

ANNUAL BUSINESS DISASTER RECOVERY REPORT 2006

Report of the Director & Company Secretary

1. SUMMARY OF REPORT

During 2006 there have been 4 incidents declared and dealt with as disasters. All issues were resolved in a timely fashion and caused no lasting problems for Derby Homes.

2. RECOMMENDATION

Derby Homes will continue to operate the Business Disaster Recovery Plan as currently written with no need for amendment at present.

3. MATTER FOR CONSIDERATION

- 3.1 The Business Disaster Recovery Plan was written in late 2005 and has been used to cover three Enquiry Centre issues and a Carelink alarm problem caused when swapping telecom provider.
- 3.2 Lessons learned reports were completed after each incident and, in the case of the Enquiry Centre, have led to a very efficient procedure being adopted when they are faced with connectivity issues.

4. FINANCIAL AND BUSINESS PLAN IMPLICATIONS INCLUDING EFFICIENCY SAVINGS

Non Cashable savings will be made by the efficient handling of incidents.

The areas listed below have no implications directly arising from this report

- Consultation
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: None.

Supporting Information: None.

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