# **OPERATIONAL BOARD**



# PARKING PERMITS ON JOHN LOMBE DRIVE

Report of Head of Operations Housing Management

### 1. **SUMMARY**

- 1.1 This report gives an update on a report that was was considered by Operational Board in August 2018
- 2.1 The previous report was in response to a petition and a number of recommendations were agreed. Following further representations and a survey, some changes to the previous agreement are suggested

#### 2. RECOMMENDATION

Subject to consultation with residents and Ward members, Operational Board approves

- Issuing parking permits to any residents who request one
- Issuing up to 2 permits where residents can show they need a second permit
- Continuing to provide a permit to 5 of the 6 non residents who currently have one
- Annually review the number of permits to be issued to non residents.

#### 3. MATTER FOR CONSIDERATION

- 3.1 In June 2018 Derby Homes received a petition from 13 residents of John Lombe Drive, Mansfield Street and City Road. The petition was about the number of parking permits which were in circulation and the distribution of them to residents living in neighbouring streets. A report explaining what Derby Homes intended to do to resolve the resident's concerns was brought to the Operational Board in August 2018.
- 3.2 The residents signing the petition had concerns over the number of permits in circulation, and also wanted Derby Homes to review the provision of parking bays rented out to non-residents as they said that these impacted on their ability to park in the car park
- 3.3 In total, 8 of the 14 parking bays in John Lombe Drive car park were available to non-residents who could pay a weekly charge to have a right to park in the car

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park.

- 3.4 Derby Homes said that we would revoke the permits to the non-residents who pay the weekly charge, limiting the use of the car park to our tenants and leaseholders only.
- 3.5 A new contract has been set up with Vehicle Control Services, who operate our parking permit schemes. We instructed them to issue one permit to each tenant and leaseholder on production of evidence of car ownership, rather than the two permits that had previously been automatically issued to each household. This was in an effort to reduce abuse of the permits and to increase the chances of residents being able to park in the car park.
- 3.6 We agreed that a second permit could be issued, for example, if a resident owned a second vehicle or had regular carers or visitors who come to their home.
- 3.7 We wrote to the non-residents who were paying the weekly charge for the right to park on the car park to tell them that they would no longer be able to rent a parking space from us. We received several complaints, both from them and the Ward Councillor, that the car park was currently underused by Derby Homes tenants and leaseholders so it was unnecessary to remove the permits for non-residents.
- 3.8 As a result of these complaints we agreed to review the situation by asking Vehicle Control Services to monitor the use of the car park and availability of spaces at different times of the day during January. During this monitoring period we have continued to allow the residents who pay the weekly charge to use the car park.
- 3.9 Vehicle Control Services have now confirmed to us that, whilst monitoring the car park at John Lombe Drive they have noted that on average there are 8-10 cars parked there during their patrols. This means that the car park is typically between 57% and 71% of maximum occupancy.
- On this basis, there is no current need to make the car park available to tenants and leaseholders only. Parking space in this part of the city is at a premium so if there is some space available that can generate some income without impacting on our tenants, then it makes sense to do so.
- We have instructed Vehicle Control Services to issue permits to those tenants and leaseholders who have provided evidence that they require a permit. This is a total of 10 permits and some residents have more than one.
- 3.12 Only 6 out of the 8 permits which can be rented by non-residents are currently in use, and we are in the process of withdrawing one of these for non-payment of the weekly charge. This means that we will then have 5 permits issued to non residents
- 3.13 We propose to review the ratio of resident/non resident permits on an annual basis when the permits are due to be renewed and if there is higher demand from our tenants and leaseholders for permits we can consider reducing the number of paid for permits available to non-residents.

# 4.0 **CONSULTATION IMPLICATIONS**

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4.1 We will carry out a consultation exercise with the Ward Councillor and our tenants and leaseholders to seek approval for this compromise.

# FINANCIAL AND BUSINESS PLAN IMPLICATIONS 5.0

- 5.1 Withdrawal of the 8 paid for bays would mean a loss of income to Derby Homes of £1098.24 per annum.
- 5.2 Reducing the amount of paid for bays to 5 rather than complete withdrawal would still allow Derby Homes to generate an annual income of £686.40

The areas listed below have no implications directly arising from this report:

Legal and Confidentiality Council Personnel Environmental **Equalities Impact Assessment** Health & Safety Risk Policy Review

If Board members or others would like to discuss this report ahead of the meeting please contact the author

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**Supporting Information:** Original petition

Response letter

**Background Information** None

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