

HEALTH AND SAFETY UPDATE

Report of the Chief Executive

1. SUMMARY

Details of recent health and safety performance and current issues.

2. RECOMMENDATION

To consider the report.

3. MATTER FOR CONSIDERATION

3.1 ACCIDENT AND INCIDENT REPORTS

Accidents and incidents involving Derby Homes' staff are recorded using a formal reporting system. In November and December there were eight reported accidents. One of these resulted in a Lost Time Accident (LTA) following a road traffic accident.

3.2 More details are shown in the attached accident and incident trends chart (Appendix 1).

3.3 For the year January to December 2011 there were a total of 41 recorded accidents. Of these, five resulted in less than three day lost time incidents and one was an over three day lost time and therefore reportable under Reporting of Injuries, Diseases and Dangerous Occurrences' Regulations (RIDDOR).

VIOLENCE AND AGGRESSION REPORTS

3.4 Violent, aggressive or abusive incidents towards staff are reported by staff using a formal reporting system. Appropriate action is always taken against the perpetrator. In November and December there were seven reported cases of violence, aggression or abuse towards staff. More details are shown in the attached violence and aggression trends chart. Details of these incidents and other occurrences are also shown (Appendix 1).

3.5 For the year January to December 2011 there were a total of 39 recorded incidents.

4. HEALTH & SAFETY IMPLICATIONS

It is a legal responsibility of the Board to ensure effective health and safety management is maintained within the company. This report provides the relevant information to enable the Board Members to monitor this.

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Risk
Policy Review

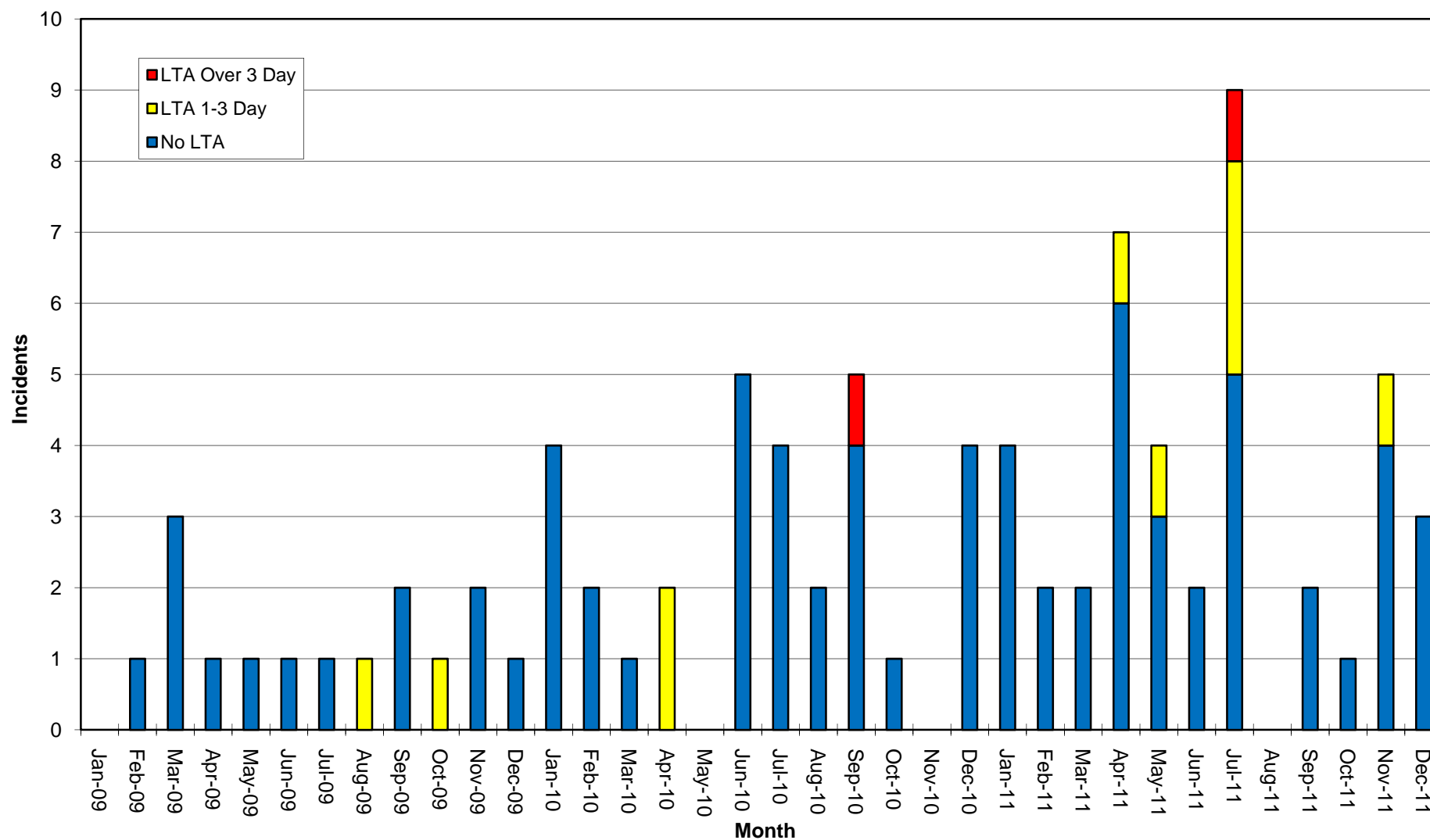
If Board members or others would like to discuss this report ahead of the meeting please contact the author, or Phil Davies, Chief Executive, phil.davies@derbyhomes.org – Phone: 01332 888528

