

DERBY HOMES DELIVERY PLAN 2023/24

Report of the Managing Director

1. SUMMARY

- 1.1 The Derby Homes Delivery Plan sets out the vision, priority and deliverables for the financial year. This report presents the reviewed Delivery Plan for 2023/24 for approval prior to agreement by Derby City Council.
- 1.2 It is important to note that this report was delayed due to Derby Homes reviewing any changes to the Plan based on the outcome of the local elections in May 2023.

2. RECOMMENDATIONS

- 2.1 To approve the continued use of the 2022/25 Delivery Plan and delegate any further minor amendments to the Managing Director of Derby Homes, for submission to the Council (Appendix 1).
- 2.2 To note the progress of the 2023/34 Delivery Plan will be presented to Board in March 2024.

3. REASONS FOR RECOMMENDATIONS

- 3.1 The Delivery Plan is essential to enable the Senior Management Team and managers across Derby Homes to communicate priorities to staff, support effective objective setting and ensure a robust performance framework is in place.
- 3.2 Approval of the Delivery Plan ensure corporate ownership of the contents, this is good governance of Derby Homes and allows for effective performance management of all services, based on our agreed priorities.
- 3.3 The Delivery Plan links to a selection of performance measures which are reported to the Operational Board and the Council. Further work will take place to develop targets for performance measures in conjunction with the Council.

4. MATTERS FOR CONSIDERATION

- 4.1 In reviewing the Derby Homes Delivery Plan for 2022/25, there are no material changes to the contents and themes of the Plan. The Plan, which was approved at Board in May 2022 outlined a new approach which mirrored the format of the Council's Plan, which has had no further alterations.

- 4.2 Within our Plan, the four key outcome areas remain the same, as we work together to improve outcomes with the city, for the city. The outcome areas are:
- Green City
 - City of Growth
 - Vibrant City
 - Resilient City
- 4.3 The Delivery Plan 2022/25, attached at Appendix 1, evidences how we continue to link high level strategic actions to the corporate outcomes and explains the outcomes we seek to achieve.
- 4.4 Derby Homes continues to retain the existing mission statement, '*High quality services for people, homes and communities*', along with our existing 'Values' as detailed on page 5 of Appendix 1.
- 4.5 Behind the Delivery Plan 2022/25, Derby Homes Senior Management Team (SMT) continue to actively work through an associated Action Plan, which support the strategic 'must do's'. These are monitored quarterly through DORIS by the Performance Team in the Council, in addition to continued SMT oversight.
- 4.6 Although there are no material changes to the Delivery Plan itself, there are three new additions to the Action Plan to reflect Derby Homes' current strategic position. These three additions are to capture the revised Consumer Standards, which include the Tenant Satisfaction Measures, the development and implementation of a Knowledge and Information Management Strategy and a robust automated reporting ambition.

5. OTHER OPTIONS CONSIDERED

- 5.1 None, see 6.1.

6. IMPLICATIONS

6.1 COUNCIL

- 6.1 The Partnership Agreement requires Derby Homes to produce a Delivery Plan which supports the Council Plan.
- 6.2 Finalising the updated 2022/25 Delivery Plan is subject to approval from Derby City Council. This will be tabled at the Strategic Partnership Board meeting with the Council on 4th December 2023.

7. FINANCIAL

- 7.1 The Delivery Plan, it's performance measures and associated Action Plans demonstrate how well Derby Homes is performing and delivering value for money.
- 7.2 Our 'must do's' are all funded within our management fee or Capital Programme as core functions or have been approved as part of our annual budget process.

8. EQUALITIES

- 8.1 Refocussing the Delivery Plan around outcomes will improve our knowledge and understanding of our customer base ensuring that our services are prioritised to meet needs and improve outcomes for our communities.

9. ENVIRONMENTAL

- 9.1 Refocussing the Delivery Plan around outcomes highlights the importance of environmental issues with appropriate emphasis on Climate Change/Net Zero targets.

The areas listed below have no direct implications directly arising from this report:

Risk
Policy Review
Consultation

For more information please contact: Maria Murphy / Managing Director 01332 888522 Email: maria.murphy@derbyhomes.org	
Background information:	Derby Homes Board – 19 May 2022
List of appendices:	Appendix 1 - Delivery Plan 2022-2025

This report has been approved by the following:

Finance Director & Company Secretary	Michael Kirk	01.11.2023
Company Solicitor	Taran Lalria	14/11/2023
Governance Services (checked)	Chloe Gaskell	13/11/2023