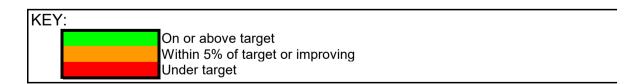
Appendix 3

Traffic lights Indicator	Description	2005/06 Out	Desired status against 2006- target a year end	:	Nov	Dec	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
	Arrears Amount	No tai given Walbr	by Lower	14803.53	15755.69	18526.84	16275.88	13887.98	18526.84		- Quarterly	
	Number of Cases	No tai given Walbr	by Lower	54	56	53	52	50	53		Quarterly	
	Arrears performance as a % annual gross debit			5.97%	6.36%	7.48%	0.0657	0.0561	7.48%		_	
	Outstanding Housing benefit by Local Authority		Lower	8882.19	9453.41	11116.1	9765.52	8332.79	11116.1			
Arrears by Value Band	£1000+	Inclu value amour	and Lower	0	11547.64	12036.73	0	1102.15	12036.73			
	£500.00- £999.99	Inclu value amour case	and Lower	7773	9541.51	11171.43	7826.74 11	5895.3	11171.43 16		-	
	£250.00-£499.99	value amoui	and Lower	1890.61	5927.75 15	6055.09	5601.25 17	2399.84 7	6055.09			
	£100.00-£249.99	inciude and am of cas Include	ount	3985.65	4067.32	2430.28	2296.85	3520.62	2430.28			
	Below £100.00	and am of cas	ount	1154.27	380.24	844.88	551.04	970.07	844.88			

On or above target
Within 5% of target or improving
Under target

Page 1 of 4 1/4

Traffic lights	Indicator	Description	2005/06 Out turn	Target	Desired status against target at year end	Oct	Nov	Dec			Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
		Terminations Received		No target given by Walbrook		1	0	1	0	0				
		Number of active voids 0-6 weeks			Lower	0	0	1	0	0				
		Number of active voids 6-12 weeks			Lower	0	0	0	0	0				
		Number of active voids 12-26 weeks			Lower	0	0	0	0	0				
		Number of active voids over 26 weeks			Lower	1	1	1	1	1				
		Number of passive voids			Lower	1	1	1	1	1				
		Number of offers			Lower	0	0	0	0	1				
		Number of lets			Lower	1	0	0	0	1				
		Void loss monetray			Lower	508.8	578.25	647.7	300.95	439.35				
		Void loss % of gross income			Lower	0.21	0.23	0.26	0.12	0.18				



Traffic lights	Indicator	Description	2005/06 Out turn	Target	Desired status against target at year end	Oct	Nov	Dec	First quarter		Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
		Day- day Number of jobs issued		No target set by Walbrook	Lower	31	30		22	21				December stats not avaliable at time of writing
		Day- day Value of jobs issued		No target set by Walbrook		914.12	992.41		641.81	1012.91				December stats not avaliable at time of writing
		Void-number of jobs issued				0	0		0	7				
		Void-value of jobs issued				0	0		0	1049.05				December stats not avaliable at time of writing
		Planned maintenance												
					Lower									
					Lower									
					Lower									
					Higher									
					Lower									
Hon	nes Pride - al	Ithough the programme is complete we	will continue	e to monito	r decency t	hrough th	e followir	ng locals.	Definition	s for thes	e quarter	ly targets ⁻	ГВА.	

Traffic lights	Indicator	Description	2005/06 Out turn	Audit Commission 04/05 Quartiles	Target 2006/07	Desired status against target at year end	Oct	Nov	Dec		Second Quarter			Collection cycle	Comments
		Anti social behaviour noise nuisance cases				-									
		ASB- Harrassment cases													
		NSP'S SERVED												Monthly	
														Monthly	
														Monthly	
KEY		On or above target Within 5% of target or improving		AO	Accountabl	e Officer	-	1	1	1	1	1	1		

Under target

Page 4 of 4 4/4