

HEALTH AND SAFETY UPDATE

Report of the Director of Housing & Customer Service

1. SUMMARY

Details of recent health and safety performance and current issues.

2. RECOMMENDATION

To consider the report.

3. MATTER FOR CONSIDERATION

3.1 ACCIDENT AND INCIDENT REPORTS

Accidents and incidents involving Derby Homes' staff are recorded using a formal reporting system. In May and June there were 7 reported accidents. Two of these resulted in Lost Time Accidents (LTA). In one incident, two operatives stood on a wasp nest and both received multiple stings. In the other incident, an operative appears to have aggravated an existing knee injury while moving kitchen appliances.

More details are shown in the attached accident and incident trends chart (Appendix 1).

3.2 VIOLENCE AND AGGRESSION REPORTS

Violent, aggressive or abusive incidents towards staff are reported by staff using a formal reporting system. Appropriate action is always taken against the perpetrator. In May and June there were 5 reported cases of violence, aggression or abuse towards staff. More details are shown in the attached violence and aggression trends chart along with related incidents (Appendix 1).

3.3 NEW FIRE SAFETY GUIDANCE FOR PURPOSE BUILT BLOCKS OF FLATS

The Local Government Improvement and Development Group (previously IDeA) has now published specific fire safety guidance for purpose built blocks of flats, in a 192 page guide.

3.4 From initial review of the guide, it takes a common sense approach to how the Regulatory Reform (Fire Safety) Order should be applied to flats. It attempts to reign in some of the more onerous recommendations and interpretations of the legislation that have been put forward by some parts of the fire service and some risk assessors.

- 3.5 Generally, the guide will be of benefit to Derby Homes and gives weight and support to our general approach to fire management.

4. HEALTH & SAFETY IMPLICATIONS

It is a legal responsibility of the Board to ensure effective health and safety management is maintained within the company. This report provides the relevant information to enable the Board Members to monitor this.

The areas listed below have no implications directly arising from this report:

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Risk
- Policy Review

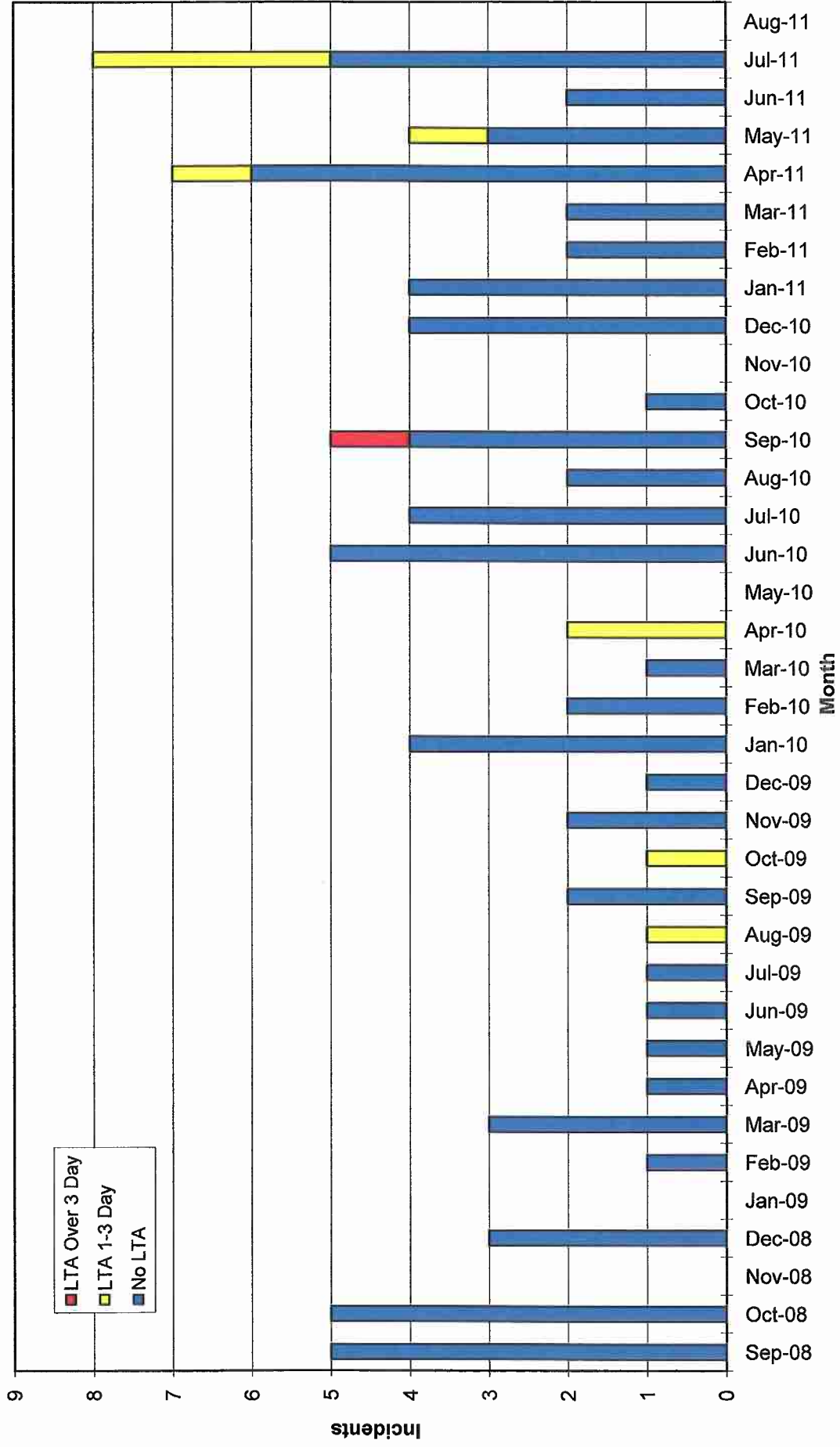
If Board members or others would like to discuss this report ahead of the meeting please contact the author, or Phil Davies, Chief Executive, phil.davies@derbyhomes.org – Phone: 01332 888528