Author: Stuart Hufton, Senior Health and Safety Advisor, Telephone 01332 888487, Email stuart.hufton@derbyhomes.org.

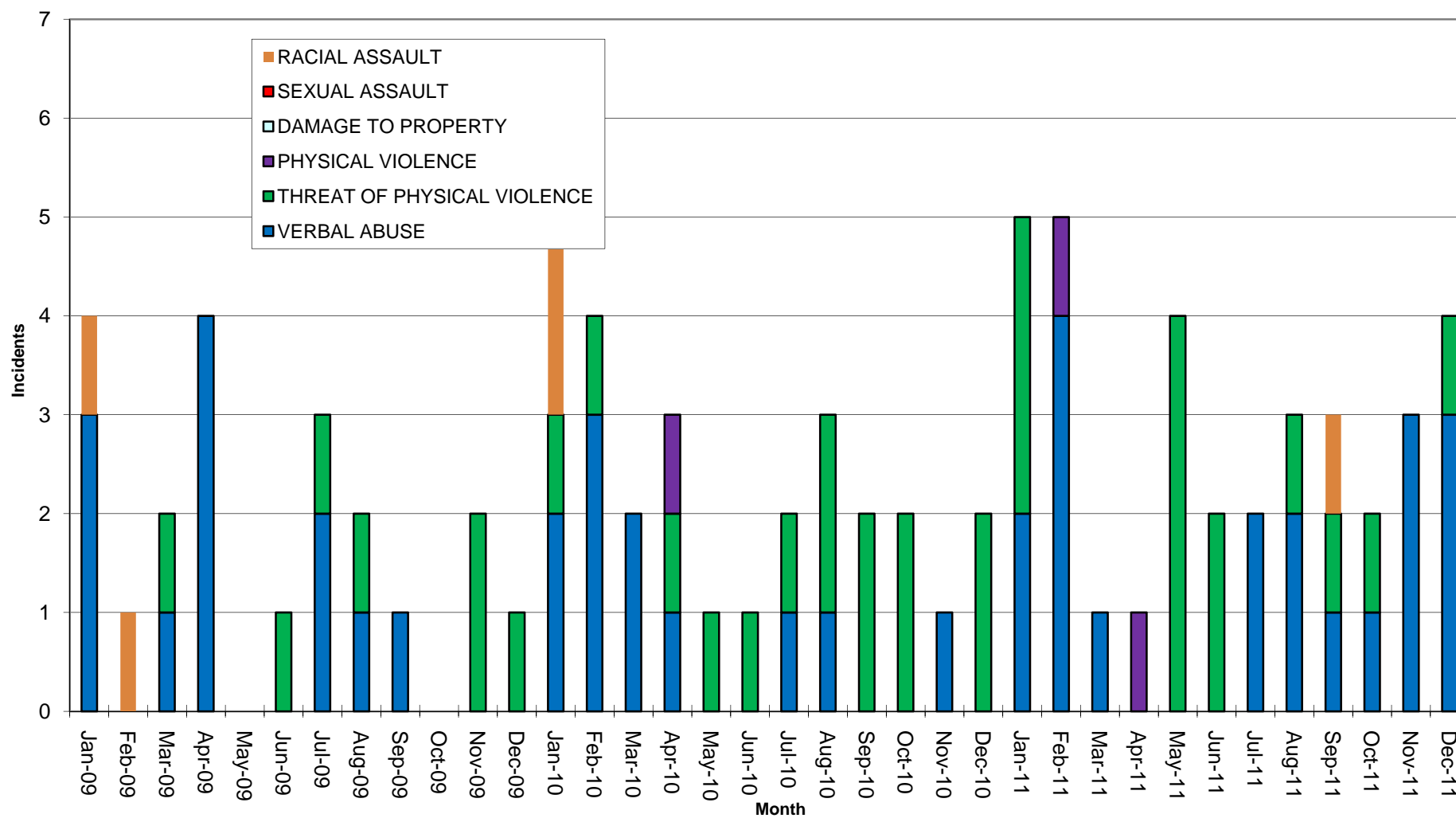
Background Information: None

Supporting Information: None

Accident & Incident Trends



Violence & Aggression Trends



SUMMARY OF REPORTED ACCIDENTS NOVEMBER & DECEMBER 2011

DATE	JOB	LOCATION OF INCIDENT	DETAILS OF INCIDENT	DETAILS OF INJURY
01/11/11	Joiner	Tenant's property	Putting up plasterboard and dust fell in eye.	Dust in eye.
16/11/11	Joiner	Tenant's property	While fitting a hole saw to a pistol drill, accidentally pulled the trigger and operated the drill.	Multiple cuts to hand.
07/11/11	Gas Engineer	Harvey Road	Vehicle accident: hit from behind by another vehicle whilst queuing in traffic at the Mitre Island.	Lower back pain. This resulted in three days lost time.
17/11/11	Supported living	Brook St Office car park	Slipped and fell off the curb/uneven tarmac that were covered in leaves.	Twisted foot and grazed knee.
18/11/11	Income Officer	Gerrard Street Flats	Slipped on dog mess in court yard. Put hand down to brake the fall.	Sore hand/wrist
06/12/11	Manager	London Rd Depot car park	Slipped on ground	Grazed hand.
08/12/11	Joiner	Tenant's property	Using a hand held circular saw to cut a piece of worktop. Caught finger on blade underneath.	Cut finger.
16/12/11	Gas Engineer	Tenant's property	Posting a "no access" card through letter box. Dog in property bit finger.	Bite on index finger.

DERBY HOMES

ABUSE, AGGRESSION AND VIOLENCE CASES

NOVEMBER & DECEMBER 2011

NOTE: *The details of incidents and actions in this summary are reproduced as they appeared in the original reports and intended as a guide only. Some details may have been omitted or paraphrased for the purpose of this summary.*

WARNING INDICATORS: When a warning indicator is placed on the housing management system it will be subject to review. All warnings will stay on for a minimum of six months and are then reviewed twice per year.

Date of Incident	Details of Incident	Action Taken
