

## FORWARD PLAN OF AGENDA ITEMS – FROM AUGUST 2007

Meeting / Co-ordinator	Date	Report	Report Author
<b>Performance Management</b> Susan Hill	7 Aug 07	Proposals For Sustaining and Increasing Derby Homes' Business and Services in 2006/11 – Action Plan Investigations - impact of the Enquiry Centre increasing ownership of queries presented Customer Complaints Audit Commission Recommendation / Recommendations from the Audit Inspection – progress	P Davies M Murphy J Hughes J Hughes / M Murphy
<b>LHB North</b> Samantha Wright	16 Aug 07	Estate Pride Contingency Bid – Progress report on schemes at Lyttleton Street and Knutsford Street Quarterly Update on Development in the North Area Presentation on the Consultation of Community Panels and Neighbourhood Working Extra Care Proposals – Rebecca House – Further update report Use and Hire of Supported Living Community Rooms	S Bennett S Bennett M Murphy/M Crown M Davis/F Malik T Montgomery
<b>LHB South</b> Val Watson	23 Aug 07	Customer Service Strategy Use and Hire of Supported Living Community Rooms Extra Care Proposals – Rebecca House – Further update report	J Hughes T Montgomery M Davis/F Malik
<b>Governance Svcs</b> Jackie Mitchell	3 Sept 07		
<b>Development &amp; Regeneration</b> Sharon Stirland	27 Sept 07		
<b>Board (Strategic)</b> Susan Hill	27 Sept 07	Customer Service Strategy	J Hughes
<b>Governance Svcs</b>	1 Oct 07		

The Forward Plan does not include regular items – Management Accounts, Performance Monitoring Information, Risk Register, Health & Safety Update, Community Panel Updates, etc.

# ITEM B4

Meeting / Co-ordinator	Date	Report	Report Author
Jackie Mitchell			
<b>JCC</b> Lyndsay Johnson	4 Oct 07		
<b>LHB North</b> Samantha Wright	11 Oct 07	Estate Inspections and Evaluation Customer Satisfaction Survey 2006 – Update report	MJM MM/JE
<b>LHB South</b> Val Watson	18 Oct 07	Estate Inspections and Evaluation Customer Satisfaction Survey 2006 – Update report	MJM MM/JE
<b>AGM/Board</b> Susan Hill	25 Oct 07		L Watson
<b>Resources &amp; Remuneration</b> Jackie Mitchell	Nov 07 TBC	Confidential Reporting Code	C Hill
<b>Performance Management</b> Susan Hill	Nov 07 TBC		
<b>Audit</b> Jackie Mitchell	Nov 07 TBC		
<b>LHB North</b> Samantha Wright	Dec 07 TBC		
<b>LHB South</b> Val Watson	Dec 07 TBC		
<b>Board</b> Sue Hill	Jan 08 TBC	Review of Board Members' Facilities Re-tendering exercise for internal and external auditors for 2010/11 SHOUT Update	L Watson L Watson R Holland
<b>Development &amp; Regeneration</b> Sharon Stirland	Jan 08 TBC		

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