

**RESOURCES, REMUNERATION & REGENERATION  
COMMITTEE  
15 NOVEMBER 2012**

# ITEM C1

## PERFORMANCE MONITORING INFORMATION QUARTERS 1 & 2 2012

Report of the Director and Company Secretary

### 1. SUMMARY

This report details performance in the areas of rent arrears, invoices and staffing for the first 2 quarters of this year.

### 2. RECOMMENDATION

The Committee is requested to note and comment on the contents of this report.

### 3. MATTER FOR CONSIDERATION

#### 3.1 Finance Perspective- Rent Arrears

##### 3.2.1 North Area Performance Quarter 1 & 2

The North Area current arrears were £537,313 at the end of quarter 1. This is 5.54% ahead of the end of quarter 1 target of £568,837.

#### Qtr 1 2012/13

Office	Current Arrears Quarter 1	Target	% Ahead/behind
Brook Street	£60,646	£68,772	+11.81%
Chaddesden Park	£101,940	£97,391	-4.67%
Cowsley	£101,898	£106,074	+3.93%
Mackworth	£133,419	£142,693	+6.50%
Spondon	£31,386	£37,053	+15.32%
Sussex Circus	£108,024	£116,854	+7.55%

The North Area current arrears were £591,449 at the end of quarter 2. This is 0.10% behind the end of quarter 2 target of £590,829.

**Qtr 2 2012/13**

Office	Current Arrears Quarter 1	Target	% Ahead/behind
Brook Street	£71,156	£77,042	+7.63%
Chaddesden Park	£113,157	£91,764	-23.31%
Cowsley	£111,145	£104,359	-6.33%
Mackworth	£141,802	£162,833	+12.91%
Spondon	£36,789	£37,714	+2.45%
Sussex Circus	£117,400	£117,117	-0.24%

**3.2.2 South Area Performance Quarters 1 & 2.**

The South Area current arrears were £724,592 at the end of quarter 1.  
This is 13.47 % ahead of the end of quarter 1 target of £837,450

**Qtr 12 2012/13**

Office	Current Arrears Quarter 1	Target	% Ahead/behind
Chellaston	£34,414	£33,241	-3.52%
Alvaston	£100,440	£101,313	+0.86%
Osmaston	£119,993	£142,921	+16.04%
Allenton	£86,213	£118,986	+27.54%
New Sinfen	£45,730	£65,004	+29.65%
Old Sinfen	£49,493	£57,594	+14.06%
Austin	£111,011	£127,733	+13.09%
Littleover	£25,332	£32,105	+21.09%
Stockbrook St	£151,966	£158,553	+4.15%

The South Area current arrears were £813,573 at the end of quarter 2.  
This is 1.93 % ahead of the end of quarter 2 target of £829,594

