

## OPERATIONAL BOARD 13 DECEMBER 2018

# FORMER TENANTS AND SUNDRY DEBTS POLICY

Report of the Head of Operations (Housing Management & Housing Options)

### 1. SUMMARY

1.1 This report explains that the Former Tenants and Sundry Debts Policy has been reviewed in accordance with Derby Homes key policy review schedule. The new Policy is brought to the Operational Board for approval (attached as Appendix1).

### 2. RECOMMENDATION

2.1 Operational Board to approve new Former Tenants and Sundry Debts Policy.

## 3. REASON(S) FOR RECOMMENDATION

3.1 To maximise income through timely and effective tracing and recovery of outstanding debt

### 4. MATTER FOR CONSIDERATION

- 4.1 The policy set out clearly how Derby Homes will pursue outstanding debt
- 4.2 The policy shows value for money and we will only pursue cost effective debts.

#### 5. OTHER OPTIONS CONSIDERED

5.1 None.

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk
Policy Review

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If Board Members or others would like to discuss this report ahead of the meeting please contact:

Barbara Peach / Income Manager / 01332 888426 / Email Barbara.peach@derbyhomes.org

Background Information: None

Supporting Information: Appendix 1 – Former Tenants Arrears and Sundry Debts Policy

## This report has been approved by the following officers:

Finance Director	David Enticott	16/11/2018
Head of Service	Clare Mehrbani	20/11/2018
Managing Director	Maria Murphy	[

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