

**PETITION FROM RESIDENTS ON CARTER STREET AND
WHITTINGTON STREET, ALLENTON, DERBY**

Report of the Head of Housing Management & Housing Options

1. SUMMARY

A petition signed by 10 residents of Carter Street and Whittington Street, was received at the Allenton Local Housing Office on 4 July 2016. The petitioners complained that the alleyways that service their properties are not maintained.

2. RECOMMENDATION

That the Operational Board notes the petition and the action taken.

3. MATTER FOR CONSIDERATION

- 3.1 There are 16 properties on Carter Street and Whittington Street that back onto alleyways, the residents of these properties are a mixture of tenants and homeowners.
- 3.2 On 4 July 2016 a petition signed by 10 residents of Carter Street and Whittington Street was received. The petitioners complained that the alleyways at the back of their properties were not maintained by Derby Homes.
- 3.3 The Area Housing Manager visited and led the petitioner on Thursday 14 July 2016 to discuss the concerns raised; the alleyways were overgrown and full of dumped rubbish.
- 3.4 The Petitioner was advised that the alleyways are maintained by Derby City Council and Derby Homes pays a contribution to the service. However due to cuts at Derby City Council we are aware that these jitties have become a low priority.
- 3.5 A one off clearance of the fly tipped items has been completed by Derby Homes Estate Response Team. Derby Homes has changed the gate locks and given a suited key to all the residents on Carter Street and Whittington Street requiring access. Residents have signed for these keys.
- 3.6 Derby Homes will write to these tenants and advise that it will be tenants responsibility to ensure that the gates are kept locked to stop fly tipping to the area. The Housing Officer will monitor these alleyways on a weekly estate inspection and raise orders for the Estate Response Officers as required.

- 3.7 Going forward Derby Homes has managed to identify savings across the organisation which will allow us to manage these alleyways better. The alleyways will be cutback and weed sprayed on a yearly maintenance programme managed by the Estate Maintenance Manager.
- 3.8 Derby Homes Customer Experience Officer sent a standard response to the lead petitioner on receipt of the petition. The Area Housing Manager sent a letter on 19 July 2016 regarding the outcome of the investigation.

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk
Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

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Background Information: None
Supporting Information: None