

APPENDIX D – EVALUATION CRITERIA HEADINGS (QUALITY)

Contractors responding to the Pre-Tender Questionnaire will be evaluated in accordance with the following criteria: -

General Information

- Details of Applicant Organisation / Structure
- Details of Directors / Partners
- Relationships with Council
- Registration Details

Financial Background

- Financial Accounts – Details
- Reference
- Insurances
- Insurance Claims

Policies

- Management of Health and Safety
- Environmental Management / Sustainability
- Customer Care
- Quality / Management Systems
- Staff Development / Training Policies / Recruitment
- Proposals for training programme / Generation of local employment opportunities
- Equal Opportunities

Partnering

- Experience of and commitment to, the principles contained in Rethinking Construction
- Benefits of Strategic Partnering
- Open book accounting
- Supply chain management
- Management / sharing of risks and rewards
- Cost control
- Performance Indicators

Technical Capacity and Experience of Similar Work

- Value of partnered / negotiated and other tendered contracts undertaken
- References / Details of previously partnered contracts
- Numerical and Technical capacity of staff
- Details of awards etc.
- Understanding and experience of issues relating to refurbishing social housing
- Experience of working with tenant groups