

OPERATIONAL BOARD
27 FEBRUARY 2020

ITEM A2b

OUTSTANDING ACTIONS

	Meeting date	Minute	Action	Action by	Date to be completed / Progress/completed
1.	29/8/19	19/93	Review of progress against the agreed recommendations in 6 months' time - Sign Up Process.	M Chapman	February 2020
2.	12/12/19	19/110	DH SAT PM08 Tenant satisfaction with major improvements (kitchen and bathrooms) – to remain at 95% and to analyse a sample of the 'satisfied' responses to identify any trends.	I Yeomans	