

## **BEST VALUE REVIEW OF FRONT LINE HOUSING MANAGEMENT AND ESTATE SUSTAINABILITY**

Report of the Director of Derby Homes

### **SUMMARY OF REPORT**

1. This report advises members of the board that the Audit Commission has found the service covered by this review to be one that is excellent with excellent prospects for improvement. A summary of the inspection report is attached.

### **RECOMMENDATIONS**

2. That the Board congratulates all of those concerned with the review and inspection on this achievement.

### **MATTER FOR CONSIDERATION**

- 3.1 A review of Front Line Housing Management and Estate Sustainability was conducted in 2001 –2 and the service inspected in March 2002.
- 3.2 The inspection report published on 23 May 2002 concluded that these services are excellent and have excellent prospects for improvement. This is the highest possible category used by the Audit Commission and the first time it has been awarded to a housing management service.
- 3.3 All staff have been notified and congratulated on this achievement.
- 3.4 A summary of the report is attached. Copies of the full report are available at the Board meeting and on the Audit Commission's website.
- 3.5 This judgement will enable the full allocation of £81m in additional resources to be released later in the year, provided that the follow up inspection expected in September is favourable. This will look at how the service has operated under Derby Homes, the governance arrangements of Derby Homes, the nature of its relationship to the Council and the review (currently being undertaken) of improving and maintaining council housing.

## **CONSULTATION IMPLICATIONS**

4. The inspection team undertook extensive consultation with tenants and other stakeholders as part of their 'reality checks'.

## **FINANCIAL IMPLICATIONS**

5. The report will enable the full amount of the conditional allocation to be received, provided it is confirmed through the second inspection.

## **LEGAL IMPLICATIONS**

6. None directly arising from this report.

## **PERSONNEL IMPLICATIONS**

7. None directly arising from this report.

## **ENVIRONMENTAL IMPLICATIONS**

8. None directly arising from this report.

## **EQUALITIES IMPLICATIONS**

9. None directly arising from this report.

### **Contact Officer:**

John Bloxsom, Business Development Manager, telephone 01332 711012,  
email [john.bloxsom@derby.gov.uk](mailto:john.bloxsom@derby.gov.uk)