08/11/2011	Abusive and racist language used during a telephone call with a temporary accommodation officer.	Warning put on Academy for no lone visits. Warning letter sent to occupant.
25/11/11	Verbal abuse and intimidating behaviour.	Warning put on Academy for staff not to visit alone. Warning letter sent to tenant.
25/11/11	Tenant advised Housing Officer that he had verbally threatened neighbours' grandson following noise nuisance over night.	Police Advised. Joint visit with Housing Officer and Police to warn tenant. Warning put on Academy for no lone visits.
30/11/11	Verbal abuse and intimidating behaviour during an interview with a Housing Assistant.	Warning put on Academy for staff not to visit alone. Warning letter sent to tenant about behaviour and banned from office.
06/12/11	Verbal abuse to officer and contractor on site from disgruntled tenant.	Situation to be monitored as no previous incidents.
06/12/11	Verbal abuse and intimidating behaviour directed at repairs operative.	Warning put on Academy for staff not to visit alone. Warning letter sent to tenant.
08/12/11	Tenant was verbally abusive and threatening to Neighbourhood Safety Officer at staff entrance to Housing Office. Tenancy has been extended and tenant has apologised for the incident.	Warning put on Academy for staff not to visit alone. Warning letter sent to tenant.
14/12/11	Verbal abuse and offensive language during a phone call with a Housing Officer.	Warning put on Academy. Warning letter sent to tenant.
21/12/11	Tenant used offensive language in a loud and aggressive manner. Further information then received from social worker not to visit alone.	Warning put on Academy for staff not to visit alone. Warning letter sent to tenant.

Reports from external agencies		
23/11/11	Information received from external agency that tenant has previously stabbed a person in authority.	Warning put on Academy for no lone visits.
23/12/11	Information received from external agency that one occupant of the property (not the tenant) has convictions for drug and offensive weapon offences. Advised not to visit alone.	Warning put on Academy for staff not to visit alone.