

Damp, Mould and Condensation Report 2023/2024

	Dec-23	Jan-24	Feb-24
<i>(reported 1st of following month)</i>			
Cumulative Jobs Raised	953	1198	1377

Cumulative Jobs Completed Per Month <i>(stg90)</i>	615	654	707
Cumulative Jobs Cancelled Per Month <i>(stg92)</i>	91	114	158

Percentage of Jobs Completed within Target

% Total Emergency Jobs Completed Within Target (Attend within 24hrs)	75.00%	100.00%	100.00%
% Total Non-Emergency Jobs Completed Within Target (Attend within 25 working days)	69.35%	58.97%	30.29%

Jobs Raised Per Month	140	245	179
Total Emergency Jobs Raised (Attend within 24hrs)	4	1	4
Total Non-Emergency Jobs Raised (Attend within 25 working days)	136	244	175

Total Jobs Completed Per Month	62	39	53
Total Emergency Jobs Completed - Target Met (Attend within 24hrs)	3	1	4
Total Non-Emergency Jobs Completed - Target Met (attend within 25 working days)	43	23	53

Total Jobs Cancelled Per Month	13	23	44
Jobs Outstanding (minus Completed or Cancelled)	247	430	512

Cumulative Property Related Issues Per Month	140	140	140
Property Related Issues Per Month	2	0	0