

### OPERATIONAL BOARD 28 APRIL 2016

### ITEM B5

#### **ESTATE AND FLAT INSPECTIONS – QUARTERLY REPORT**

Report of the Head of Housing Management & Housing Options

#### 1. SUMMARY

This report gives detail on the numbers of cases by type arising from monthly flat and estate inspections carried out by area for the last quarter.

#### 2. RECOMMENDATION

That Operational Board notes the content of the report.

#### 3. MATTER FOR CONSIDERATION

3.1 The report shows the number of new cases opened, closed and in progress during the fourth quarter 1 January 2016 – 31 March 2016. The information is presented in the tables below and shows the information for the City as a whole and by each management area.

#### 3.2 **CITY WIDE**

Category Type	No of cases opened during this quarter	No of cases opened and closed during this quarter	No of cases in progress
Fly tipping on Derby Homes managed land	422	390	32
Repairs ordered	99	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	274	104	278
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	185	170	15
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	15	11	4
Parking i.e. inappropriate parking on grass	7	2	14
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	40	21	32
Abandoned vehicles on Derby Homes land	9	6	5

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### 3.3 **SOUTH WEST MANAGEMENT AREA Stockbrook Street, Austin, Mickleover and Normanton**

Category Type	No of cases opened during this quarter	No of cases opened and closed during this quarter	No of cases in progress
Fly tipping on Derby Homes managed land	249	230	19
Repairs ordered	54	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	74	38	56
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	111	111	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	0	0	0
Parking i.e. inappropriate parking on grass	3	2	3
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	17	12	12
Abandoned vehicles on Derby Homes land	4	3	1

# 3.4 NORTH EAST MANAGEMENT AREA Sussex Circus, Cowsley, Chaddesden Park and Spondon

Category Type	No of cases opened during this quarter	No of cases opened and closed during this quarter	No of cases in progress
Fly tipping on Derby Homes managed land	37	37	0
Repairs	24	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	56	15	76
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	25	20	5
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	7	5	2
Parking i.e. inappropriate parking on grass	1	0	4
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	11	4	9
Abandoned vehicles on Derby Homes land	0	0	0

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## 3.5 NORTH WEST MANAGEMENT AREA Mackworth, Morley and Brook Street

Category Type	No of cases opened during this quarter	No of cases opened and closed during this quarter	No of cases in progress
Fly tipping on Derby Homes managed land	67	61	6
Repairs	7	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	28	22	12
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	25	22	ω
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	1	0	1
Parking i.e. inappropriate parking on grass	2	0	3
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	4	3	2
Abandoned vehicles on Derby Homes land	0	0	0

# 3.6 SOUTH EAST (1) MANAGEMENT AREA Allenton and Alvaston

Category Type	No of cases opened during this quarter	No of cases opened and closed during this	No of cases in progress
Fly tipping on Derby Homes managed land	23	16	7
Repairs	3	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	61	21	69
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	7	0	7
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	1	0	1
Parking i.e. inappropriate parking on grass	1	0	2

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Communal areas i.e. cleaning, grounds	6	2	6
maintenance, trees, overgrown grass, graffiti			
and potential improvements			
Abandoned vehicles on Derby Homes land	3	2	2

### 3.7 SOUTH EAST (2) MANAGEMENT AREA Old Sinfin, New Sinfin, Osmaston, Chellaston and Littleover

Category Type	No of cases opened during this quarter	No of cases opened and closed during this quarter	No of cases in progress
Fly tipping on Derby Homes managed land	46	46	0
Repairs	11	N/A	N/A
Gardens i.e. including overgrown gardens, litter on gardens, items of furniture strewn on garden areas	55	8	65
Streetpride issue i.e. including fly tipping on land not managed by Derby Homes, dog fouling, graffiti, household waste, litter, street lights, trees, abandoned vehicles	17	17	0
Highways Maintenance i.e. street signs, overgrown hedges which are obstructing footpaths	6	6	0
Parking i.e. inappropriate parking on grass	0	0	2
Communal areas i.e. cleaning, grounds maintenance, trees, overgrown grass, graffiti and potential improvements	2	0	3
Abandoned vehicles on Derby Homes land	2	1	2

The areas listed below have no implications directly arising from this report:

Consultation
Financial and Business Plan
Legal and Confidentiality
Council
Personnel
Environmental
Equalities Impact Assessment
Health & Safety
Risk
Policy Review

If Board Members or others would like to discuss this report ahead of the meeting please contact:

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Background Information: None Supporting Information: None

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