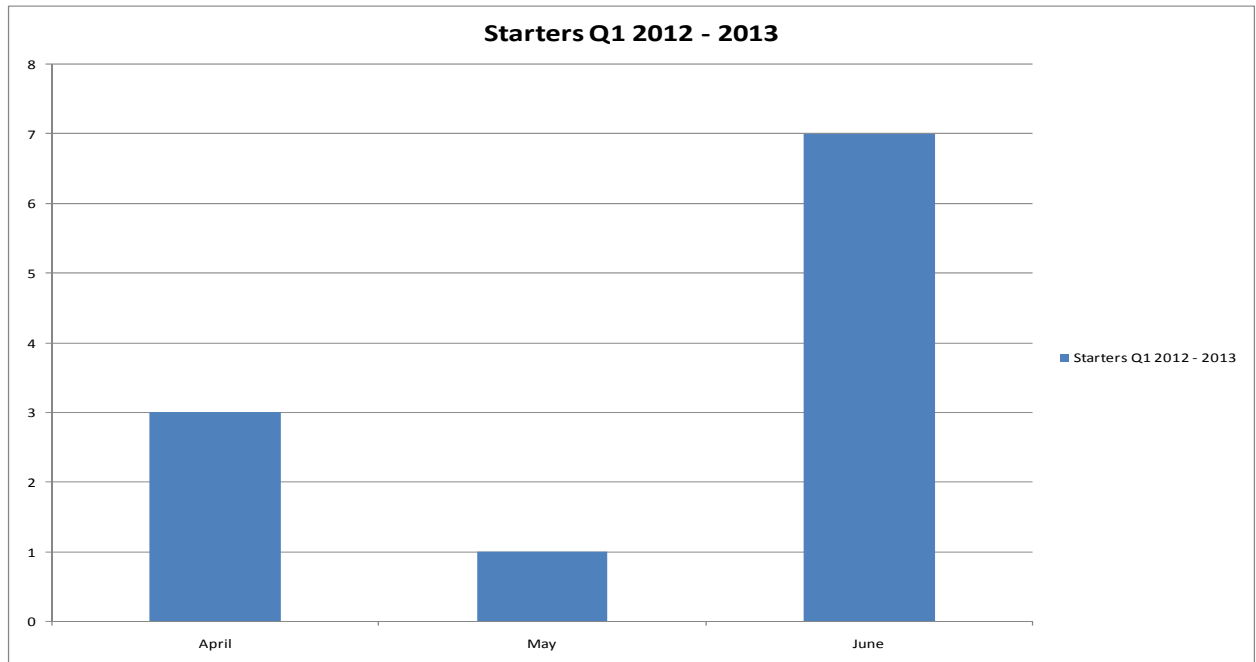
**Qtr 2 2012/13**

Office	Current Arrears Quarter 1	Target	% Ahead/behind
Chellaston	£34,414	£39,216	+12.24%
Alvaston	£100,440	£81,046	-23.92%
Osmaston	£119,993	£160,740	+25.34%
Allenton	£86,213	£124,618	+30.81%
New Sinfen	£45,730	£53,806	+15.01%
Old Sinfen	£49,493	£61,712	+19.80%
Austin	£111,011	£123,293	+9.96%
Littleover	£25,332	£27,951	+9.36%
Stockbrook St	£151,966	£157,212	+3.31%

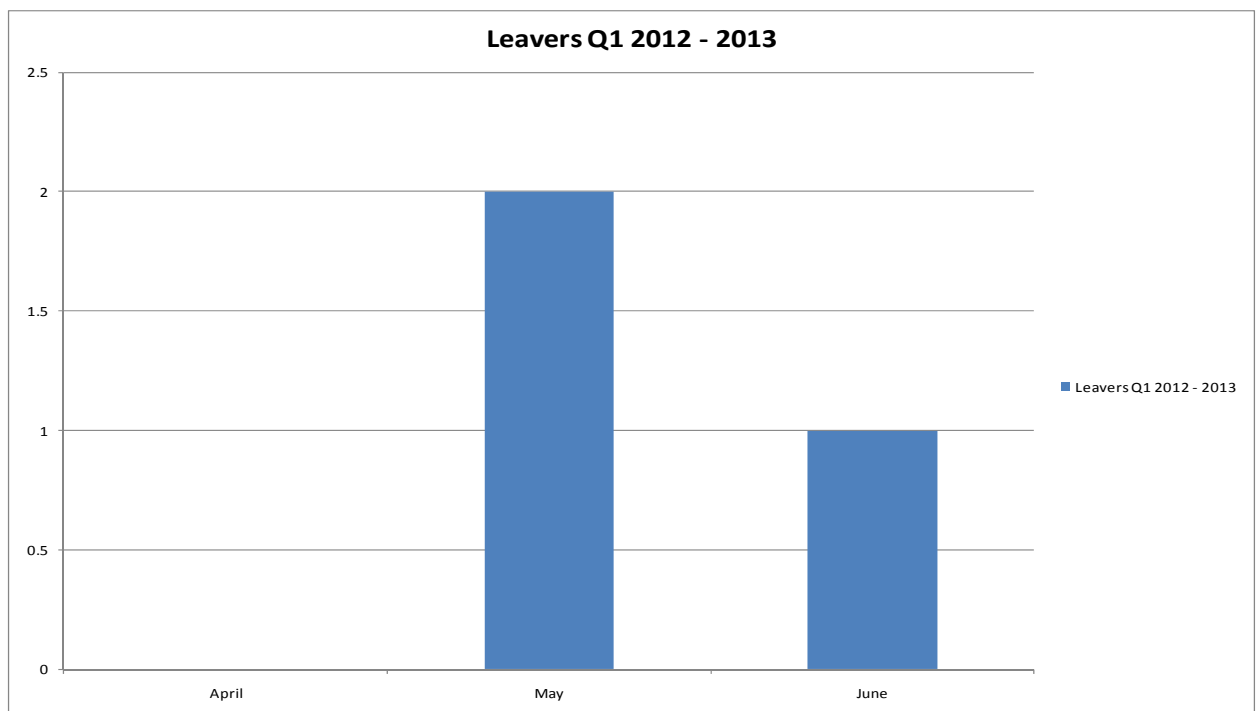
### 3.2.3 Financial Perspective Quarters 1 & 2 - Invoices