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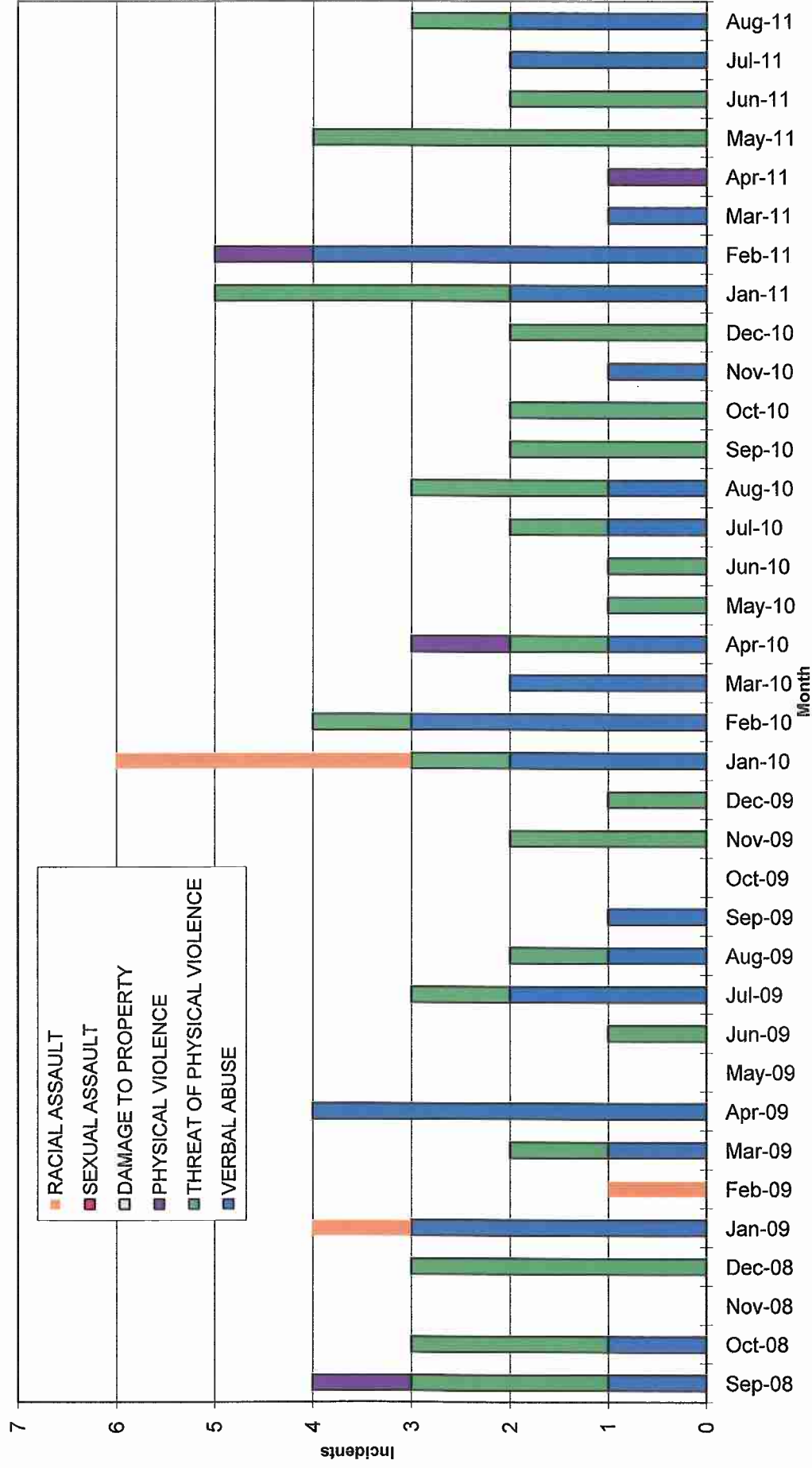
Background Information: None

