

Housing Focus Group	Case Number	Case Status	Action Date	Title	Surname	Responsible User	Note Date	Note
HSG FOCUS SE2	55 775	Open	1-Oct-09	MRS ZARRA	STEVE ASTLE	1-Oct-09	A request was made for 2 disabled parking bays to be marked out in the Communal car park at Acorn Close. This will be looked into.	
					STEVE ASTLE	7-Oct-09	Awaiting response form Kaite Illsley to see if the parking areas are adopted highway or not, as if they are we cannot install a bay. If they are not adopted, I will do a site visit with Mick Bayley to discuss options.	
					SARAH HULLAND	18-Dec-09	Email received from Dave to say cost is £600. Checked with Val, and there may just be enough in the budget to get done this year. However, as its not in the preferred location, sent consultation letter out with costs and location in to gauge response	
					SARAH HULLAND	2-Feb-10	Consultation came back positive and they want the work doing. Quotes now obtained from Dohertys at £600, funding was already agreed at the HFG when it was requested, so can now place order for work.	
HSG FOCUS SE2	55 787	Open	1-Oct-09	MRS GREENE	STEVE ASTLE	1-Oct-09	State of drying areas, including fences, at Acorn Close. It was reported the moss is making the are as slippery underfoot. The Office will come down and have a look at the drying areas.	
					STEVE ASTLE	7-Oct-09	I inspected the drying areas, and agree that the plastic fencing and the floors need a jet wash. Sue Featherstone has agreed to us applying for this and said we will be replacing the fencing there next year, so if the surfaces need redoing to let her know. The 4th one is fine the 1st one definitley needs doing and the 2nd & 3rd are inbetween. Jon is going to let Sue know this and ask Hina for a quote for the jet washing	
					STEVE ASTLE	8-Oct-09	E-mail sent to Sue F re resurfacing of drying area. A site visit is to be arranged next year as this is when the work would be completed. Site visit arranged with Hina and Robert Hunter from ESD to get a quote to have all drying areas jet washed. Site visit arranged for 09th October 2009 at 11:00am.	
					STEVE ASTLE	13-Oct-09	Visit completed with Hina Ranat and Rob Hunter from ESD. There are no problems with relevent drying areas being Jet washed. Quote to be provided prior to next Housing Focus Group.	
					SARAH HULLAND	17-Dec-09	Oracle order raised for work which should be completed in the new year	
					SARAH HULLAND	2-Feb-09	Need to check with HO if work completed or not.	
HSG FOCUS SE2	55 790	Open	1-Oct-09	MRS SPELLMAN	STEVE ASTLE	1-Oct-09	Anti-social behaviour and inconsiderate use of the Acorn Close parking area by non residents. Discussed and agreed to try a notice saying for use of Derby Homes and residents only. Unanimously agreed to purchase this from the Group's funding and as big and bold a sign as possible is wanted.	
					STEVE ASTLE	7-Oct-09	Regen agreed to this work. I have emailed Hina on 30.9.09 to ask her to obtain a quote for the sign	
					STEVE ASTLE	7-Oct-09	Emailed Hina again today with a photo of the entrance to the parking area where I feel a free standing sign would be of the greatest benefit.	
					SARAH HULLAND	15-Dec-09	Various emails to and from Mary Holmes re the ordering of the sign. On 24.11.09 I emailed Mary the specifications for the sign and asked her to let me know when the quote arrived so I can raise oracle order. Awaiting quote	
					SARAH HULLAND	17-Dec-09	Emailed Mary to see if quote has arrived yet.	
					SARAH HULLAND	2-Feb-10	I got no response from last email to Mary, I have emailed her again today to chase the quote.	
HSG FOCUS SE2	55 793	Open	1-Oct-09	MRS FULLER	STEVE ASTLE	1-Oct-09	Computers for use in Acorn Close Common Room. Residents have been attending the DACP computer courses and would like to have a couple of computers and a printer permanently in the Common Room. Can Derby Homes access any reconditioned ones? If not the Group voted unanimously in favour of purchasing the equipment from Group funds. However, Derby Homes will look in to this to see if any reconditioned ones are available and how much it would cost for internet access etc and report back to residents if it is very expensive.	
					STEVE ASTLE	7-Oct-09	After discussions with regen and IT an internet connection will not be feasible. I emailed Sue on 30.9.09 and asked if we could move forward with a re-conditioned PC without internet access	
					SARAH HULLAND	17-Dec-09	16.12.09 Sue called to say they had no problem with us doing it, but they couldnt sort out the quote for us. Called & Emailed Lee in IT who said he would come back to us in a few days.	
					SARAH HULLAND	2-Feb-10	No feedback from Lee as yet, emailed again today	
HSG FOCUS SWEST	53 804	Open	16-Jun-09	MR DORNING	PAULA SOLOWIJ	16-Jun-09	Donnington Close – Gerald raised the issue of parking on the close. People were still leaving vehicles in areas where they shouldn't In response, it was clarified that the Local Office had sent letters to all residents concerning the parking issues. The most recent letters had been sent out only 3 weeks ago. Gerald was extremely concerned that an emergency vehicle might not get access when it needed to. Friday nights and weekends were the worst days of the week. Signage had also been put up. Vehicle control arrangements could cause their problems (keys to barriers were lent out to others by residents). Visitors were highlighted as the problem, but visitors were often part of informal support networks helping residents, so making it harder for visitors to come along was not desirable.	
					PAULA SOLOWIJ	22-Jul-09	Letters have been sent to all residents and staff have door knocked to make sure all are aware of the regulations.	
					PAULA SOLOWIJ	30-Sep-09	Gerald Dorning was not happy with the current situation and stated that work the local office had done to try and resolve the parking issue at Donington Close had been ineffective. Gerald requested that this issue be escalated up to the Local Housing Board for further discussion.	
					PAULA SOLOWIJ	22-Jan-10	Consultation has been done by letter and the closing date was the 21.1.10. A meeting has been arranged with T/P team and myself at Donington Community Room on the 25.1.10 from 9.00 till 1.00 then the findings will be submitted to the LHD South on the 18.2.10 for residents to air their views	
					PAUL COLE	2-Feb-10	Consultation meeting held and was attended by 14 residents. A further 8 residents were spoken to at their doors. Consultation now complete. Report to go to South Local Housing Board.	
HSG FOCUS SWEST	55 752	Open	30-Sep-09	MR DORNING	AARON SMITH	30-Sep-09	Gerald complained about people drinking around the Burton Road flats. It was advised that Gerald contact the Neighbourhood Manager for this area. Aaron Smith to contact Gerald with the contact details for the Neighbourhood Manager.	