

ESTATES PRIDE QUICK FIX BIDS

Report of the Director of Investment and Regeneration

1. SUMMARY

This report updates the City Board on the bids for funding from the quick fix fund within Estates Pride in response to known problems, in particular to reduce crime, nuisance and vandalism.

2. RECOMMENDATION

That the City Board

- | | | |
|-----|---------------------------------------------------------------------------------------------------|-------------------------|
| 2.1 | Approves the following bids for funding as outlined in Appendix 1: | Amount of funding:
£ |
| | 1. 8-10 Rushcliffe Avenue, Chaddesden | 900 |
| | 2. Alleyway 47-49 Byron Street and back of 66 Lowerdale Road, Normanton | 2,900 |
| | 3. Tintagel Close, Derby | 2,000 |
| | 4. 8 – 10 Hounslow Road, Mackworth | 2,750 |
| | 5. 29 Harrogate Crescent, Breadsall estate | 3,650 |
| | 6. Abbey Street, Abbots Barn Close and Gerard Street, Derby | 2,300 |
| | 7. Gerard Street, Derby | 3,050 |
| | 8. Weirfield Road, Allestree as outlined in paragraph 3.2 | 6,871 |
| 2.3 | Notes that the Housing Focus Groups have approved the following Housing Focus Group bids: | |
| | 1. Lord Street, Allenton | 1,721 |
| | 2. Mosedale Close car park, Alvaston | 340 |
| | 3. Green adjacent to 1-2 Stonebroom Walk, Shelton Lock | 750 |
| | 4. 1-10 Griffon Gale, Allenton | 69 |
| | 5. Hillview House, rear car park, Derby | 2,500 |
| | 6. Hillview House, Derby | 413 |
| 2.4 | Notes the update on the works outlined in appendix 2. | |
| 2.5 | Notes the customer satisfaction survey results for the quick fix projects outlined in appendix 3. | |

3. MATTER FOR CONSIDERATION

- 3.1 Details of quick fix bids for funding from the Estates Pride budget are outlined in

Appendix 1 of this report.

- 3.2 At the last City Board meeting on 16 February 2012, the Weirfield Road quick fix bid was deferred pending further information. I can confirm that out of the 13 residents directly affected by this work, 6 of these are Derby Homes' tenants. In addition, there is a Derby Homes garage entrance road leading from Weirfield Road where seven garages are rented out.
- 3.3 The Regeneration Team has carried out customer satisfaction surveys to monitor the effectiveness of the Quick Fix programme. The overall customer satisfaction levels are high, with customers being satisfied with the consultation, the service from workman, the quality of work and the overall service from Derby Homes.
- 3.4 Please note that 179 individual customer surveys were sent out and 42 residents responded. This is a response rate of 23%.

4. CONSULTATION IMPLICATIONS

- 4 Consultation has been carried out for each of these bids. The results are shown in Appendix 1.

5. FINANCIAL AND BUSINESS PLAN IMPLICATIONS

QUICK FIX AREA	QUICK FIX ALLOCATION	ESTIMATED BUDGET LEFT TO ALLOCATE	RECOMMENDED SPEND THIS MEETING	UNALLOCATED BALANCE CARRIED FORWARD
SE 1	£50,000.00	£50,000.00	£2,061.00	£47,939.00
SE 2	£50,000.00	£50,000.00	£819.46	£49,180.54
SW	£50,000.00	£50,000.00	£13,163.00	£36,837.00
NW	£50,000.00	£50,000.00	£2,750.00	£47,250.00
NE	£50,000.00	£50,000.00	£4,550.00	£45,450.00

The areas listed below have no implications directly arising from this report:

Legal and Confidentiality
Council
Personnel
Environmental

Equalities Impact Assessment
Health & Safety
Risk
Policy Review

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or Phil Davies, Chief Executive, phil.davies@derbyhomes.org – Phone: 01332 888528

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Background Information: None
Supporting Information: None

APPENDIX 1 ESTATES PRIDE QUICK FIX BIDS

	Bid	Problem	Total cost of work	Consultation outcome
1	8-10 Rushcliffe Avenue	The Housing Office has received continuous complaints that young people are congregating in the resident's communal garden and causing anti-social behaviour. In particular this antisocial behaviour includes drinking alcohol and smoking in the area.	£900.00	This application has been presented at the Housing Focus Group. Three consultation letters have been sent and all residents responded in favour of the work.
2	Alleyway 47-49 Byron Street and back of 66 Lowerdale Road	<ul style="list-style-type: none"> Alleyway 47-49 Byron Street – This area suffers from fly tipping and litter. Back of 66 Lowerdale Road - the area serves no purpose and just becomes overgrown and collects litter. 	£2,900.00	This application has been presented at the Housing Focus Group. Four consultation letters sent and four residents responded in favour of the work.
3	Tintagel Close	The Housing Office has received constant complaints of anti social behaviour in the play area. In particular, drug paraphernalia and rubbish is being continuously being dumped in the play area. The play area is in poor condition and is not used by the local community.	£2,000.00	This application has been presented at the Housing Focus Group. Eight consultation letters sent and five residents responded in favour of the work.
4	8 – 10 Hounslow Road	The two neighbours cannot agree to share the driveway and as the boundary is not physically defined the two neighbours often argue. The proposed work will stop this anti social behaviour.	£2,750.00	This application has been presented at the Housing Focus Group. Two consultation letters have been sent and both tenants are in favour of the work.