In Quarter 1 95.82% invoices were paid within 30 days, and in Quarter 2 96.11% against a target of 97%.

### 3.2.4 Staffing Perspective Quarters 1 & 2.



There were 11 starters during the quarter of April – July 2012 this is an average of 3.6 starters each month within this quarter.

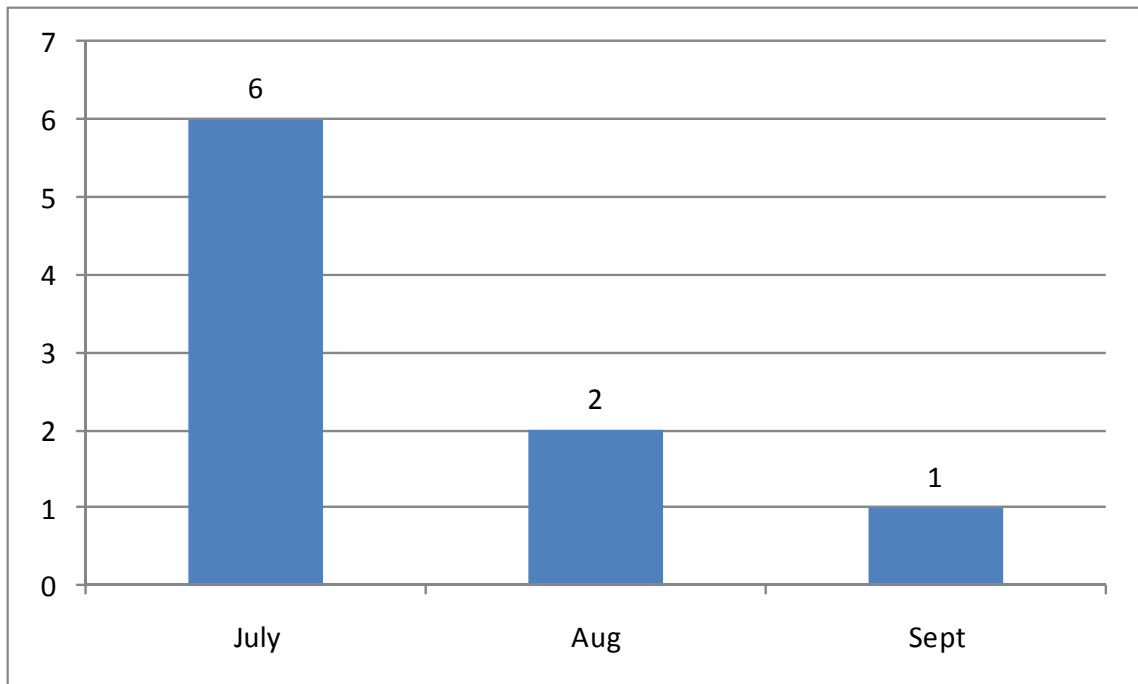


There were 3 leavers during the quarter of April - July 2012. This is an average of 1 leaver each month within this quarter.

## Starters during July – September 2012

There was just one starter this quarter

## Leavers during July - September 2012



There were 9 leavers during this quarter, this is an average of 3 leavers per month.

4 = Customer service

2 = Support services

2 = Building Division

1 = Housing Operations

The areas listed below have no implications directly arising from this report:

Consultation

Financial and Business Plan

Legal and Confidentiality

Council

Personnel

Environmental

Equalities Impact Assessment

Health & Safety

Risk

Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

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Background Information: None

Supporting Information: None