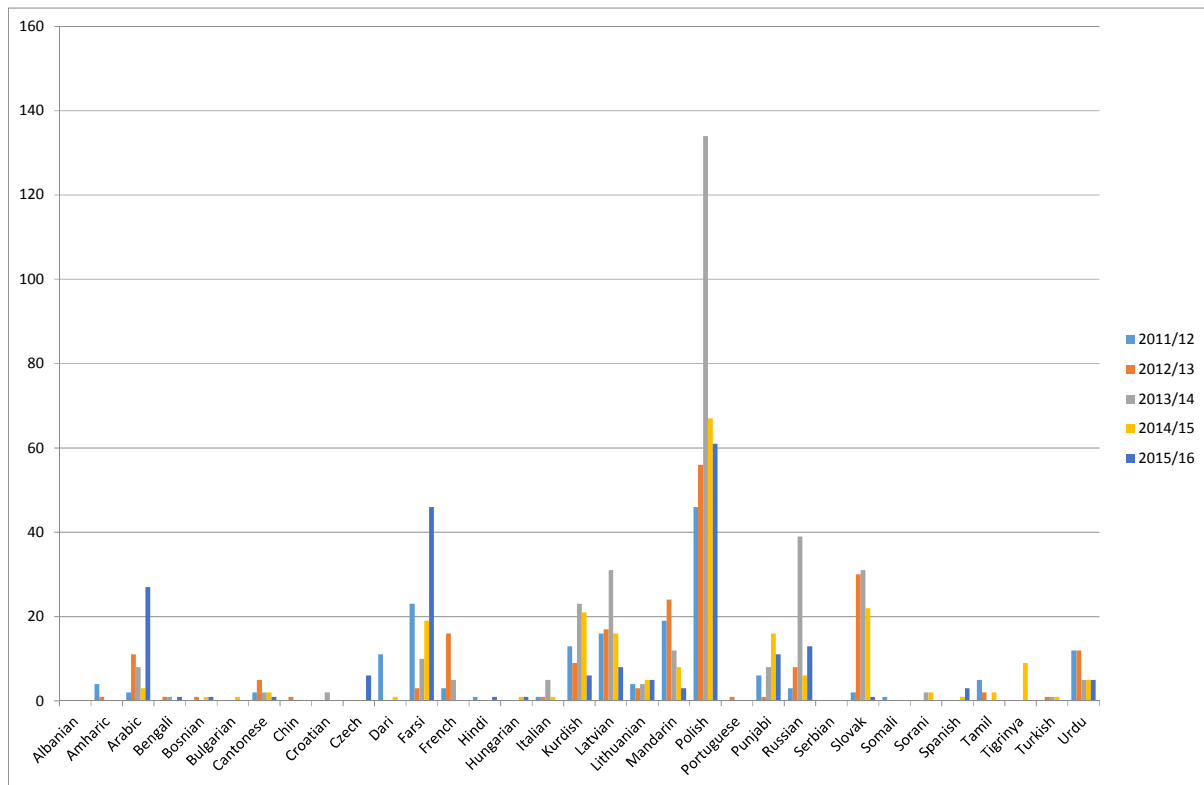
Sexual preference

It has not been possible to run a reliable report which captures this information.

Religion

It has not been possible to run a reliable report which captures this information.

Language Line



Language	2011/12	2012/13	2013/14	2014/15	2015/16
Albanian	0	0	0	0	0
Amharic	4	1	0	0	0
Arabic	2	11	8	3	27
Bengali	0	1	1	0	1
Bosnian	0	1	0	1	1
Bulgarian	0	0	0	1	0
Cantonese	2	5	2	2	1
Chin	0	1	0	0	0
Croatian	0	0	2	0	0
Czech	0	0	0	0	6
Dari	11	0	0	1	0
Farsi	23	3	10	19	46
French	3	16	5	0	0
Hindi	1	0	0	0	1
Hungarian	0	0	0	1	1
Italian	1	1	5	1	0
Kurdish	13	9	23	21	6
Latvian	16	17	31	16	8
Lithuanian	4	3	4	5	5

