



## National ALMO Performance Improvement Club

Meeting on Tuesday 8 May 2007, 11:00 am - 3:00pm  
The Riverside Centre, Riverside Court  
Riverside Road, Pride Park, Derby DE24 8HY  
Please note coffee will be available from 10:30am

### A G E N D A

1. General introductions – Everyone
2. Minutes of last meeting and matters arising– Ross Fraser, HouseMark
3. **STATUS Surveys: NHF Review for Housing Corporation**

**Gavin Smart, Assistant Director (Research and Futures) at the National Housing Federation** will explain provide an update on this project, its pre-set parameters and seek ALMO sector views on how (within these parameters) the STATUS survey format can and should be updated.

4. **ALMOs and Information Technology**

**John Stuttard of Tribal Consulting** will discuss the findings of this joint HouseMark/Tribal report – copy attached. John will seek ALMO views on what should be included in the follow-up 2008 report.

12:45 – 13:30 pm Lunch

5. **HouseMark National ALMO Benchmarking Report 2007**

**Vicky Johnson, Senior Benchmarking Manager, HouseMark** will outline our proposals for the timetable and content of the National ALMO Benchmarking Report 2007

6. **Improvements to the HouseMark on-line benchmarking facility**

**Bridget Inns, Benchmarking Manager, HouseMark** will outline the improvements in the functionality of HouseMark's on-line benchmarking facility and explain our plans for further improvements in the future.

7. **Any Other Business**