

PERFORMANCE MANAGEMENT STRATEGY

Report of the Director of Housing & Customer Service

1. SUMMARY OF REPORT

This strategy defines the key elements of Derby Homes' performance management vision and describes how we intend to achieve it over the next five years.

2. RECOMMENDATION

Performance Management Committee are requested to recommend that the Board of Derby Homes adopt the Performance Management Strategy as attached at Appendix 1.

3. MATTER FOR CONSIDERATION

- 3.1 On 6 February 2007 Performance Management Committee received the draft Performance Management Strategy. Comments received at the meeting have now been incorporated and the final document is presented at Appendix 1. Any key changes made are highlighted in bold italics.
- 3.2 In summary the strategy defines the vision and clarifies the essential elements of effective performance management.
- 3.3 The strategy outlines where we are now and details our aspirations for the development of effective performance management within the organisations.
- 3.4 The strategy will be owned by the Performance Team and delivery of the strategy has been incorporated within the Service Improvement Targets for this team.

The areas listed below have no implications directly arising from this report

- Consultation
- Financial and Business Plan
- Legal and Confidentiality
- Personnel
- Environmental
- Equalities Impact Assessment

- Health & Safety

If Board members or others would like to discuss this report ahead of the meeting please contact the author, or the Chief Executive, phil.davies@derbyhomes.org - Tel 01332 711010

Author: Maria Murphy, Director of Housing & Customer Service, Telephone 01332 711012, Email maria.murphy@derbyhomes.org

Background Information: None

Supporting Information: Performance Management Strategy, Performance Management Committee 6 February 2007.