

HOUSING FOCUS GROUPS & DERBY LEASHOLDER ASSOCIATION ITEMS

Report of the Director of Housing & Customer Service

1. SUMMARY OF REPORT

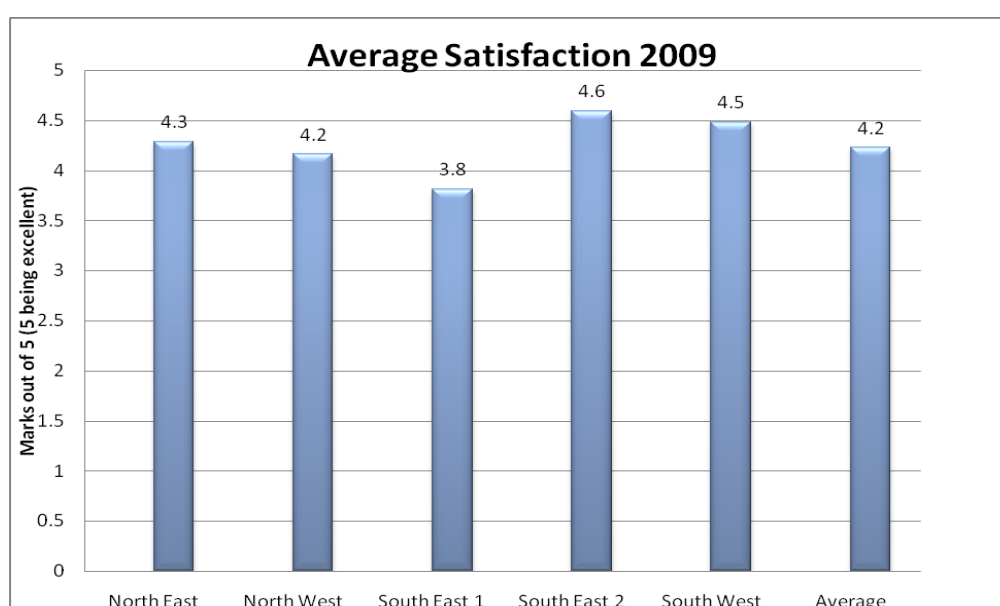
This report provides the Local Housing Board North with details of unresolved cases/issues discussed at Housing Focus Groups in the North of the city. It also provides some statistics on the years' attendance and satisfaction figures across the city.

2. RECOMMENDATION

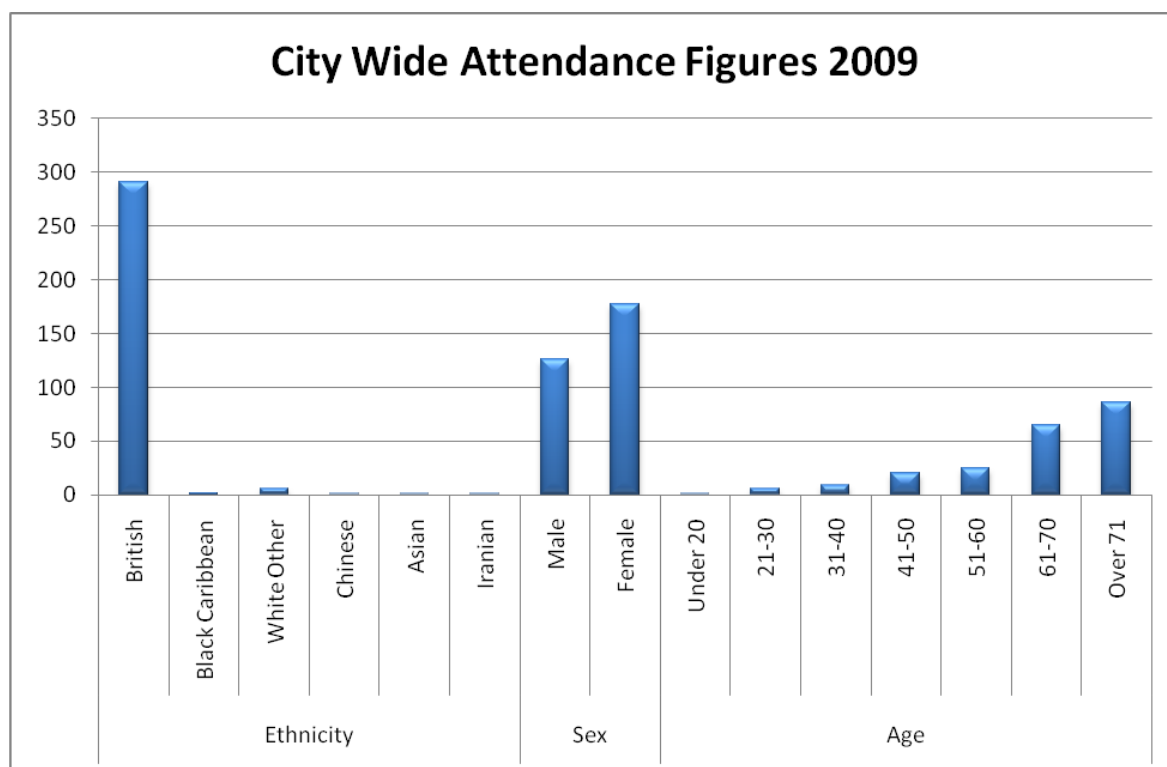
The Local Housing Board are asked to note the content of this report.

3. MATTER FOR CONSIDERATION

- 3.1 During 2008/09 a total of 56 issues have been raised at the Housing Focus Groups and Housing Focus Group Lites in the North of the City. As of 2 December 2009, five cases remain open.
- 3.2 Detail of these open cases is shown at Appendix 1. In each case the responsible team are working directly with residents to resolve the issues/provide information.
- 3.3 This chart shows the average feedback collected from attendees throughout the year.



3.4 The chart below gives a breakdown of the attendance by Ethnicity, Sex and Age.



4. CONSULTATION IMPLICATIONS

Feedback on all issues raised is given at the Housing Focus Groups. Wider consultation is carried out where appropriate.

The areas listed below have no implications directly arising from this report

- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Financial and Business Plan
- Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: None

Supporting Information: None