	Bid	Problem	Total cost of work	Consultation outcome
5	29 Harrogate Crescent	Derby Homes have recently cleared the overgrown shrubbery adjacent to 29 Harrogate Crescent and a public footpath. This work has exposed the poor side fencing adjacent to this property and has left the fencing not secure. The tenant at 29 Harrogate Crescent has had items stolen from her garden. The proposed work will resolve this problem.	£3,650.00	This application has been presented at the Housing Focus Group. One consultation letter has been sent and the tenant is in favour of the work.
6	Abbey Street, Abbots Barn Close and Gerard Street	Derby Homes have received various complaints from residents regarding anti-social behaviour. In particular, this anti-social behaviour includes fly tipping, dog fouling and hypodermic needles being found in the grassed areas. The proposed work will stop this anti social behaviour and make the communal areas more secure.	£2,300.00	This application has been presented at the Housing Focus Group. Twenty four consultation letters have been sent and fourteen residents are in favour of the work.
7	Gerard Street	The Local Housing Office has received continuous complaints of fly tipping in this area. The proposed work will resolve this problem.	£3,050.00	This application has been presented at the Housing Focus Group. Twenty one consultation letters have been sent and eleven residents have responded in favour of the work.

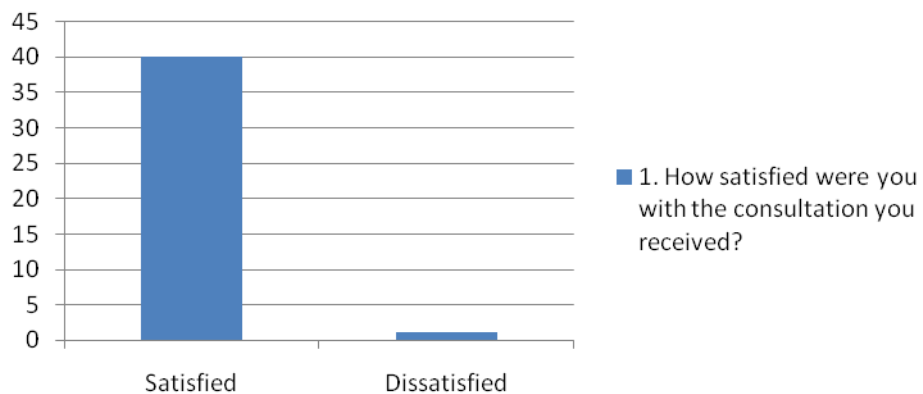
APPENDIX 2 - QUICK FIX BIDS UPDATE

	Bid Description	Update
1	KICKZ project	The three evening sessions are running well, engaging approximately 130 young people a week. The KICKZ team are running alternative sessions for the young people including funding bid writing and referee training. Details of the sessions are on the Derby Homes website. A monitoring meeting has been arranged for 19.4.12.
2	Sporting Futures	18 months community sports delivery to the young people in Old and New Sinfen. Two sessions are held every week for the duration of 1.5 hours on Friday evening and 2 hours on Saturday lunchtime. A monitoring meeting has been arranged for 4.4.12. Details of the sessions are on the Derby Homes website.
3	Climbing wall	Managers are booking their allocated climbing wall sessions. A climbing wall timetable is on Derby Homes' website.
4	Morley Street	Work completed.
5	Hampshire Road	Work is in progress but the electricity Board have now informed us that they are removing the electricity sub-station which will impact on our new fencing. We are currently liaising with the Electricity Board regarding their plans.
6	149 Beaufort Street	Work completed.
7	85 Beaufort Street	Work completed.
8	2-36 King's Mead Close	Work completed.
9	Adjacent to 28 Yates Street	Work completed.
10	Glengarry WayHartshorne Road	Work completed.
11	Hartshorne Road	Work completed.
12	2 Hanover Square	Work ordered and we aim to complete by 16.5.12.
13	Parker Street	Work ordered and we aim to complete by 16.5.12.

