

HOUSING FOCUS GROUPS

Report of the Director of Housing & Customer Service

1. SUMMARY OF REPORT

This report provides the Local Housing Board South with details of unresolved cases/issues discussed at Housing Focus Groups in the South of the City.

2. RECOMMENDATION

The Local Housing Board is asked to note the content of this report.

3. MATTER FOR CONSIDERATION

- 3.1 During 2008/09 a total of 74 issues have been raised at the South area Housing Focus Groups and Housing Focus Group Lites. As at 30 March 2009, 11 cases remain open.
- 3.2 Detail of these open cases is shown at Appendix 1. In each case the responsible team are working directly with residents to resolve the issues/provide information.

4. CONSULTATION IMPLICATIONS

Feedback on all issues raised is given at the Housing Focus Groups. Wider consultation is carried out where appropriate.

The areas listed below have no implications directly arising from this report

- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment
- Financial and Business Plan
- Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

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Background Information: None

Supporting Information: None