

**PERFORMANCE MANAGEMENT COMMITTEE
19 MAY 2009**

ITEM B2

2009/10 PERFORMANCE TARGETS

Report of the Director of Housing & Customer Service

1. SUMMARY OF REPORT

To advise Committee the agreed targets set for 2009/10 against all key Performance Indicators.

2. RECOMMENDATION

Committee is requested to note the 2009/10 targets as shown in Appendix 1, which have been agreed with Derby City Council.

3. MATTER FOR CONSIDERATION

- 3.1 The targets shown in Appendix 1 have already been discussed with the Committee at an additional meeting held on 18 March 2009.
- 3.2 All of the performance indicators and targets were subject to discussion and agreement with Derby City Council as part of our management agreement. A meeting was held with Derby City Council on 23 April 2009 to finalise the proposed targets.
- 3.3 Appendix 1 includes the arrears targets as agreed with Derby City Council using year end figures and a pest and swot analysis of the current climate.

The areas listed below have no implications directly arising from this report

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety
- Risk

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: None.

Supporting Information: None.