

Traffic lights	Indicator	Description	2005/06 Out turn	Target 2006-07	Desired status against target at year end	Oct	Nov	Dec	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
		Arrears Amount		No target given by Walbrook	Lower	14803.53	15755.69	18526.84	16275.88	13887.98	18526.84		Quarterly	
		Number of Cases		No target given by Walbrook	Lower	54	56	53	52	50	53		Quarterly	
		Arrears performance as a % annual gross debit				5.97%	6.36%	7.48%	0.0657	0.0561	7.48%			
		Outstanding Housing benefit by Local Authority			Lower	8882.19	9453.41	11116.1	9765.52	8332.79	11116.1			
	Arrears by Value Band	£1000+		Include value and amount of	Lower	0	11547.64	12036.73	0	1102.15	12036.73			
		£500.00- £999.99		Include value and amount of cases	Lower	7773	9541.51	11171.43	7826.74	5895.3	11171.43			
		£250.00-£499.99		include value and amount of cases	Lower	1890.61	5927.75	6055.09	5601.25	2399.84	6055.09			
		£100.00-£249.99		Include value and amount of cases		3985.65	4067.32	2430.28	2296.85	3520.62	2430.28			
		Below £100.00		Include value and amount of cases		1154.27	380.24	844.88	551.04	970.07	844.88			

KEY:

On or above target
Within 5% of target or improving
Under target

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		Terminations Received		No target given by Walbrook		1	0	1	0	0				
		Number of active voids 0-6 weeks			Lower	0	0	1	0	0				
		Number of active voids 6-12 weeks			Lower	0	0	0	0	0				
		Number of active voids 12-26 weeks			Lower	0	0	0	0	0				
		Number of active voids over 26 weeks			Lower	1	1	1	1	1				
		Number of passive voids			Lower	1	1	1	1	1				
		Number of offers			Lower	0	0	0	0	1				
		Number of lets			Lower	1	0	0	0	1				
		Void loss monetray			Lower	508.8	578.25	647.7	300.95	439.35				
		Void loss % of gross income			Lower	0.21	0.23	0.26	0.12	0.18				

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		Day- day Number of jobs issued		No target set by Walbrook	Lower	31	30		22	21				December stats not available at time of writing
		Day- day Value of jobs issued		No target set by Walbrook		914.12	992.41		641.81	1012.91				December stats not available at time of writing
		Void-number of jobs issued				0	0		0	7				
		Void-value of jobs issued				0	0		0	1049.05				December stats not available at time of writing
		Planned maintenance												
					Lower									
					Lower									
					Lower									
					Higher									
					Lower									

Homes Pride - although the programme is complete we will continue to monitor decency through the following locals. Definitions for these quarterly targets TBA.

Traffic lights	Indicator	Description	2005/06 Out turn	Audit Commission 04/05 Quartiles	Target 2006/07	Desired status against target at year end	Oct	Nov	Dec	First quarter	Second Quarter	Third Quarter	Fourth Quarter / Year End	Collection cycle	Comments
		Anti social behaviour noise nuisance cases				-									
		ASB- Harrassment cases													

		NSP'S SERVED												Monthly	
														Monthly	
														Monthly	

KEY:

On or above target
Within 5% of target or improving
Under target

AOAccountable Officer