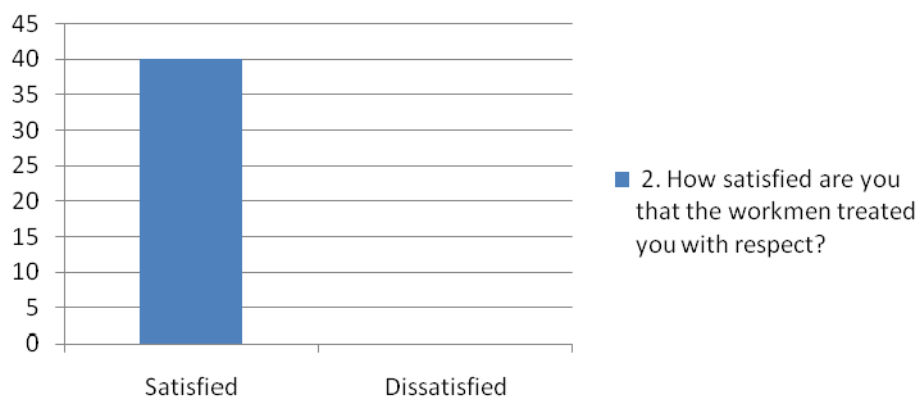
APPENDIX 3

QUICK FIX CUSTOMER SATISFACTION SURVEY (CITY WIDE) 2011/12

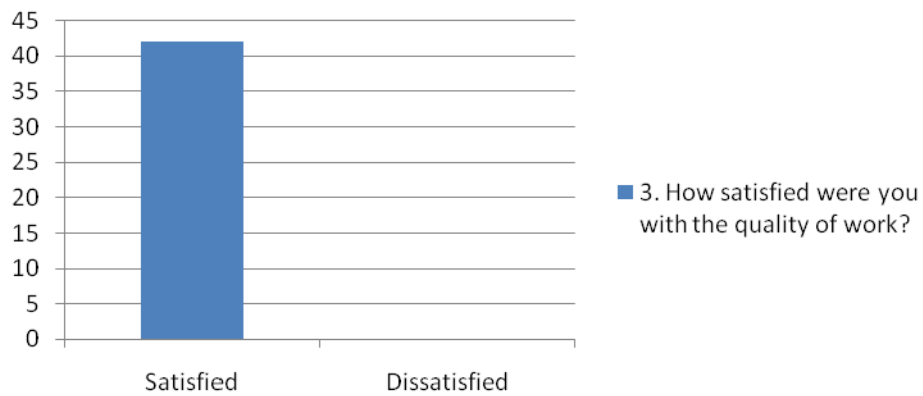
1. How satisfied were you with the consultation you received?



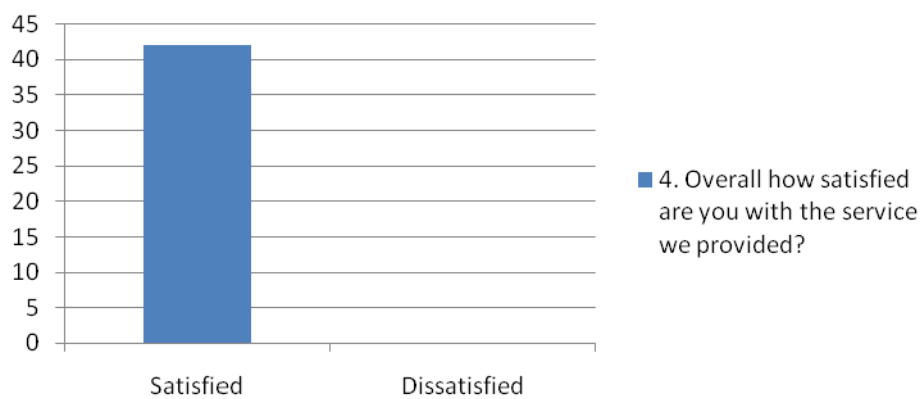
2. How satisfied are you that the workmen treated you with respect?



3. How satisfied were you with the quality of work?



4. Overall how satisfied are you with the service we provided?



Comments to the question,

‘ If you were suffering from anti-social behaviour in your area, has this work reduced it?’

Berwick Close

- Every time I've actually spoken to the youth's in this area they've been very polite. If you treat them as a human being and respect you reap your reward. We are all human, a lot often forget they were young.
- It has reduced the anti-social behaviour, it is now very much more peaceful around here since the fencing and gates went up.
- It certainly has we are both delighted – thank you.
- Yes

Centurion Walk

- The new lighting is wonderful.
- Yes.
- Yes it has.
- Yes – many thanks.

Churchside Walk

- I am sure since the fencing the anti social behaviour has reduced.

Cornwall Road

- Yes.

Dovedale Avenue

- Fault has been eliminated with permanent solution. Thank you

Kinross Avenue

- No because children still climb the gate and threw a slide over.

Northumberland Street

- There is no anti social behaviour at this time.
- The new gates have reduced the drug users from standing around under the porches to our front doors – I would like to thank you.

Oak Street

- I am very satisfied with the work carried out – thanks a lot.
- Yes.

Shardlow Road

- Fencing is okay but people climb over now instead of walking round.

Quarn Gardens

- Metal fencing is excellent