

BOARD SATISFACTION SURVEY RESULTS 2009/2010

	Jan 07	Jul 07	Nov 07	Mar 08	Jul 08	Nov 08	May 09	Sept 09	Jan 10	May 10	Sept 10
Number of Board Members in attendance	12	12	12	12	12	10	11	14	14	11	
Number of forms returned	6	9	12	11	5	9	7	9	12	9	

Reports	Average Score										
Did you receive the agenda in good time?	2.8	2.4	2.6	2.6	3	2.6	2.7	2.7	2.6	2.8	
Were the minutes of the previous meeting accurate, had follow up actions been taken?	2.8	2.4	2.4	2.4	3	2.9	2.7	2.4	2.4	2.4	
Were the reports generally acceptable in terms of their length?	2.3	2.1	2.6	2.5	2.6	2.8	2.3	2.3	2.3	2.3	
Were the reports written in plain English?	2.1	2.1	2.4	2.5	2.8	2.4	2.6	2.4	2.3	2.4	
Did the reports give you the information you needed to make a decision?	2.3	2.3	2.5	2.5	2.6	2.4	2.5	2.2	2.4	2.5	

Meeting	Average Score										
Did the meeting start on time?	2.8	2.4	2.7	2.8	3	2	3	2.8	2.8	2.5	
Was the meeting well attended?	2.6	2.5	2.6	2.6	3	2.3	2.8	2.5	2.7	2.3	
Did the Chair involve all Board members?	2.8	2.5	2.7	2.9	3	2.8	2.7	2.6	2.7	2.6	
Did officers present reports briefly and clearly?	2.1	2.1	2.5	2.7	3	2.5	2.4	2.5	2.5	2.6	
Were you clear about the decisions made?	2.6	2.5	2.7	2.9	2.8	2.8	2.6	2.7	2.6	3	
Were you satisfied with your contribution and influence as a Board Member?	2.6	2.3	2.7	2.8	2.8	2.7	2.7	2.6	2.5	2.8	

Total Average Scores	2.5	2.3	2.6	2.6	2.8	3.1	2.6	2.5	2.5	2.5	
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Any comments – anything that could be done better at future meetings?

- Make them shorter; 2+ hours is too long.
- He involved those who indicated they wished to speak; not sure about those who were (relatively) silent.