

DERBY HOMES BOARD 29 MARCH 2007

ITEM A17

BEST VALUE REVIEW OF THE DERBY ASSOCIATION OF COMMUNITY PARTNERS (DACP)

Report of the Chief Executive of Derby Homes

1. SUMMARY OF REPORT

This report summarises a Best Value Review of the DACP authorised by the Senior Management Team in 2005 undertaken by the Tenant Involvement Manager. The review was conducted with members of the DACP Management Committee.

2. RECOMMENDATION

That the Board notes the report and approves the creation of a working group of officers and DACP management committee members to progress the consultation and implementation of an improvement plan agreed with the DACP.

3. MATTER FOR CONSIDERATION

The attached report recommends 20 actions to improve the DACP that have arisen from the 4 C's exercise of the Best Value regime:

Challenge – where we asked the DACP what it did.

Compare – we compared the DACP to two other similar organisations in Rochdale and Leicester who had or were in the process of modernising.

Compete – where we used the comparison above to suggest improvements to our working relationship with the DACP.

Consult – we asked tenants and staff what their awareness of the DACP was.

4. CONSULTATION IMPLICATIONS

The draft report has been presented to DACP members and the DACP Management Committee. The DACP has been asked to respond to the report as soon as possible. From there an action plan will be agreed and negotiated that will result in a Service Level Agreement between Derby Homes and the DACP.

5. FINANCIAL AND BUSINESS PLAN IMPLICATIONS

None as yet as discussion and further development has to take place. However, staff costs below (7) will contribute to the DACP's running costs.

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6. LEGAL AND CONFIDENTIALITY IMPLICATIONS

Best Value Reviews are a statutory duty under the 1999 Local Government Act, Section 1, and have been used on other aspects of our services such as the Service Access Review and Supported Housing.

7. PERSONNEL IMPLICATIONS

Derby Homes is proposing secondment and recruitment of staff to the DACP to offer professional support to tenants and residents at the DACP. This will lead to 3 posts supporting the DACP:

- Operations and Business Manager (full time) from scale 6 to PO1 (secondment)
- Tenant Involvement Assistant, Scale 4 (permanent post)
- Administrative Assistant, Scale 2 (15 hrs per week part time)

The cost of these will be added to the DACP's financial support from Derby Homes.

8. ENVIRONMENTAL IMPLICATIONS

There may be a future decision made to relocate the DACP premises and this is included in the recommendations in the attached report.

9. EQUALITIES IMPACT ASSESSMENT

Derby Homes facilitates effective groups that give a platform to such groups as Minority Ethnic, Lesbian, Gay, Bisexual and Transgender and Disabled service users. This report puts forward recommendations that will improve the DACP working with these groups and other wider equality networks in Derby.

The areas listed below have no implications directly arising from this report

Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: none

Supporting Information: See attached report

Version: 1 Date: 08/05/06