

HOUSING FOCUS GROUPS & DERBY LEASEHOLDER ASSOCIATION ITEMS

Report of the Director of Housing & Customer Service

1. SUMMARY

This report provides the Local Housing Board South with details of unresolved cases/issues discussed at Housing Focus Groups, Derby Leaseholder Association and the Equality Groups.

2. RECOMMENDATION

The Local Housing Board is asked to note the content of this report and there are no outstanding issues to report.

3. MATTER FOR CONSIDERATION

- 3.1 During the June round of Housing Focus Groups, 9 issues were raised in the South of the City. All issues have been resolved.
- 3.2 At the last Leaseholder meeting, 21 issues were raised and logged onto CSM. All issues have been resolved.
- 3.3 There was 1 issue raised at the last SHOUT meeting. This issue has been resolved.
- 3.4 There were no issues raised at the Derbyshire Friend, Minority Ethnic Advisory Group (MEAG) or Tenants Reviewing Access Quality (TRAQ) meetings.
- 3.5 In total, 31 issues were raised and these are split into the following types of issues:
 - 6 Comments
 - 1 Complaint
 - 1 Compliment
 - 23 Enquiries

4. CONSULTATION IMPLICATIONS

Feedback on all issues raised is given at the relevant groups. Wider consultation is carried out where appropriate.

The areas listed below have no implications directly arising from this report

- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Financial and Business Plan
- Health & Safety
- Risk Implications
- Policy Review Implications

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive,
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Background Information: None

Supporting Information: None