

EQUALITIES PERFORMANCE MONITORING INFORMATION

Report of the Director & Company Secretary

1. SUMMARY OF REPORT

This report provides detail of equalities monitoring during Quarter 1, 2009/10 against a range of key services.

2. RECOMMENDATION

Committee is requested to note the detail contained and actions taken to date.

3. MATTER FOR CONSIDERATION

- 3.1 Demographic data relating to the City has been taken from the 2001 Census information and matches that used within Derby City Council Corporate Plan 2008/09. Data relating to Derby Homes' tenants is current and taken from the Academy Housing Management System. Data relating to allocations and lettings has been extracted from Abritas, the system used to manage Derby Homefinder.
- 3.2 Commentary for Quarter 1 has been included within each section of the report attached at Appendix 1.
- 3.3 Table 1.3 (Appendix 1) shows that the level of ethnicity profile information is increasing (85.16%) Work on collecting profile data on our tenants is ongoing and we will be targeting those tenants where information is not given and information refused by sending out focused mail shots and personal visits to update our records.
- 3.4 Once the data is current and up to date measures will be put in place to ensure information held is as accurate as possible by:
 - conducting an annual review on all tenants to ascertain if the data we hold is correct
 - work with IT to improve data capture through interfaces and processes
 - improved training for data input.
- 3.5 We have now included new profiling information in respect of sexual preference and religious beliefs, Tables 1.10 and 1.11. Reporting on these areas does not become mandatory until 2010 but in line with best practise we have started to report and will be providing training to staff on collecting this data.

- 3.6 Data on allocations is contained within Section 3 of Appendix 1. We are continuing to monitor bids made by and allocations made to minority ethnic groups as agreed by Performance Management Committee in May 2009.
- 3.7 This report does not contain information on arrears activities during Quarter 1. This has been a conscious decision as during the quarter the system has been updated with all current actions as part of our IT upgrade. Any activity monitoring would therefore not have been accurate and would have shown disproportionately high trends. Quarter 2 monitoring will be picked up as normal.

The areas listed below have no implications directly arising from this report

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety
- Risk

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

Author: Annabelle Barwick, Change Manager, Telephone 01332 711022, Email Annabelle.barwick@derbyhomes.org

Background Information: None.

Supporting Information: None.