

DERBY HOMES EVENT - THE BIG CHAT 2: BACK TO THE FUTURE

Report of the Director of Housing & Customer Service

1. SUMMARY

This report updates the Board on this year's stakeholder conference: The Big Chat 2: Back to the Future, which is taking place on 1 November 2012 from 9.30 am – 1.00 pm at The QUAD.

2. RECOMMENDATION

That the Board notes the report.

3. MATTER FOR CONSIDERATION

- 3.1 We normally hold a variety of events throughout the year that provide us with opportunities to engage with our stakeholders: our tenants, leaseholders, their families, our staff, partners and Derby City Council.
- 3.2 In the past, there have been events that have always taken place because their function was to deliver key messages or information, to allow for important consultation, to engage, to celebrate key achievements and reward staff, tenants, volunteers or partners. These are:
 - Annual General Meeting
 - Tenants Annual Conference (organised by the DACP, with our support)
 - Staff conference
 - Housing Investment conference
- 3.3 Each of these were organised in isolation and were held at a different time of the year. Often, the key messages at these events would overlap as would the people who attended.
- 3.4 Following changes to how our AGM would be held, along with a need to improve the format and delivery of past conferences, whilst incorporating key elements of other events, we are trying a new kind of event in 2012.

The BIG CHAT 2: Back to the Future

- 3.5 This year's event will be targeted at families. We want to give families and young people attending the opportunity to be exposed to Derby Homes, what we do and the environment and culture of the Quad. Hopefully the day will allow us to get to know the children, their parents and/or guardians who are attending. This event will start to gain their interest in Derby Homes allowing us to work with them in the future in a variety of ways.

- 3.6 The day will have a very different focus and feel to all previous events, with less formal presentation-led content. Instead, the aims of the day will be to inform, reward, listen and celebrate. We will achieve these through a mix of media, interactive sessions, creative participation, fun and information sharing.
- 3.7 We want to highlight our achievements from the last 10 years and look forward to the future, our next 10 years ahead. There will be lots of opportunities for us to gather thoughts, concerns and ideas from our stakeholders in attendance on the day.

4. CONSULTATION IMPLICATIONS

The Resident Involvement Team has worked closely with the Derby Association of Community Partners throughout the planning of this event.

5. FINANCIAL AND BUSINESS PLAN IMPLICATIONS

There has been a budget of £10,000 allocated to the event and we are confident that we will be able to bring the event in within budget.

10. EQUALITIES IMPACT ASSESSMENT

- Does this report affect the delivery of a service Yes / No
- Has an Equality Impact Assessment been completed Yes / No (please attach as appendix)
- If no Equality Impact Assessment has been completed please provide a summary of the equalities implications

The areas listed below have no implications directly arising from this report:

Legal and Confidentiality
Council
Personnel
Environmental
Health & Safety
Risk
Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

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Background Information: None
Supporting Information: None