

### OPERATIONAL BOARD 3 DECEMBER 2020

## ESTATE AND FLAT INSPECTIONS FOR THE PERIOD 1 APRIL 2020 – 30 SEPTEMBER 2020

Report of the Head of Housing Management

#### 1. SUMMARY

1.1 This report gives detail of the number of cases by type arising from monthly flat and estate inspections for the period 1 April 2020 – 30 September 2020.

#### 2. RECOMMENDATION

That Operational Board notes the content of the report and the appendices.

#### 3. REASON FOR RECOMMENDATION

To ensure the Operational Board is informed of the results of estate and flat inspections for the period.

#### 4. MATTER FOR CONSIDERATION

4.1 The report shows in table format the number and type of cases opened and the number of cases still in progress for the period 1 April 2020 – 30 September 2020. It also indicates the number of cases in progress that are over 3 months old. This information is shown for the city as a whole and then by each management area.

Comparable graphs showing information for this period and the previous reporting period for the City as a whole and each management area are shown in attached appendices to this report.

The table at 4.2 shows the information for the City as a whole.

Appendix 1 to this report shows the comparable graphs for the city as a whole for this period and the previous reporting period 1 October 2019 – 31 March 2020.

#### 4.2 **CITY WIDE**

	No of cases		
Category Type	Opened 01/04/20 - 30/09/20	In progres s	Over 3 months old at 01/10/20
Fly tipping on Derby Homes managed land	162	0	0
Repairs ordered	310	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	487	326	11
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	11	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	3	0	0
Parking i.e. inappropriate parking on grass	1	1	1
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	199	50	18
Abandoned vehicles on Derby Homes land	17	2	1

The table at 4.3 shows the information for the Management Area covered by Stockbrook Street Housing Office.

Appendix 2 to this report shows the comparable graphs for this management area and the previous reporting period 1 October 2019 - 31 March 2020 with comments from the Area Housing Manager.

# 4.3 STOCKBROOK STREET HOUSING OFFICE MANAGEMENT AREA Stockbrook Street, City Centre, Austin, Normanton, Mickleover, Littleover, Mackworth and Morley

•	No of cases		
Category Type	Opened 01/04/20 – 30/09/20	In progress	Over 3 months old at 01/10/20
Fly tipping on Derby Homes managed land	102	0	0
Repairs ordered	96	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	103	77	3
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	6	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	2	0	0
Parking i.e. inappropriate parking on grass	1	1	1
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	112	33	8
Abandoned vehicles on Derby Homes land	10	2	1

The table at 4.4 shows the information for the Sussex Circus Housing Office Management Area.

Appendix 3 to this report shows the comparable graphs for this management area and the previous reporting period 1 October 2019 – 31 March 2020. with comments from the Area Housing Manager.

## 4.4 Sussex Circus Housing Office Management Area Sussex Circus, Cowsley, Chaddesden Park, Spondon and Brook Street

	No of cases		
Category Type	Opened 01/04/20 – 30/09/20	In progress	Over 3 months old at 01/10/20
Fly tipping on Derby Homes managed land	34	0	0
Repairs	113	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	141	77	3
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	4	0	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	1	0	0
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	32	3	5
Abandoned vehicles on Derby Homes land	0	0	0

The table at 4.5 shows the information for the Allenton Housing Office Management Area.

Appendix 4 to this report shows the comparable graphs for this management area and the previous reporting period 1 October 2019 – 31 March 2020 with comments from the Area Housing Manager.

## 4.5 Allenton Housing Office Management Area Allenton, Alvaston, Old Sinfin, New Sinfin, Osmaston and Chellaston

	No of cases		
Category Type	Opened 01/04/20 – 310/09/20	In progress	Over 3 months old at 01/10/20
Fly tipping on Derby Homes managed land	26	0	0
Repairs	101	0	0
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	243	172	5
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights,	1	0	0

trees, abandoned vehicles Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles			
Highways Maintenance i.e. street signs,	0	0	0
overgrown hedges which are obstructing			
footpaths			
Parking i.e. inappropriate parking on grass	0	0	0
Communal areas i.e. cleaning, grounds	55	14	5
maintenance, trees, overgrown grass, graffiti			
and potential improvements			
Abandoned vehicles on Derby Homes land	7	0	0

#### 5. OTHER OPTIONS CONSIDERED

Not applicable.

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk
Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

Tracy O'Connor Housing Manager / 01332 888722 / tracy.o'connor@derbyhomes.org

Background Information: None Supporting Information: None

This report has been approved by the following

Managing Director	Maria Murphy	11/11/20
Head of Service	Lorraine Testro	21/10/20