

VIOLENCE AND AGGRESSION POLICY

Report of the Head of Housing Management

1. SUMMARY

- 1.1 This report explains that Derby Homes Violence and Aggression Policy has been reviewed and a revised policy is attached showing tracked changes.

2. RECOMMENDATION

- 2.1 That the Operational Board approves the revised Violence and Aggression Policy.

3. REASON FOR RECOMMENDATION

- 3.1 The existing Policy is very largely fit for purpose and only requires minor updating as explained in the report.

4. MATTER FOR CONSIDERATION

- 4.1 Derby Homes Violence and Aggression Policy was last reviewed in 26 April 2018. Therefore it is due for review under the policy for reviewing Derby Homes Key Policies.
- 4.2 A number of minor changes have been made to the document which are shown as tracked changes for ease of reference. The revised document is attached at appendix 1.
- 4.3 The revised policy has been amended to reflect the following:
 - The timescales for reviewing warning markers has been changed from six months to twelve months following advice from Derby Homes Information Governance Team.
 - A customer can now challenge a warning marker added to their tenancy by requesting a review by an independent Manager rather than through Derby Homes Complaints Policy.
 - A few other minor changes have been made to provide further clarity to the policy.

5. OTHER OPTIONS CONSIDERED

None. Derby Homes has a legal obligation under Health and Safety legislation to have such a Policy.

6. POLICY REVIEW IMPLICATIONS

This is a key policy of Derby Homes and is included in the Key Policy Review Schedule. This policy will be reviewed no later than 3 years from the date of this meeting.

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk

If Board Members or others would like to discuss this report ahead of the meeting please contact:

Nick Bale / Anti Social Manager / 01332 888485 / Email – nicholas.bale@derbyhomes.org

Background Information: None

Supporting Information: None

This report has been approved by the following officers where there are financial or legal implications:

Finance Director/Derby Homes Accountant	Michael Kirk	12.4.21
Company Solicitor	Taranjit Lalria	04.5.21
Head of Service (Operational Board reports)	Lorraine Testro	12.4.21
Managing Director	Maria Murphy	30.4.21