Supporting Information: None

Accident & Incident Trends



Violence & Aggression Trends



SUMMARY OF REPORTED ACCIDENTS JULY AND AUGUST 2011

DATE	JOB	LOCATION OF INCIDENT	DETAILS OF INCIDENT	DETAILS OF INJURY
28/06/11	Housing Officer	Kitchen of property	Very dirty property. Flea bite on lower leg.	Reaction to bite. Inflamed leg/ankle/foot
07/07/11	Estate Response Officer	Front garden of a property	Pain it upper back/neck whilst moving a mattress	Upper back/neck pain
11/07/11	Plumber	Rear garden of property	Working on fencing and stood on wasp nest	Multiple stings on arms, body and legs. Pain and swollen joints.
11/07/11	Joiner	Rear garden of property	Working on fencing and stood on wasp nest	Lost Time Accident Multiple stings on arms, body and legs. Pain and swollen joints.
07/07/11	Surveyor	Front garden of property	Attacked and bitten by dog	Lost Time Accident Dog bite to left forearm.
19/07/11	Liaison officer	London Road	Walking past white board and caught arm on pen tray	Deep scratch/graze to right arm
14/07/11	Plasterer	Kitchen of property	Moving appliances without assistance to access workspace.	Aggravation to existing knee injury
25/07/11	Housing officer	Alexandra Gardens car park	Tripped and fell	Lost Time Accident Grazing and bruising to hands and knees

DERBY HOMES ABUSE, AGGRESSION AND VIOLENCE CASES

JULY & AUGUST 2011

NOTE: *The details of incidents and actions in this summary are reproduced as they appeared in the original reports and intended as a guide only. Some details may have been omitted or paraphrased for the purpose of this summary.*

WARNING INDICATORS: When a warning indicator is placed on the housing management system it will be subject to review. All warnings will stay on for a minimum of six months and are then reviewed twice per year.

Date of Incident	Details of Incident	Action Taken
12/07/11	Rude and aggressive behaviour from tenant towards repairs operative.	Red Warning on Academy. Housing staff and operatives aware to visit in pairs. Tenant warned about behaviour. No further incidents @ 19.9.11
26/07/11	Incident reported. Verbal abuse towards LHO staff.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs. Tenant warned about behaviour. No further incidents @ 19.9.11
12/08/11	Verbal abuse towards repairs operative.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs. Tenant warned about behaviour. No further incidents @ 19.9.11
12/08/11	Verbal abuse and aggressive behaviour towards repairs operative from tenant and visitors.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs. Support offered to staff. Tenant warned about behaviour. No further incidents @ 19.9.11

Date of Incident	Details of Incident	Action Taken
16/08/11	Threatening behaviour and aggressive language towards a member of staff.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs. Support offered to staff. Tenant warned about behaviour. No further incidents @ 19.9.11
Reports from external agencies		
11/07/11	Serious incident reported by the Police of a highly confidential matter.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs.
13/07/11	No actual incident at this time. Tenant has informed FIP that new boyfriend of daughter is known to be violent and has been known to carry weapons. Tenant is scared and won't tackle him.	Red warning on Academy. Ongoing investigation working with the Police and FIP. A safeguarding referral has been completed.
10/08/11	Information received from the Police about an incident where tenant has started carrying a knife around for his protection.	Red warning on Academy. Housing staff and operatives are aware to visit in pairs. Joint visit with Police to discuss with tenant.
17/08/11	Police advised not to visit property alone due to tenant's partner being aggressive and violent	Red Warning on Academy on both the partner and the tenant advising not to visit alone