Mandarin	19	24	12	8	3
Polish	46	56	134	67	61
Portuguese	0	1	0	0	0
Punjabi	6	1	8	16	11
Russian	3	8	39	6	13
Serbian	0	0	0	0	0
Slovak	2	30	31	22	1
Somali	1	0	0	0	0
Sorani	0	0	2	2	0
Spanish	0	0	0	1	3
Tamil	5	2	0	2	0
Tigrinya	0	0	0	9	0
Turkish	0	1	1	1	0
Urdu	12	12	5	5	5

During this year we have seen increases in request for language line translations in the following languages, Arabic, Farsi and Russian.

The Temporary Accommodation Officer, Customer Service Team and Housing management teams are the biggest users of the telephone translation service.

Arrears 2015/16

The table below shows a breakdown of eviction by protected characteristics

Ethnicity	Gender	Age	Disability
35 x Non ME 11 x ME 17 x No Information Given	36 x Male 27 x Female	16-24 = 6 25-34 = 21 35-44 = 17 45-54 = 11 55-64 = 7 65-74 = 0 85-89 = 1	60 x Non-Disabled 3 x Disabled

The target for evictions for rent arrears during 2015/2016 was 70
The number of evictions carried during the year was 63

We were expecting a more challenging year and it was challenging due the economic climate and the ongoing impact of welfare reforms. We have continued to focus on early prevention through early identification of accounts going into arrears and supporting tenants where possible.

The Income Team has continued to focus on supporting tenants by:

- Continuing with the highly successful Income Surgeries helping and assisting tenants with claiming benefits
- Making referrals to the new Money Advice Surgeries which help tenants with budgeting

- Targeting cases with high arrears and ensuring money advice is offered before court action commences
- Making affordable payment arrangements
- Continuing to support tenants in claiming discretionary housing benefit
- Offering support to tenants affected by the benefit cap and where discretionary housing payment were not awarded
- Carried out campaigns during school holidays targeting tenants needing support
- Continue to encourage payments from tenants in arrears over rent free weeks to help reduce their arrears quicker.

Anti-Social Behaviour 2015/16

The table below shows a breakdown of eviction by protected characteristics

Ethnicity	Gender	Age	Disability	Religion	Sexual Preference
2 x Non ME 1 x ME	3 x Male	45-55 = 2 56-64 = 1	3 x Not Known	3 x Not Known	3 x Not Known

Overview 2015-2016

We have an increased number of Notices of Seeking Possession being served in comparison to previous years as we have had a number of serious cases where by Notices and or Demotions have been appropriate.

As reported previously when we adapted the ASB Policy and Procedure during 2014/15- 16 we wanted to ensure that we were no longer serving notices, purely as a warning. Within the 2015- 16 year we served –13 Notices of Seeking Possession, Demotion, or Notices for Introductory Tenancies .Demotions are now part of our enforcement strategy in suitable cases with 4 Demotions served in the year 2015-16 which are included within the overall total of Notices served.

Following the introduction of the New ASB, Crime & Policing Act 2014 which largely came into effect in October 2014, our legal interventions are focused on injunctive action as opposed to possession action where appropriate. Some cases are not suitable for Injunctions and require Demotion or Possession action.

In 2015-16 Derby Homes secured 7 Injunctions, following commencement of the new act.

Mediation is offered to tenants in appropriate cases, with an external mediation services in place. In addition to this 'low level' mediation is still carried out by ASB Officers.

Derby Homes ASB Service continues to refer both victims and perpetrators into various support services as part of our overall case management strategy.

In 2015 / 2016 Derby Homes recorded 830 cases of Anti - Social Behaviour. Of these 3 cases resulted in an eviction, this equates to 0.361 % of all cases opened in that year.