


Service Improvement Targets - Overdue

Estates Response Team

Ref	SIT	Responsible Officer	Target Date	Completion Date	Status
02 Estates Response Team	Benchmark service against other ALMO's.	Janet Young	30/06/2009		
Q1	Derby homes are currently benchmarking estate services using the Housemark Estate Services benchmarking club. All data has to be uploaded by the end of July 2009 and the benchmarking report is due in September 2009. When the report is recieved we will be looking at best practise and contacting the relevant organisations. Extension of deadline requested to October 2009.				
Q2					
Q3					
Q4					

Service Improvement Targets - Overdue

Health and Safety Forum

Ref	SIT	Responsible Officer	Target Date	Completion Date	Status
03 Health and Safety Forum	Develop an annual programme of policy review and development.	Stuart Hufton	31/05/2009		<div>Red</div>
Q1	Programme still to be developed, reprioritisation of resource due to Fire precaution work undertaken for Exeter House. Discussion will be held in quarter 2 regarding the viability of MOSS and MERIDIO being able to automatically inform policy holders of review date before embarking on the annual programme. The findings/ draft document to be presented at September's Health and Safety Forum. Extension of deadline requested December 2009.				
Q2					
Q3					
Q4					