

# LOCAL HOUSING BOARD NORTH 10 JUNE 2010

# ITEM A6

# HOUSING FOCUS GROUPS & DERBY LEASHOLDER ASSOCIATION ITEMS

Report of the Director of Housing & Customer Service

#### 1. SUMMARY

This report provides the Local Housing Board North with details of unresolved cases/issues discussed at Housing Focus Groups, Derby Leaseholder Association and the Equality Groups.

#### 2. RECOMMENDATION

The Local Housing Board is asked to note the content of this report.

#### 3. MATTER FOR CONSIDERATION

- 3.1 During the April round of Housing Focus Groups, 10 issues were raised in the North of the City. Eight issues have not yet been resolved. These are detailed in appendix 1. Local Office staff are working on these cases to ensure they are resolved as soon as possible.
- 3.2 At the Leaseholder meeting on 7 April, 10 issues were raised and logged onto CSM. All 10 issues have been resolved.
- 3.3 One issue was raised at the SHOUT meeting held on 22 April. This issue has also been resolved.
- 3.4 There were no issues raised at the Derbyshire Friend, Minority Ethnic Advisory Group (MEAG) or Tenants Reviewing Access Quality (TRAQ) meetings.

## 4. CONSULTATION IMPLICATIONS

Feedback on all issues raised is given at the relevant groups. Wider consultation is carried out where appropriate.

## The areas listed below have no implications directly arising from this report

- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety
- Risk
- Policy Review

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, <a href="mailto:phil.davies@derbyhomes.org">phil.davies@derbyhomes.org</a> - Tel 01332 711010

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**Background Information:** None

Supporting Information: None